

# Local Water Done Well submission form



Submitted on	21 March 2025, 10:13AM
Receipt number	128
Related form version	3

## Your contact details

First name	Lesley
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Last name	Batten
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Postal address	
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Email	
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Phone	
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## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	60-69
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Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
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Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
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## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

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Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3**

## Option 1

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Please tell us what you like about this option

the rationale provided

How did you find out about this opportunity to have your say?

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	21 March 2025, 2:09PM
Receipt number	129
Related form version	3

## Your contact details

First name	Janis
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Last name	Muir
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Postal address

Email

Phone

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	80 plus
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Do you live within the Palmerston North City Council boundary?	Yes
--	-----

Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades? )  
Consistent water service (Either the same or improved water services.)  
Growth planning (Preparing water services for population growth.)  
Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

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Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3**

### Option 1

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Please tell us what you like about this option

I selected this option as we are within the same areas but read that Kapiti want to go it alone.

### Option 2

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Please tell us what you like about this option

This also is a good option

Please tell us what you don't like about this option

Too many councils to consider when changes are to be made.

### Option 3

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Please tell us what you like about this option

Nothing

Please tell us what you don't like about this option

Finance not easily available if going it alone

Which councils would you like to see Palmerston North work with for future water services?

I don't know enough about various councils to know who it the best to work with

How did you find out about this opportunity to have your say?

Council website

Booklet in my mailbox



# Local Water Done Well submission form



Submitted on	22 March 2025, 11:06AM
Receipt number	131
Related form version	3

## Your contact details

First name Msargaret

Last name Vining

Postal address

Email

Phone

## Hearing

Do you want to speak to Council in support of your submission? No

## Demographic information

Age 80 plus

Do you live within the Palmerston North City Council boundary? Yes

Does Palmerston North City Council provide your drinking water and/or wastewater? Yes

Are you a Palmerston North City Council trade waste and/or commercial water customer? No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

## Let's find out what you think about the options

---

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

### Option 1

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Please tell us what you like about this option

This seems to be the best.

### Option 2

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Please tell us what you like about this option

Not sure about this one

### Option 3

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Please tell us what you like about this option

Nothing

Please tell us what you don't like about this option

Certainly doesn't do anything to make me change my mind.

Which councils would you like to see Palmerston North work with for future water services?

See option 1

Please share any other feedback you have about water service delivery in the future

Don't have any problems at the present time but am aware we have to do something. Costs are a big factor. Really feel our Council does the best it can under very trying circumstances.

How did you find out about this opportunity to have your say?

Council website

Letter or email

Radio

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	22 March 2025, 3:07PM
Receipt number	132
Related form version	3

## Your contact details

First name

Last name

Postal address

Email

Phone

## Hearing

Do you want to speak to Council in support of your submission?

## Demographic information

Age

Do you live within the Palmerston North City Council boundary?

Does Palmerston North City Council provide your drinking water and/or wastewater?

Are you a Palmerston North City Council trade waste and/or commercial water customer?

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades? )

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

## Let's find out what you think about the options

---

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

---

Please tell us what you like about this option

Cheaper of the options

Please tell us what you don't like about this option

Kapiti is still some distance away when it comes to travel.

## Option 2

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Please tell us what you don't like about this option

More councils involved will make it harder for councils to all agree on things.

## Option 3

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Please tell us what you don't like about this option

Too expensive and not legally compliant.

How did you find out about this opportunity to have your say?

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	22 March 2025, 5:55PM
Receipt number	133
Related form version	3

## Your contact details

First name	Colin
Last name	Mundell
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	40-49
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades? )

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

---

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

### Option 1

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Please tell us what you like about this option

Long term financial viability. Maintainability from geographic proximity.

### Option 2

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Please tell us what you don't like about this option

Financial uncertainty

### Option 3

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Please tell us what you like about this option

appears financially inviable

Which councils would you like to see Palmerston North work with for future water services?

Horowhenua, Manuwatu, Kapiti Coast

How did you find out about this opportunity to have your say?

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	23 March 2025, 10:27AM
Receipt number	134
Related form version	3

## Your contact details

First name	Tania
Last name	Lawrie
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	20-29
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Consistent water service (Either the same or improved water services.)  
Cultural input (Ensuring mana whenua involvement in water decisions.)  
Growth planning (Preparing water services for population growth.)  
Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

---

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3

## Option 1

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Please tell us what you like about this option

Most affordable option

Which councils would you like to see Palmerston North work with for future water services?

Any and all in our region

How did you find out about this opportunity to have your say?

Council website

Family or friends

Booklet in my mailbox



# Local Water Done Well submission form



Submitted on	23 March 2025, 2:22PM
Receipt number	136
Related form version	3

## Your contact details

First name	Amelia
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Last name	Whitlock
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Postal address	
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Email	
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Phone	
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## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	20-29
-----	-------

Do you live within the Palmerston North City Council boundary?	Yes
--	-----

Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

---

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant): 3**

How did you find out about this opportunity to have your say?

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	23 March 2025, 3:07PM
Receipt number	137
Related form version	3

## Your contact details

First name	Marjorie
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Last name	Hall
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Postal address

Email

Phone

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	70-79
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Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	No
---	----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades? )

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

---

### Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

---

### Please tell us what you like about this option

Covers a wider shared community in a defined geographical space. More options for sharing knowledge/expertise. More options for securing funding for large scale projects.

### Please tell us what you don't like about this option

Seems unclear about involving tangata whenua. This needs to be a key part of any new water organization.

More general comment about "Local Water done well" that applies also to Option 2. Government imposed nature of setting up water organisations i.e top down that might not fit well for every local situation. Concern that Government direction about standards of water quality are currently unclear. Standards for drinking water quality need to be maintained or increased as we do not want another campylobacter outbreak as in Havelock North.

## Option 2

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### Please tell us what you like about this option

Not much and it seems uncertain/unclear. Wider geographical area and less aspects in common.

### Please tell us what you don't like about this option

Uncertainty and risks.

## Option 3

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### Please tell us what you like about this option

Nothing and not worth considering as will not fit the Government "rules".

### Please tell us what you don't like about this option

Will not fit the current Government "rules". Not a viable option.

### Which councils would you like to see Palmerston North work with for future water services?

Those as in Option 1.

### How did you find out about this opportunity to have your say?

Council website

Newspaper

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	23 March 2025, 4:16PM
Receipt number	138
Related form version	3

## Your contact details

First name	C B
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Last name	Brown
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Postal address

Email

Phone

## Hearing

Do you want to speak to Council in support of your submission?	No
--	----

## Demographic information

Age	70-79
-----	-------

Do you live within the Palmerston North City Council boundary?	Yes
--	-----

Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades? )

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

## Option 1

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Please tell us what you like about this option

Most affordable, Protects other Council services, Spreads the cost, Geographically close, Better investment potential, More likely to happen

## Option 2

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Please tell us what you like about this option

Could be affordable for the community, Lower costs than Option 3, Operational efficiencies, Improved services, Better investment potential, Protects other Council services

Please tell us what you don't like about this option

Less likely to happen, the uncertainties contained within this option

## Option 3

---

Please tell us what you like about this option

Council maintains control

Please tell us what you don't like about this option

Not sustainable, Increased costs (passed on to residents through unaffordable charges), Potential reductions in core Council services

Which councils would you like to see Palmerston North work with for future water services?

Horowhenua, Manawatu, Kapiti Coast District Councils

Please share any other feedback you have about water service delivery in the future

My wife and I moved to Palmy from Auckland last year. We are familiar with having a "Council controlled organisation" manage water supply and treatment. My main concerns have to do with how water is going to be charged. I would want as much as possible of gathered revenue to be spent on the water infrastructure (as opposed to paying big salaries to the organisation's staff, especially at managerial level). For example, a few years ago the then CEO of Watercare resigned when his salary was made public. Secondly, Watercare increased water charges as a matter of course on the 1st of July every year, making water more and more unaffordable for Auckland residents. I would like to see increases in water charges only when and as needed. Water is absolutely essential to life and hygiene and should not be an expense beyond the ability for people to pay. Thirdly, on that note, in Auckland we were paying more for water going down the drain than the water coming into the home through the taps. Wastewater charges were about three times the price put on the water consumed. Also, we paid twice for both water supply and wastewater - once for the water actually consumed by the household (plus a charge for wastewater proportionate to the water consumed but at three times the price) and again in a daily fixed charge for water plus a daily fixed charge for wastewater. This was too much. Shouldn't one charge (that takes into account actual costs of water treatment and supply) be enough? Finally, I hope that the water management organisation would be fully accountable to Council and to the public for how it stewards the revenue gathered and for the amounts charged to residents. In terms of iwi involvement in decision making, I also hope that iwi would have an equal voice with the others that make up the governance and management of the organisation. In other words I

would not want to see any one party in a governance/management role having a greater say or greater weight than the other parties.

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**How did you find out about this opportunity to have your say?**

Booklet in my mailbox



# Local Water Done Well submission form



Submitted on	23 March 2025, 4:45PM
Receipt number	139
Related form version	3

## Your contact details

First name Jenifer

Last name Mark

Postal address

Email

Phone

## Hearing

Do you want to speak to Council in support of your submission? No

## Demographic information

Age 60-69

Do you live within the Palmerston North City Council boundary? Yes

Does Palmerston North City Council provide your drinking water and/or wastewater? Yes

Are you a Palmerston North City Council trade waste and/or commercial water customer? No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades? )  
Consistent water service (Either the same or improved water services.)  
Environmental benefits (Improving outcomes for the environment.)  
Other: Consistent water quality (drinking & discharge)

## Let's find out what you think about the options

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### Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

---

### Please tell us what you like about this option

Lowest cost for ratepayers.  
Enables & facilitates inter-council cooperation.  
Better decision-making with range of council types (eg. urban & rural).  
Builds "economies of scale".

### Please tell us what you don't like about this option

Depends on 3 other councils selecting this option-what happens if none/one/two select this?

## Option 2

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### Please tell us what you like about this option

Cheaper than Option 3.  
More chance of getting a significant number of other councils joining (vs Option 1).

### Please tell us what you don't like about this option

Too big a geographic area.  
Too many councils to work with (less likely to have agreement).

## Option 3

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### Please tell us what you like about this option

Nothing relative to other options.

### Please tell us what you don't like about this option

Projected cost to rate payers.  
Spending in other PNCC areas will need to be reduced.

### Which councils would you like to see Palmerston North work with for future water services?

As in Option 1 (or other close-by&/or similar councils to allow scale of at least 3 councils.

### Please share any other feedback you have about water service delivery in the future

In favour of water metering at household level (& all businesses) to encourage valuation of water as "scarce resource", so people pay based on use (apart from fixed charges) & so have ability to save money (& water) and to make it fairer for small (especially single-person) households.

**How did you find out about this opportunity to have your say?**

Social media

Radio

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	23 March 2025, 8:36PM
Receipt number	140
Related form version	3

## Your contact details

First name Alan

Last name Smeaton

Postal address

Email

Phone

## Hearing

Do you want to speak to Council in support of your submission? No

## Demographic information

Age 60-69

Do you live within the Palmerston North City Council boundary? Yes

Does Palmerston North City Council provide your drinking water and/or wastewater? Yes

Are you a Palmerston North City Council trade waste and/or commercial water customer? No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades? )

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

---

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

### Option 1

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Please tell us what you like about this option

As discussed the councils to be included are closer to Palmerston North and we can take advantage of scale given the population involved

Please tell us what you don't like about this option

As with any of the options, forming a new organisation to administer water will require a new tier of management with the appropriate high salaries which will need to be paid to attract suitable talent for the role. There is also a danger that a future government may allow such organisations to be privatised, which could lead to takeover by a corporate entity that is not based in NZ and does not care about the quality of service, merely interested in maximising profit.

### Option 2

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Please tell us what you like about this option

Similar to option 1 but I agree that the other councils are further away, not contiguous with Palmerston North so administration would be more difficult. The other councils may feel that their need

Please tell us what you don't like about this option

The other councils may feel that their needs are being missed out in favour of areas of higher population.

### Option 3

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Please tell us what you like about this option

This retains all water assets in the council

Please tell us what you don't like about this option

The prospect that more costs will be borne by the ratepayer than with the other options over time.

Which councils would you like to see Palmerston North work with for future water services?

Manawatu District, Horowhenua and Kapiti Coast

Please share any other feedback you have about water service

There must be no move to privatise water in the future, as Act would

**delivery in the future**

have councils do.

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**How did you find out about this opportunity to have your say?**

Council website

Booklet in my mailbox

# 136

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**From:** Submission  
**Subject:** FW: Option one all the way.

-----Original Message-----

From: Michael McDermott < >  
Sent: Saturday, 22 March 2025 8:59 am  
To: Submission <submission@pncc.govt.nz>  
Subject: Option one all the way.

Regards  
Michael

Michael McDermott

# 137-1

## **PNCC Seniors Reference Group Local Waters Done Well Submission on Palmy Water Management Options 18 March 2025**

The Seniors Reference Group have collectively discussed the options set out in the consultation documents produced by Palmerston North City Council. These documents gave three options all of which under legislation require the creation of a water organisation. We set out below our submission on this matter.

### **Preferred Option of the Group**

Option 1, which proposes a water organisation jointly owned by PNCC, and Horowhenua, Manawatu and Kapiti District Councils.

### **Reasons for choosing this option**

The following is a summary of the reasons outlined by members for the choice of Option 1:

1. The financial modelling set out in the documents identified that Option 1 was the best financial option for ratepayers.
2. The four councils are connected neighbours, and this proximity will add to the efficiency of the option.
3. With a collective population base of 223,000 residents there will be economies of scale for this combination of councils.
4. There are benefits in effective governance with a smaller number of aligned councils (in this case four).
5. Iwi in these areas have known relationships and it is expected this will facilitate constructive input going forward.
6. This option is legal and practical and will gain benefits from a focus on core business and an improved ability to attract key staff to the organisation.

It is acknowledged that several of these reasons also apply to Option 2 which was preferred by a minority of our members.

### **General Comments**

The following matters were also raised in the discussion of the three options:

1. There is a great deal of uncertainty and unknowns around these issues. While this is understandable to some extent, the timeframe for moving forward is very short. These are critical decisions for our community, and we believe that an extended time frame for consultation and would provide better decision making on this subject.
2. We support the “long term lens” being used to make the organisation’s decisions. There is a lot of uncertainty about how each council’s regions will be charged for services provided in their area. It is obvious that Palmerston North is undergoing a costly



# 137-2

wastewater project right now. In the future other councils will be subject to similar projects as their consents expire.

## **Water meters**

This matter is covered separately in the consultation document, and we are aware that it has been a sensitive topic for many Palmerston North residents in the past. Kapiti and parts of Horowhenua have already moved to meters. The possible installation of meters has been subject to public submission and some discussion in Palmerston North in the past. We are fortunate that water shortages have been few and far between over the years. This means that significant capital expenditure on additional reservoirs and dams has not been required in the medium to longer term. Water meters were in the past seen as a way of deferring the need to invest large amounts of ratepayers' money in such reservoirs and dams. This is because they are effective in reducing the demand, as illustrated when they were installed in Kapiti.

There have been other reasons mentioned for installing water meters, such as fairness between low and heavy users of water. However, the case for investment in meters should prioritise the financial effect on ratepayers. Accordingly, the comments in the consultation document that "at some point in the near future water meters will be likely" is of some concern. There should be some flexibility to ensure that such decisions are relevant to the differing needs of individual communities.

**Jim Jefferies**  
**Chairperson**

**From:** Submission  
**Subject:** FW: Palmys Water

-----Original Message-----

From: Lyn WILSON < >  
Sent: Tuesday, 18 March 2025 4:48 pm  
To: Submission <submission@pncc.govt.nz>  
Subject: Palmys Water

Hi there,

We have read through the brochure received in our letter box.

It does concern us having the Water Management away from the full control of the Council. All the same of the 3 options we would think Option 3. However, we have grave concerns about the introduction of Council appointed representatives who are unelected by the people of Palmerston North. While the Three Waters legislation was still on the table the same thing was going to happen, Representatives who are unelected making decisions about our water. The way our country has gone down a very racist path, we see no guarantees that the " council appointed representatives" would not be appointed based on the colour of their skin. The same with the Chief Executive. These appointees should be elected on, the same as the Councillors are.

How can we as rate payers be assured that these appointed representatives and Chief Executive are appointed on merit and experienced and are people who live in our region?

When you say the Water Organisation is jointly owned by 3 councils, How much of it is owned by the "organisation"? How much say will the councils have in this "organisation"

Horizons is your 2nd entity, is there any reason why Horizons couldn't take on the Water rather than going through the hoops of having to set up another entity to look after water? It will cost the council a lot of rate payers money to set up another entity, it seems to us to be a waste of money to spend money when there already is two entities.

Water is a natural resource and owned by everyone. Without water we cannot live. We understand that there is a process to get it to peoples homes and have it accessible to everyone, so it is only right that the people administering it have the best interests of the people living in the towns and city at the heart, not personal or global agendas.

Thank you for reading this email.

Kind regards  
Andrew and Lyn Wilson

## Merle Lavin

---

**From:** Submission  
**Subject:** FW: Submission

-----Original Message-----

From: deedledejoux@outlook.com  
Sent: Saturday, 8 March 2025 5:12 pm  
To: Submission <submission@pncc.govt.nz>  
Subject: Submission

I have read you document regarding Palmy's water.

Option 1 does seem the most viable. However, my concern is with the inclusion of Kapiti Council. I lived there from 2007 to 2012 which was when they were looking at bringing in water meters. There is insufficient water retained for the number of properties in the area, which the Council continues to give building consents to. They have had a site purchased some years ago to build another reservoir - they chose not to do this (at the time it was going to cost around \$30 million, which will undoubtedly be far more than that now). This would have actually increased the amount of water available. Instead they chose to apply metering, which obviously is a huge revenue-gathering solution, that doesn't in fact produce any more actual usable water.

I am happy for PNCC to join with 3 other Councils, I would be happy if Kapiti was not one of them. They are part of the Wellington region in every other respect. It would surely make more sense for PNCC, Horowhenua, Manawatu and Rangitikei to join together for this option, we are all rural communities in the same region with strong ties already in place.

Yours faithfully  
M de Joux

# Local Water Done Well submission form



Submitted on	24 March 2025, 10:06AM
Receipt number	78
Related form version	3

## Your contact details

First name	Valerie
Last name	Ottaway
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	70-79
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Option 1

---

**Please tell us what you like about this option**

I like the way you have made it easy to understand what the council is saying

**How did you find out about this opportunity to have your say?**

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	24 March 2025, 10:17AM
Receipt number	141
Related form version	3

## Your contact details

First name	Lola
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Last name	Gillies
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Postal address	
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Email	
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Phone	-
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## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	20-29
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Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

---

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

### Option 1

---

Please tell us what you like about this option

Sharing and spreading the costs of water service delivery.  
Geographically close.

### Option 2

---

Please tell us what you like about this option

Sharing and spreading the costs of water service delivery (potentially, depending on who the council joins with).

Please tell us what you don't like about this option

Too uncertain. Some of these places are further away and serve more rural populations. Might they face higher costs in future for irrigation etc?

### Option 3

---

Please tell us what you like about this option

Palmerston North City Council does a good job of looking after water now so I am confident that would remain the same.

Please tell us what you don't like about this option

It's not affordable.

Which councils would you like to see Palmerston North work with for future water services?

Horowhenua, Kapiti.

How did you find out about this opportunity to have your say?

Council website  
Social media  
Radio  
Poster, sign or billboard  
Digital advertising, eg an advert on TVNZ+, Stuff, MetService etc

# Local Water Done Well submission form



Submitted on	24 March 2025, 11:17AM
Receipt number	142
Related form version	3

## Your contact details

First name	Isaac
Last name	Heaphy
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	20-29
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to



enable it to invest in key projects like transport and seismic upgrades? )

Consistent water service (Either the same or improved water services.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

---

### Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

---

### Please tell us what you like about this option

It seems to be the best option available according to the information the PNCC has provided. I think that it makes sense to form a new organisation with less moving parts to keep it working well.

### Please tell us what you don't like about this option

I don't like the fact that our water services will be 'linked' with those outside our immediate region, but this is the best option moving forward to ensure our water services can be maintained and upgraded moving forward. However, it definitely seems like this option gives PN a better chance of reestablishing independence in the future (if that ever becomes an option again).

## Option 2

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### Please tell us what you like about this option

It ensures that PN has a viable water scheme and can still have access to investments and funds to maintain water here.

### Please tell us what you don't like about this option

More involved parties makes it seem like this will be harder to work and maintain. As included in the materials about these schemes, it seems that there are less relationships to some of these councils which would probably make things harder to set up.

## Option 3

---

### Please tell us what you like about this option

The government will probably change its mind in a few years, so maybe something new will change the game and doing nothing could save a bit of time.

### Please tell us what you don't like about this option

In actuality however, it seems that we will probably get a forced solution foisted upon us, so it is probably better to not just do nothing (as the finances won't allow for that unless the Council really draws back other services to maintain water in PN).

### Which councils would you like to see Palmerston North work

The ones that we have the strongest geographical and working

with for future water services?

relationships with.

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**Please share any other feedback you have about water service delivery in the future**

If we're going to change to a meter watering system, an explanation about how that would work and why it would be better than the current system would be appreciated!

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**How did you find out about this opportunity to have your say?**

Newspaper

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	24 March 2025, 12:15PM
Receipt number	143
Related form version	3

## Your contact details

First name Ri

Last name Weal

Postal address

Email

Phone

## Hearing

Do you want to speak to Council in support of your submission? No

## Demographic information

Age 50-59

Do you live within the Palmerston North City Council boundary? Yes

Does Palmerston North City Council provide your drinking water and/or wastewater? Yes

Are you a Palmerston North City Council trade waste and/or commercial water customer? No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

---

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

---

Please tell us what you like about this option

Large enough to have economy of scale and small enough to be workable (less moving parts and not spread over too wide a geographic area).  
The other councils are also in favour.

Please tell us what you don't like about this option

Doesn't bear a lot of relation to natural catchments - so how does this marry with flood protection, climate change mitigation and environmental concerns?  
Good environmental outcomes and climate change will not happen just because there are "the advantage of scale, improved efficiencies and an increase in borrowing capacity" (from your list of Pros) - they need to be an active part of the plan, but I don't see them being factored in.

## Option 2

---

Please tell us what you like about this option

Not a great deal, but at least it's thinking in terms of catchments.

Please tell us what you don't like about this option

Too large and unwieldy (both geographically plus numbers of councils). Nobody's favourite option, so from what you say, unlikely to get off the ground.  
Again, improved environmental outcomes and climate change mitigation seem to just be hoped for as a likely outcome, rather than planned for.

## Option 3

---

Please tell us what you like about this option

Why? We can't stay with it. This question is just a formality.

Which councils would you like to see Palmerston North work with for future water services?

The ones who want to work with us, first and foremost.  
Seems odd to be adding Kāpiti which is outside our catchments but not Whanganui or Rangitikei.

Please share any other feedback you have about water service delivery in the future

Please think about water in the wider context - not just providing drinking water, wastewater and stormwater services, but also environmental

impacts and climate.

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**How did you find out about this opportunity to have your say?**

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	24 March 2025, 6:07PM
Receipt number	145
Related form version	3

## Your contact details

First name	Mark
Last name	Rodgers
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	Yes

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 2**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 1**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

### Option 1

Please tell us what you like about this option

Nothing

Please tell us what you don't like about this option

I we will end up paying for the other towns and end up paying more it's all a rip off

### Option 2

Please tell us what you like about this option

I still pay the same maybe a lot less through my rates why change

Please tell us what you don't like about this option

The I'm all ready paying to much for rates let alone joint water care stay as it is and work on getting things done at a cheaper rate and reduce rates 7

### Option 3

Please tell us what you like about this option

It's stays the same council stops wasting money closes down on gifting and wasting money spend rates money only what rates are for sewage water roads and leasure centre's nothing else

Please tell us what you don't like about this option

Increase in rates stop wasting our money on organization walking and cycling tracks these should be done by volunteers like in the old days have one council remove horrizon

Which councils would you like to see Palmerston North work with for future water services?

Back to the old ministry of works

Please share any other feedback you have about water service delivery in the future

We payed enough in rates to pay for the service someone needs to be accountable for our rates expenditure

How did you find out about this opportunity to have your say?

Social media

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	25 March 2025, 10:48AM
Receipt number	147
Related form version	3

## Your contact details

First name	Steve
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Last name	Bond
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Postal address

Email

Phone

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	70-79
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Do you live within the Palmerston North City Council boundary?	Yes
--	-----

Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades? )

Consistent water service (Either the same or improved water services.)



Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

---

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

---

Please tell us what you like about this option

An organisation with several members should make more sense by delivering efficiencies of scale. The area involved is not too large so coverage does not become too demanding.

Please tell us what you don't like about this option

Am concerned that some members are reluctant to be part of this option. I have doubts of their plans to be honest and would think that a closer scrutiny would expose flaws that would bring them to realise this and convert to be part of it.

Another concern is how much control Iwi will have in the set-up of this. Cultural interests and involvement invariably come with extra costs and possibly an opportunity to "Clip the ticket" as they have done any other time they have been involved with water. If they are involved it should be done out of courtesy, not obligation with expectations.

Which councils would you like to see Palmerston North work with for future water services?

The councils listed make sense as there are or almost are, on our border. Others start getting too far away and/or "over the hill".

Please share any other feedback you have about water service delivery in the future

I remain concerned about the potential repeat of the 2004 floods. I have raised the bottle neck of the Pioneer highway bridge several times and the answer given is usually that this is avoided by the floodgates out by the airport. My response to that is it is still unnecessary flooding, just not in town. It floods a huge area and blocks many roads. The widening of that bridge would defer the need to that action.

How did you find out about this opportunity to have your say?

Council website

Radio

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	25 March 2025, 1:17PM
Receipt number	148
Related form version	3

## Your contact details

First name	Anne
Last name	Strawbridge
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

---

### Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

---

### Please tell us what you like about this option

I like that these areas are close together geographically, don't have to go over or under mountains or ranges, and are reasonably densely populated, meaning the costs are less per connection. Because the terrain is similar, we should be able to share similar ways of connecting to clean water and dealing with wastewater in an efficient and cheaper way.

### Please tell us what you don't like about this option

I hope that if a water entity is set up as in Option One, the water component, and therefore cost, will be removed from our local PNCC, as they will not be looking after water anymore. It was hare to tell from what I read.

## Option 2

---

### Please tell us what you like about this option

I am happy with this one if it eventuates. Again, it should provide a wide-arching plan for water that benefits the wide region with good planning and consistent approaches to water. It should mean all connections have a lower cost because of the larger numbers.

### Please tell us what you don't like about this option

It is a very large geographical region so money savings because of larger numbers may get eaten up by supplying services over vast and relatively unpopulated areas. It may also be hard to work with organizations spread far apart, with different issues and concerns (eg in the south by the sea, vs way north in farmland near Lake Taupo).

## Option 3

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### Please tell us what you like about this option

No point in commenting since it's financially and legally no longer viable.

### Which councils would you like to see Palmerston North work with for future water services?

All of those listed in Option four, but also all of those in the 'up to 6' option. But also maybe, if we have to go over the ranges to work with Tararua, it could be possible to work with Hawkes Bay area. Going across the ranges is not what I'd like to see ideally.

**Please share any other feedback you have about water service delivery in the future**

1. I'm concerned about the Shareholders organization that will sit at the top of this, set up a Board that does all the work, but then do nothing more than keep an eye on things. This seems an unnecessary layer of beurocracy. And because it involves shareholders, that suggests to me that it is going to be ultimately concerned with making money that benefits their own pockets and those of shareholders, and doing water well and cheaper for it's communities won't be a high priority. Does this organisation have to be set up this way? Couldn't each local council contribute a couple of people each to "oversee the board's performance"? To be simple, people shouldn't be benefitting financially from doing this job, beyond the usual being paid a salary for the work they do.
2. Whenever these water organisations are set up across the country, all of them should get together to petition the government to pay for, say, a 50% share of the cost of setting up these new structures, since the government is legislating it. No pay, no progress.
3. I am presuming that waste water disposal is part of this water organisation's job? Although Nature Calls is expensive, it should be remembered that people chose this more expensive option because it was less polluting. I'm sure people still feel that way. Hopefully, the system chosen can be expanded and extended to all the areas to keep pollution down.
4. It wasn't clear in what I read who would own the pipes and infrastructure under the ground for water. It sounded like it might be the local council? If so, this seems unnecessarily confusing. This would mean both local council and the water organisation would be charging us rates for water. What should happen is that local council stops charging us for water because it is no longer handling it, and we get a reduction in rates. Then the water organisation charges us for water, and we pay that rate once and separately.
5. Please consider this now, and for the new organization in the future. Give people a discount on their rates if they design their house so that all water areas within the building are close together (kitchen, laundry, bathrooms etc) and very near the hot water cylinder or instant hot-water gas supply, so that water doesn't have to travel for ages through pipes until the hot water finally arrives. Or so that water doesn't travel across the ceiling (in a house with concrete floors) on a hot summer's day, and cold water arrives piping hot; then the water is run needs to be run a long time to get actual cold water. Or, give the discount to houses who upgrade their home so that water heating sources are directly outside or near rooms where water is used. (There are external water tanks that work on the same principal as heat pumps, and these could be easily retrofitted to houses.) This reduces energy usage and water wastage.
6. Give a reduction in rates or charges, to properties that have tanks to collect water off their roofs as an emergency supply, or to water gardens, or fill their pools, etc, and who have them fitted with the overflow thing that allows them to release water slowly if overfilled.
7. I did not like the idea of water meters, but now I see the wisdom (after a drop in visit) of people paying for their actual water use. I would support water meters. This incentivises people to be economical with water usage, and rates reductions for those practising water efficiency methods like those described in points 5 and 6 above would also contribute to good water practices and keeping costs down for all of us. And hopefully help us manage our environment as well as we are able.

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**How did you find out about this opportunity to have your say?**

- Booklet in my mailbox
- Digital advertising, eg an advert on TVNZ+, Stuff, MetService etc

# Local Water Done Well submission form



Submitted on	25 March 2025, 2:04PM
Receipt number	149
Related form version	3

## Your contact details

First name Ruchit

Last name Patel

Postal address

Email

Phone

## Hearing

Do you want to speak to Council in support of your submission? No

## Demographic information

Age 30-39

Do you live within the Palmerston North City Council boundary? Yes

Does Palmerston North City Council provide your drinking water and/or wastewater? Yes

Are you a Palmerston North City Council trade waste and/or commercial water customer? No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

---

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 2**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 1**

Please share any other feedback you have about water service delivery in the future

I CANT AFFORD TO PAY EXTRA ON TOP OF RATE I PAY EVEN RATE DOESNT INCLUDE RUBBISH BAG THAT WE HAVE TO BUY ON EXTRA, ON TOP UP WATER BILL PEOPLE CANT AFFORD IT AS ITS VERY DIFFICULT TIME TIDHT NOW PEOPLE DONT EVEN FIND JOB OR CANT EVEN MANAGE THEIR HOME INCOME TO COVER UP ALL THEIR EXPENSES .

How did you find out about this opportunity to have your say?

Council website

# Local Water Done Well submission form



Submitted on	25 March 2025, 3:01PM
Receipt number	150
Related form version	3

## Your contact details

First name	Daniel
Last name	Ryland
Organisation you represent	Manawatu Tenants' Union
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
--	----

## Demographic information

Age	30-39
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades? )

Cultural input (Ensuring mana whenua involvement in water decisions.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

---

### Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 2**

## Option 1

---

### Please tell us what you like about this option

Of the options it seems the most viable given the circumstances and may be forced due to legislative requirements. This offers the most likely minimum cost and rent increase, while producing the economies of scale for (hopefully) more environmentally sustainable investments. We do note that many of the problems and benefits blend across the options.

### Please tell us what you don't like about this option

We are concerned that, while the most likely, there is still little certainty that this option can be implemented. We dislike the reduction in local democratic control and are concerned that this may be treated as the first step toward a more market-centric approach to water services. Renters in particular have significantly reduced ability to pay for additional utilities and services on top of already unaffordable rents. Moving water costs from the rates onto renters through future moves such as water meters unfortunately does not come with a rent reduction as rates decline - a recent example being the increase in rents to cover the 'loss of interest deductability,' which was not met with a similar reduction when it was reinstated.

## Option 2

---

### Please tell us what you like about this option

It is helpful to not be the only city centre amongst the councils, and being the edge is unlikely to be important given the centre of gravity produced by Palmerston North. The potential lower cost is good too, but not sufficiently likely. We do like the regional approach that is offered, but also recognise that the borders are themselves arbitrary for determining a Lower North Island region.

### Please tell us what you don't like about this option

This option seems unreliable at best. Putting hopes into this wider grouping for the potentially lower costs and giving up the option where discussions have been happening seems shortsighted. Incorporating additional councils at a later point seems more suitable.



## Option 3

---

**Please tell us what you like about this option**

Maintaining the status quo through keeping local control over water is desirable. Especially as it minimises the risk of water being sold or otherwise transferred elsewhere for profit at the cost of local users. The ability to provide feedback and get fixes currently has a clear path for average residents to follow, which may become obfuscated and delayed when under an external body.

We also prefer a situation in which water meters, or other water price consolidation, does not introduce an additional burden on renters. After all, renters use the local facilities and have a say in local democratic processes, even if it is the property owners living elsewhere that pay the rates bill. Regardless of the decision, it is likely that increased water costs will be used to justify rent increases.

**Please tell us what you don't like about this option**

Not being financially sustainable and potentially unlawful under the current system is problematic. That is a matter of Central Government determination however, and while we dislike being forced to make long-term decisions framed by short-term thinking, we recognise that the status quo was becoming increasingly untenable.

**Which councils would you like to see Palmerston North work with for future water services?**

Any council that is willing to work with PNCC is suitable. Working with neighbours is desirable to minimise costs, but as long as efficiencies of scale can be achieved to maintain a low water price burden on renters and maintain environmental sustainability, then that is the main thing.

**Please share any other feedback you have about water service delivery in the future**

We note that the solutions seem to be very similar to what would have been managed under the Three Waters scheme, but at a regional level rather than national. While we were generally supportive of the earlier scheme, to have it be rejected and replaced with one that feels to have less council and local democratic control is problematic. We recommend that there are strong controls to prevent the sale of water or waste treatment facilities.

We also note that the current water utilities are increasingly aging and are already difficult to maintain and upgrade. While we suspect it is already the case, we recommend that there is consideration of civic engineers and labour distribution across the councils, bodies, and areas to prevent a significant increase in water price to reach a minimum appropriate maintenance schedule. Especially as noted in the consultation document that there are facilities elsewhere that are operating unconsented, as we (and renters) do not want those additional costs.

**How did you find out about this opportunity to have your say?**

Council website

Letter or email

Social media

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	25 March 2025, 3:29PM
Receipt number	151
Related form version	3

## Your contact details

First name	Gerard
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Last name	Barnao
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Postal address

Email

Phone

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	70-79
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Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
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Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

## Let's find out what you think about the options

---

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 3**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 1**

### Option 1

---

Please tell us what you like about this option

I don't like any of the options, really. Each one involves the Ratepayer paying for the incompetence of this and all the previous councils that have not foreseen the problem and taken steps to prevent it.

Please tell us what you don't like about this option

Iwi involvement. Services will go down and costs will go up, all passed on to the Ratepayer who is ignored in these matters.

### Option 2

---

Please tell us what you like about this option

I don't like any of the options, really. Each one involves the Ratepayer paying for the incompetence of this and all the previous councils that have not foreseen the problem and taken steps to prevent it.

Please tell us what you don't like about this option

Iwi involvement. Services will go down and costs will go up, all passed on to the Ratepayer who is ignored in these matters.

### Option 3

---

Please tell us what you like about this option

I don't like any of the options, really, but this is my preferred one. It is the best of a bad bunch. Each one involves the Ratepayer paying for the incompetence of this and all the previous councils that have not foreseen the problem and taken steps to prevent it.

Please tell us what you don't like about this option

Iwi involvement. Services will go down and costs will go up, all passed on to the Ratepayer who is ignored in these matters.

Which councils would you like to see Palmerston North work with for future water services?

I don't really care.

Please share any other feedback you have about water service delivery in the future

I would rather see PNCC build a small dam producing hydro power and water storage. At least there would be an income generated from the power which could be used to offset our rates.

---

**How did you find out about this opportunity to have your say?**

Radio

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	26 March 2025, 8:54AM
Receipt number	152
Related form version	3

## Your contact details

First name	Eileen
Last name	Poutama
Organisation you represent	Masonic Hotel Palmerston North
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	I prefer not to say
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water?  
Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

## Option 1

Please tell us what you like about this option

Nothing. Is PN is the biggest per population for these 4 organisations. If so we will be paying the most money to help out other smaller areas. Why are we not looking after our own city 1st.

Please tell us what you don't like about this option

I do my absolute best to conserve water for my address. My husband installed a water tank in the back yard collecting water from the back shed to use to water my gardens. Your option1 will make me pay for water I will not use. Im doing my bit for the environment. The water metres that the PNCC installed should be used 1st. You have wasted mine and the rest of the rate payers of PN's money to install those metres and not use them. By all means have a low base rate that everyone pays in the rates, then those who use lots of water pay accordingly. Thats the best and fairest option.  
All I can see with this option: If I have to pay the same as everyone else, I will waste all the water I want & express that view to all my friends and family.

## Option 2

Please tell us what you like about this option

Nothing.

Please tell us what you don't like about this option

Even more expensive.

## Option 3

Please tell us what you don't like about this option

I don't even know why you put this option in if its deemed illegal. You are wasting ratepayers money. You could find a better option like the 1 I suggested in option1.  
User pay after paying a low base rate for operating cost. If it good enough for other cities why is it not good enough for Palmerston North.

Which councils would you like to see Palmerston North work with for future water services?

PNCC

Please share any other feedback you have about water service delivery in the future

I believe all PN residents should be paying their fair share by:  
= Paying a low base rate for operating & mantinance costs  
= Paying for water used through water metres

How did you find out about this opportunity to have your say?

Letter or email

# Local Water Done Well submission form



Submitted on	26 March 2025, 10:14AM
Receipt number	153
Related form version	4

## Your contact details

First name	Lisa
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Last name	Wilde
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Postal address	
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Email	
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Phone	
-------	--

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	50-59
-----	-------

Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades? )

Consistent water service (Either the same or improved water services.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

---

### Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

---

### Please tell us what you like about this option

It's the pragmatic choice.

It's more affordable than going it alone. I appreciate the ability to increase borrowing capacity to reduce the impact on rates and other council services.

The advantages of scale bode stand Palmy in good stead for not only maintaining but improving water services in future: eg, better environmental outcomes and mitigating the effects of climate change.

It makes sense to work with locations and councils that are both geographically close to Palmy and have indicated that they want to work with us.

### Please tell us what you don't like about this option

Palmerston North City Council does a marvellous job of delivering water services now. I would hate to see that negatively impacted by outside influences, however am hopeful that wouldn't happen with a robust CCO process.

I value the council's partnership with iwi and am nervous for how that would be protected in a future water org.

## Option 2

---

### Please tell us what you like about this option

It's more affordable than going it alone. I appreciate the ability to increase borrowing capacity to reduce the impact on rates and other council services.

The advantages of scale bode stand Palmy in good stead for not only maintaining but improving water services in future: eg, better environmental outcomes and mitigating the effects of climate change.

### Please tell us what you don't like about this option

Too many unknowns. Benefits and advantages would be watered down if fewer councils teamed up. Some of these communities seem to have little in common with Palmy, are a long way away, and haven't indicated they're willing to work with us. Seems like it could set up a future water organisation for failure (or at least put it under strain from day 1).



I value the council's partnership with iwi and am nervous for how that would be protected in a future water org.

## Option 3

---

**Please tell us what you like about this option**

Well, it's not really an option, is it? Palmy council does a great job of delivering water services now and I have no doubt would continue to do so in future if it could scoop up cash from a bottomless well. Unfortunately, that well doesn't exist.

**Please tell us what you don't like about this option**

It's neither affordable nor compliant with legislation. Ratepayers can't keep weathering increased costs. The impact on other core council services would be catastrophic. Reduced borrowing capacity means water services would also be likely to suffer. Say goodbye to service improvements and Palmy pride and welcome in a new dystopia of austerity.

**Which councils would you like to see Palmerston North work with for future water services?**

Horowhenua, Manawatū, Kāpiti.

**How did you find out about this opportunity to have your say?**

Council website  
Social media  
Poster, sign or billboard  
Other: through work

# Local Water Done Well submission form



Submitted on	26 March 2025, 11:14AM
Receipt number	154
Related form version	4

## Your contact details

First name	Max
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Last name	Harrison
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Postal address	
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Email	
-------	--

Phone	
-------	--

## Hearing

Do you want to speak to Council in support of your submission?	No
--	----

## Demographic information

Age	30-39
-----	-------

Do you live within the Palmerston North City Council boundary?	Yes
--	-----

Does Palmerston North City Council provide your drinking water and/or wastewater?	No
---	----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades? )  
Consistent water service (Either the same or improved water services.)  
Growth planning (Preparing water services for population growth.)  
Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

---

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

---

Please tell us what you like about this option

Greater number of people within the catchment area

Please tell us what you don't like about this option

why do Iwi have to have a special say in everything?

## Option 2

---

Please tell us what you like about this option

Land area is too big for the volume of people the water would service

Please tell us what you don't like about this option

Still have to give Iwi a special say and probably \$100k's to keep them happy

## Option 3

---

Please tell us what you like about this option

if it is not legal, why is it an option to choose from?

How did you find out about this opportunity to have your say?

Family or friends

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	26 March 2025, 11:46AM
Receipt number	155
Related form version	4

## Your contact details

First name James

Last name Gardiner

Postal address

Email

Phone

## Hearing

Do you want to speak to Council in support of your submission? No

## Demographic information

Age 60-69

Do you live within the Palmerston North City Council boundary? Yes

Does Palmerston North City Council provide your drinking water and/or wastewater? Yes

Are you a Palmerston North City Council trade waste and/or commercial water customer? No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Consistent water service (Either the same or improved water services.)

## Let's find out what you think about the options

---

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 3

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 1

### Option 1

---

Please tell us what you like about this option

nothing. It dilutes PNCC residents' control over their assets and by teaming up with Kapiti Coast water meters become almost inevitable.

Please tell us what you don't like about this option

by teaming up with Kapiti Coast water meters become almost inevitable.

### Option 2

---

Please tell us what you like about this option

nothing

Please tell us what you don't like about this option

dilutes PNCC residents control over their own assets.

### Option 3

---

Please tell us what you like about this option

It keeps control in PNC and enables us to avoid water meters and share the costs over water services.

Which councils would you like to see Palmerston North work with for future water services?

Maybe Manawatu District but probably not

Please share any other feedback you have about water service delivery in the future

I don't want water meters. The cost of installing them and setting up a billing and meter reading bureaucracy should instead be spent on improving water services and quality. Once you have a water meter system you next get the temptation to push up prices to cover the cost of your own inefficiencies and once that happens you get pressure to privatise the water system to get rid of the inefficiencies. Privatised water companies to the bare minimum (like privatised power companies) and gouge maximum profit.

How did you find out about this opportunity to have your say?

Letter or email

# Local Water Done Well submission form



Submitted on	26 March 2025, 4:30PM
Receipt number	156
Related form version	4

## Your contact details

First name	Keyur
Last name	Angadiya
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
--	----

## Demographic information

Age	40-49
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

---

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

Which councils would you like to see Palmerston North work with for future water services?

Tararua and Horowhenua

Please share any other feedback you have about water service delivery in the future

Develop Android mobile application for water to view water consumption, upcoming outage and complain etc.

How did you find out about this opportunity to have your say?

Council website

Radio

155

This is the one of the most important decisions we'll make for our city in decades.

Have your say before 4pm Sunday 30 March

Have your say on who manages

# Palmy's Water

in the future



Read the options, and the potential costs at [pncc.govt.nz/localwater](http://pncc.govt.nz/localwater)

### Your details

Name **Patrick Power**

Phone **7(2)(a) Privacy** Email **7(2)(a) Privacy**

Address **7(2)(a) Privacy**

Name of organisation (if submitting on their behalf)

### Demographic information

Age group\*

(We're asking people's age as this is a decision that will impact our city for decades and different age groups may have different opinions)

9 and under     10-19     20-29

30-39     40-49     50-59

60-69     70-79     80 plus

Prefer not to answer

Do you live within the Palmerston North City Council boundary?    Yes     No

Does the Palmerston North City Council provide your drinking water and/or wastewater?    Yes     No

Are you a Palmerston North City Council Trade waste and/or Commercial Water Customer?    Yes     No

(You are a business that pays for metered water and/or trade waste separately to your rates)

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

### Would you like to come to a hearing and speak to Elected Members about your submission?

Yes     No     If you ticked yes, we'll be in touch to confirm the date and time.



## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.

- Future water costs and investment**  
How much will you pay for water?  
Can the Council continue to make major investment in water infrastructure?
- Maintaining non-water services**  
Can the Council still deliver services like roads, recycling, parks, and libraries?
- Funding other city priorities**  
Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?
- Innovation**  
Using new ideas and technologies to make water services more efficient and sustainable.
- Consistent water service**  
Either the same or improved water services.
- Cultural input**  
Ensuring mana whenua involvement in water decisions.
- Community influence**  
Residents' ability to shape water services decisions and there be transparent decision making.
- Growth planning**  
Preparing water services for population growth.
- Climate resilience**  
Water services continue to, and improves on mitigating climate change (eg: against flooding).
- Environmental benefits**  
Improving outcomes for the environment.
- Other** (please state)

## Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

- 1 **Option 1:** 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.
- 2 **Option 2:** 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.
- 3 **Option 3:** Status quo with changes (not financially sustainable and therefore it's not legally compliant).

# Please tell us more about your thoughts on these options

**Option 1:** 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

I like that the council will be able to afford to continue providing other important services. The proximity of the regions involved makes it seem like it'd be easier to manage.

Please tell us what you don't like about this option

Mainly that it's unknown how this new water organisation will operate and how effective it will be.

**Option 2:** 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitikei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

That the council should be able to continue to provide afford to provide other services.

Please tell us what you don't like about this option

Linking up with regions that are too disparate may present challenges. Also the whole unknown of how the organisation will operate.



**Option 3:** Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

That water <sup>service</sup> remains council-owned and we know it has been managed well so far.

Please tell us what you don't like about this option

That the council can't afford to continue provide other services and that could lead to significant social issues.

Which councils would you like to see Palmerston North work with for future water services?  
This could include councils named in this document, or others.

I don't feel I know enough to answer this.

Please share any other feedback you have about water service delivery in the future

Long-term viability and sustainability is very important and I want that to be a high priority.

#### Privacy

All submissions may be made publicly available on our website, customer service centre, and some of our libraries. Your name will be published with your submission. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

We collect your contact information so we can keep you up to date with the proposal.

For more information, see our [privacy statement on our website - www.pncc.govt.nz/privacy](http://www.pncc.govt.nz/privacy)

This is the one of the most important decisions we'll make for our city in decades.

Have your say on who manages

156

Have your say before 4pm Sunday 30 March

# Palmy's Water in the future



Read the options, and the potential costs at [pncc.govt.nz/localwater](http://pncc.govt.nz/localwater)

### Your details

Name *Alan Wright*

Phone \_\_\_\_\_ Email \_\_\_\_\_

Address **7(2)(a) Privacy**

Name of organisation (if submitting on their behalf)

### Demographic information

- Age group\*
- (We're asking people's age as this is a decision that will impact our city for decades and different age groups may have different opinions)
- 9 and under
  - 10-19
  - 20-29
  - 30-39
  - 40-49
  - 50-59
  - 60-69
  - 70-79
  - 80 plus
  - Prefer not to answer

Do you live within the Palmerston North City Council boundary? Yes  No

Does the Palmerston North City Council provide your drinking water and/or wastewater? Yes  No

Are you a Palmerston North City Council Trade waste and/or Commercial Water Customer? Yes  No   
(You are a business that pays for metered water and/or trade waste separately to your rates.)

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

### Would you like to come to a hearing and speak to Elected Members about your submission?

Yes  No  If you ticked yes, we'll be in touch to confirm the date and time.



## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.

- Future water costs and investment**  
How much will you pay for water?  
Can the Council continue to make major investment in water infrastructure?
- Maintaining non-water services**  
Can the Council still deliver services like roads, recycling, parks, and libraries?
- Funding other city priorities**  
Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?
- Innovation**  
Using new ideas and technologies to make water services more efficient and sustainable.
- Consistent water service**  
Either the same or improved water services.
- Cultural input**  
Ensuring mana whenua involvement in water decisions.
- Community influence**  
Residents' ability to shape water services decisions and there be transparent decision making.
- Growth planning**  
Preparing water services for population growth.
- Climate resilience**  
Water services continue to, and improves on mitigating climate change (eg: against flooding).
- Environmental benefits**  
Improving outcomes for the environment.
- Other** (please state)

## Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

- 1 **Option 1:** 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.
- 2 **Option 2:** 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.
- 3 **Option 3:** Status quo with changes (not financially sustainable and therefore it's not legally compliant).

# Please tell us more about your thoughts on these options

**Option 1:** 'The Four' - A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

It owned by 4 different councils, with the cost be equally decided.

Please tell us what you don't like about this option

I don't like the fact that people who don't live in Palmerston North have a say about our water supply.

**Option 2:** 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitikei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

Within the Palmerston North boundary sounds okay.

Please tell us what you don't like about this option

People need more info about this option, and who is going to pay for it other than Palmerston City Council and Horizons Regional Council.



**Option 3:** Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

status quo but make it legally compliant, and financially stable for everyone

Please tell us what you don't like about this option

That it's not legally compliant and if my needs financially sustainable

Which councils would you like to see Palmerston North work with for future water services? This could include councils named in this document, or others.

~~Manawatu~~ Sanson, Feilding councils

Please share any other feedback you have about water service delivery in the future

If we have water consumers able to turn the water off if they go away.

**Privacy**

All submissions may be made publicly available on our website, customer service centre, and some of our libraries. Your name will be published with your submission. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

We collect your contact information so we can keep you up to date with the proposal.

For more information, see our [privacy statement on our website - www.pncc.govt.nz/privacy](http://www.pncc.govt.nz/privacy)

This is the one of the most important decisions we'll make for our city in decades.

157

Have your say before 4pm Sunday 30 March

Have your say on who manages

# Palmy's Water

in the future



PAPAIOEA PALMERSTON NORTH CITY

Read the options, and the potential costs at [pncc.govt.nz/localwater](http://pncc.govt.nz/localwater)

### Your details

Name John Inwood

Phone **7(2)(a) Privacy**

Email **7(2)(a) Privacy**

Address

Name of organisation (if submitting on their behalf)

### Demographic information

Age group\*

- 9 and under
- 10-19
- 20-29
- 30-39
- 40-49
- 50-59
- 60-69
- 70-79
- 80 plus
- Prefer not to answer

(We're asking people's age as this is a decision that will impact our city for decades and different age groups may have different opinions)

Do you live within the Palmerston North City Council boundary?

Yes  No

Does the Palmerston North City Council provide your drinking water and/or wastewater?

Yes  No

Are you a Palmerston North City Council Trade waste and/or Commercial Water Customer?

Yes  No

(You are a business that pays for metered water and/or trade waste separately to your rates.)

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

### Would you like to come to a hearing and speak to Elected Members about your submission?

Yes  No

If you ticked yes, we'll be in touch to confirm the date and time.



## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.

- Future water costs and investment**  
How much will you pay for water?  
Can the Council continue to make major investment in water infrastructure?
- Maintaining non-water services**  
Can the Council still deliver services like roads, recycling, parks, and libraries?
- Funding other city priorities**  
Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?
- Innovation**  
Using new ideas and technologies to make water services more efficient and sustainable.
- Consistent water service**  
Either the same or improved water services.
- Cultural input**  
Ensuring mana whenua involvement in water decisions.
- Community influence**  
Residents' ability to shape water services decisions and there be transparent decision making.
- Growth planning**  
Preparing water services for population growth.
- Climate resilience**  
Water services continue to, and improves on mitigating climate change (eg: against flooding).
- Environmental benefits**  
Improving outcomes for the environment.
- Other** (please state)

## Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

**Option 1:** 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

**Option 2:** 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.

**Option 3:** Status quo with changes (not financially sustainable and therefore it's not legally compliant).

# Please tell us more about your thoughts on these options

**Option 1:** 'The Four' - A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

Nothing

Please tell us what you don't like about this option

Joining with smaller local authorities would ultimately cost PN ratepayers more by having to subsidise them.

**Option 2:** 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitīkei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

Nothing

Please tell us what you don't like about this option

As above.



**Option 3:** Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

Why is it not legally compliant?  
PNCC need to push back against  
Central Government on this option?  
Why is it not financially sustainable?

Please tell us what you don't like about this option

Which councils would you like to see Palmerston North work with for future water services?  
This could include councils named in this document, or others.

No one else. PN has a large enough  
population to go alone as at present. \*  
With more efficiency and less expenditure  
on non essential services, major  
savings can be made that could be diverted.

Please share any other feedback you have about water service delivery in the future

\* Over a long period of time, PNCC has  
had a program of water infrastructure  
renewal which has been very responsible,  
unlike many other councils

#### Privacy

All submissions may be made publicly available on our website, customer service centre, and some of our libraries. Your name will be published with your submission. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

We collect your contact information so we can keep you up to date with the proposal.

For more information, see our [privacy statement on our website - www.pncc.govt.nz/privacy](http://www.pncc.govt.nz/privacy)

# Local Water Done Well submission form



Submitted on	26 March 2025, 5:45PM
Receipt number	157
Related form version	4

## Your contact details

First name	Cassandra
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Last name	Yang
-----------	------

Postal address

Email

Phone

## Hearing

Do you want to speak to Council in support of your submission?	No
--	----

## Demographic information

Age	20-29
-----	-------

Do you live within the Palmerston North City Council boundary?	Yes
--	-----

Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

---

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 2**

## Option 1

---

Please tell us what you like about this option

Financially sustainable  
Help fund palmy's big WWTP upgrade

Which councils would you like to see Palmerston North work with for future water services?

Manawatu

How did you find out about this opportunity to have your say?

Social media

# Local Water Done Well submission form



Submitted on	26 March 2025, 8:11PM
Receipt number	158
Related form version	4

## Your contact details

First name	Susan
Last name	Hodge
Organisation you represent	Vitroglaze NZ
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
--	----

## Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water?  
Can the Council continue to make major investment in water infrastructure?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

---

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 2**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 1**

## Option 1

---

Please tell us what you like about this option

Staying as we are would be ideal

Please tell us what you don't like about this option

The less any option increases our already increasing rates the better.

How did you find out about this opportunity to have your say?

Social media

Family or friends

Other: Telegram

# Local Water Done Well submission form



Submitted on	26 March 2025, 9:17PM
Receipt number	159
Related form version	4

## Your contact details

First name

Last name

Postal address

Email

Phone

## Hearing

Do you want to speak to Council in support of your submission?

## Demographic information

Age

Do you live within the Palmerston North City Council boundary?

Does Palmerston North City Council provide your drinking water and/or wastewater?

Are you a Palmerston North City Council trade waste and/or commercial water customer?

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

- Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)
- Consistent water service (Either the same or improved water services.)
- Community influence (Residents ability to shape water services decisions and there be transparent decision making.)



## Let's find out what you think about the options

---

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3

### Option 1

---

Please tell us what you like about this option

Financially the best option

Please tell us what you don't like about this option

Seems ok to me

### Option 2

---

Please tell us what you don't like about this option

Too many people involved potential for disaster

### Option 3

---

Please tell us what you like about this option

Didn't like it

Please tell us what you don't like about this option

Far to expensive for now and the future

Which councils would you like to see Palmerston North work with for future water services?

Who ever can do the job without wasting lost of money

Please share any other feedback you have about water service delivery in the future

I would really like my water at my house that I pay good rates for to be drink able without me getting the runs and so I don't have to pay for multiple water filters each year

How did you find out about this opportunity to have your say?

Social media

# Local Water Done Well submission form



Submitted on	27 March 2025, 8:40AM
Receipt number	160
Related form version	4

## Your contact details

First name

Last name

Postal address

Email

Phone

## Hearing

Do you want to speak to Council in support of your submission?

## Demographic information

Age

Do you live within the Palmerston North City Council boundary?

Does Palmerston North City Council provide your drinking water and/or wastewater?

Are you a Palmerston North City Council trade waste and/or commercial water customer?

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

---

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3**

### Option 1

---

Please tell us what you like about this option

Shares the load in terms of cost. Maybe reduce bureaucracy too?

Please tell us what you don't like about this option

We are the biggest partner will our input be diluted by the other three areas?

### Option 2

---

Please tell us what you like about this option

Too big an area and the smaller areas may be disadvantaged

Please tell us what you don't like about this option

Ruapehu and Rangitikei are small areas with different needs to the city or bigger towns like Levin

### Option 3

---

Please tell us what you like about this option

Something has to change we guess?

Which councils would you like to see Palmerston North work with for future water services?

The ones mentioned in option 1

Please share any other feedback you have about water service delivery in the future

Needs to be future focused not just in time work

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Poster, sign or billboard

# Local Water Done Well submission form



Submitted on	27 March 2025, 11:13AM
Receipt number	161
Related form version	4

## Your contact details

First name	Brenton
------------	---------

Last name	Beach
-----------	-------

Organisation you represent	N/A
----------------------------	-----

Postal address

Email

Phone

## Hearing

Do you want to speak to Council in support of your submission?	No
--	----

## Demographic information

Age	60-69
-----	-------

Do you live within the Palmerston North City Council boundary?	Yes
--	-----

Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water?  
Can the Council continue to make major investment in water infrastructure?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

## Option 1

---

Please tell us what you like about this option

I have selected an option as this option is mute because as of Monday Kapiti and Manawatu District Councils do not want to join Palmerston North or Horowhenua, but to go it alone.

## Option 2

---

Please tell us what you like about this option

Manawatu District Council want to go it alone and not partner with anyone (see option one) so it is mute also. IManawatu District Council is to our north and it cuts Palmerston North off from the other potential partners within the Horizons Regional Boundaries, so we would have no physical linking of water services and complicate logistics in water management, even should the other four Councils do want to partner with us. But without Manawatu District Council involved in a Water Board partnership it would not make logical sense for the other Councils to partner with us.

## Option 3

---

Please tell us what you like about this option

I would suggest that if we adopt the status quo, we redo the study with a expanded terms of reference to cover all states of the river down from the outflow. This would potentially save costs if the new study found that the 'at present proposed solution' is redundant.

Please tell us what you don't like about this option

The expense.

Which councils would you like to see Palmerston North work with for future water services?

We need councils that want to work with us. Does partnering with a willing Horowhenua only make economic and water management sense. We are blocked both north and south by councils that are unwilling to work with us. Potentially we could reach out to the Wairapa councils to our east but the Tararuas divide precludes a logical fit.

Please share any other feedback you have about water service delivery in the future

I would suggest that if we adopt the status quo, we redo the study with a expanded terms of reference to cover all states of the river down from the outflow. This would potentially save costs if the new study found that the 'at present proposed solution' is redundant.

How did you find out about this opportunity to have your say?

Letter or email  
City councillor  
Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	27 March 2025, 12:40PM
Receipt number	162
Related form version	4

## Your contact details

First name Gilbert Martin

Last name Waayer

Postal address

Email

Phone

## Hearing

Do you want to speak to Council in support of your submission? No

## Demographic information

Age 60-69

Do you live within the Palmerston North City Council boundary? Yes

Does Palmerston North City Council provide your drinking water and/or wastewater? No

Are you a Palmerston North City Council trade waste and/or commercial water customer? No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

## Let's find out what you think about the options

---

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 2**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 1**

### Option 1

---

Please tell us what you like about this option

I don't like this option.

Please tell us what you don't like about this option

I see an opportunity here for our generation of leaders to get excited over the forming of a "mega future joint water organisation" with combined ability to increase borrowing limits. I then imagine the same extatic leaders taking borrowing to its absolute limit, then experiencing the thrills and excitement of building the biggest water projects in New Zealand. The reward being having ones name engraved on the copper plaque on opening day. It would be tempting but selfish of the same leaders to state "we will be dead before the large sums of borrowed money needs to be paid back." But our children and grandchildren won't thank us for it.

### Option 2

---

Please tell us what you like about this option

This option is ridiculous and should not be considered. This option is "hit and miss" and has the potential to turn into a very expensive shambles.

Once again this option provides a "mega borrowing option" but we need to be sensible, and try to live within our means.

Please tell us what you don't like about this option

Imagine that in 25 years we are dead, but our children and grandchildren as Palmerston North ratepayers, are battling to pay the principal repayments on a large sum of money borrowed by us to build a new water reservoir in Wanganui (for example) and a new state of the art water treatment station in Marton. I can't imagine how anyone could think this is fair on them.

### Option 3

---

Please tell us what you like about this option

This is the sensible option, hooray! Lets make it happen. Keeping Palmerston North water services under direct control of the Palmerston North City Council is the correct choice for the following reasons: We pay for our own water, not everyone elses water. The PNCC states "We are proud to have taken good care of Palmys water, meaning you have safe and resilient water infrastructure. City water assets are compliant. water assets make up 34%of Council assets. Day to day water costs are about 13% of Councils operating costs. Water pipes only need to be replaced around every 80 years." To me this is all excellent news, our water system is in good health. If the

PNCC Engineers are given a budget to replace a calculated distance of pipes each year, I don't see why any drastic change is necessary. If managed correctly, this option can be the cheapest for the ratepayers going forward.

Population growth in Palmerston North is not a problem so doesn't need to be used as an excuse to needlessly spend money on water infrastructure expansion. Looking at the big picture, our teachers, nurses, policemen, soldiers, doctors, engineers and young people have migrated overseas to earn double the remuneration for doing the same work. Overseas student numbers are also down. Immigrants are realising that New Zealand is no longer "The Land of Milk and Honey," that its very difficult doing business here due to low population and shortage of customers. some of them are moving on.

---

**Please tell us what you don't like about this option**

This option requires an accomplished Manager, an experienced engineer and a clever accountant, all communicating with each other regularly, to operate Palmerston Norths existing water system at its peak performance, utmost efficiency and lowest cost. When the right people are found for the jobs, they may need to be paid properly. this is cheaper than PNCC joining a "future joint water organisation."

**Which councils would you like to see Palmerston North work with for future water services?**

I would not like to see Palmerston North work with any other councils for future water services. Keep Palmy's water services in house.

---

**How did you find out about this opportunity to have your say?**

Booklet in my mailbox



# Local Water Done Well submission form



Submitted on	27 March 2025, 2:11PM
Receipt number	163
Related form version	4

## Your contact details

First name	Brian
Last name	McPherson
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
--	----

## Demographic information

Age	80 plus
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

---

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 2**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 1**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

### Option 1

---

Please tell us what you like about this option

This option is too big and unmanageable.

### Option 2

---

Please tell us what you like about this option

This option is more compact and practical to manage efficiently.

Please tell us what you don't like about this option

It may become expensive to service some residents.

### Option 3

---

Please tell us what you like about this option

There is no point in considering this option if it is illegal

Which councils would you like to see Palmerston North work with for future water services?

Horizons are a sensible choice.

How did you find out about this opportunity to have your say?

Radio

# 165

## Local Water Done Well submission form



Submitted on	27 March 2025, 3:00PM
Receipt number	164
Related form version	4

### Your contact details

First name	Rebekah
------------	---------

Last name	Jordan
-----------	--------

Postal address

Email

Phone

### Hearing

Do you want to speak to Council in support of your submission?	No
--	----

### Demographic information

Age	20-29
-----	-------

Do you live within the Palmerston North City Council boundary?	Yes
--	-----

Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

### Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades? )

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

---

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 2**

## Option 1

---

Please tell us what you like about this option

Keeps cost down

Please tell us what you don't like about this option

Having to communicate with other councils can prolong processes. They could influence decisions inside of palmy

## Option 2

---

Please tell us what you like about this option

Keeps costs down

Please tell us what you don't like about this option

Organization between 6 councils appears unsustainable. More complications could arise in the long term with so many hands fixing the light bulb.

## Option 3

---

Please tell us what you like about this option

Palmy is independent

Please tell us what you don't like about this option

Not affordable

Which councils would you like to see Palmerston North work with for future water services?

Manawatu - Horowhenua - Taranua

How did you find out about this opportunity to have your say?

Other: Work

# Local Water Done Well submission form



Submitted on	27 March 2025, 6:05PM
Receipt number	165
Related form version	4

## Your contact details

First name Richard

Last name Woolgar

Postal address

Email

Phone

## Hearing

Do you want to speak to Council in support of your submission? Yes

## Demographic information

Age 30-39

Do you live within the Palmerston North City Council boundary? Yes

Does Palmerston North City Council provide your drinking water and/or wastewater? Yes

Are you a Palmerston North City Council trade waste and/or commercial water customer? Yes

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

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Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

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Please tell us what you like about this option

Spreading costs over multiple councils should in theory make things cheaper long term

Please tell us what you don't like about this option

If all individual councils act independently then this may lead to inefficiency and inflated cost as they may not all be well equipped to manage their water services

## Option 2

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Please tell us what you like about this option

I don't dislike or like this option

Please tell us what you don't like about this option

We could end up getting straddled to a poor performing council which doesn't have the ability to pull their weight

## Option 3

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Please tell us what you like about this option

I do not like this option as it doesn't work

Please tell us what you don't like about this option

It would lead to increased costs for the rate payer

Which councils would you like to see Palmerston North work with for future water services?

The ones around us

Please share any other feedback you have about water service delivery in the future

I would like to see more thought be put into innovation within the space and more creative ways to deal with the costs

How did you find out about this opportunity to have your say?

Social media

# Local Water Done Well submission form



Submitted on	27 March 2025, 6:48PM
Receipt number	166
Related form version	4

## Your contact details

First name	hamish
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Last name	treadwell
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Postal address

Email

Phone

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	50-59
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Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	No
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Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
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## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

## Let's find out what you think about the options

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Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 2**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 1**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3**

Which councils would you like to see Palmerston North work with for future water services?

tararua

How did you find out about this opportunity to have your say?

Council website



# Local Water Done Well submission form



Submitted on	27 March 2025, 7:37PM
Receipt number	167
Related form version	4

## Your contact details

First name	Christine
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Last name	Gardner
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Postal address

Email

Phone

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	60-69
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Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
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Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
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## Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant): 3**

**Which councils would you like to see Palmerston North work with for future water services?**

Horowhenua & Kapiti

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**How did you find out about this opportunity to have your say?**

Family or friends

# Local Water Done Well submission form



Submitted on	27 March 2025, 7:41PM
Receipt number	168
Related form version	4

## Your contact details

First name	Kim
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Last name	Beach
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Postal address	
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Email	
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Phone	
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## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	30-39
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Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

## Let's find out what you think about the options

---

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3**

Which councils would you like to see Palmerston North work with for future water services?

Tararua and Whanganui

How did you find out about this opportunity to have your say?

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	27 March 2025, 8:42PM
Receipt number	169
Related form version	4

## Your contact details

First name	Rose
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Last name	Smith
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Postal address

Email

Phone

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	20-29
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Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
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Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
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## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades? )

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

### Option 1

Please tell us what you like about this option

Consultation guide explained well

Please tell us what you don't like about this option

Govt should force kcdc and MDC to be involved

### Option 2

Please tell us what you like about this option

Great option. More the merrier and more beneficial

Please tell us what you don't like about this option

Less likely

### Option 3

Please tell us what you don't like about this option

Everything you outlined

Which councils would you like to see Palmerston North work with for future water services?

As many as possible

Please share any other feedback you have about water service delivery in the future

Water meters are needed

The material provided and drop in sessions I attended were excellent and easy to understand for such a complex issue. Well done!

How did you find out about this opportunity to have your say?

Council website

Social media

Radio

Newspaper

Booklet in my mailbox