

Local Water Done Well submission form



Submitted on	27 March 2025, 10:55PM
Receipt number	170
Related form version	4

Your contact details

First name	Kayne
Last name	Dunlop
Organisation you represent	Manawatu Insurance
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	30-39
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water?
Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

The councils that the council are looking to work with contain good population bases that means that they are able to spread the costs. Along with this a number have already started down the path of metering water and looking at water use and how it is charged.

Please tell us what you don't like about this option

It would be great to be able to partner with a greater number of councils, particularly if it was to include Whanganui as this will increase the connections and bring more scale to the organisation. The Iwi role is undefined, and this should be established in clarity before moving forward. This is a potential cause of contention and leaving it open ended provides space for conjecture and the debate about what is best for Palmerston North and its water provision could be lost in this aspect.

Option 2

Please tell us what you like about this option

The scale and link to the regional council model provides the opportunity for some great symmetry and potential for collaboration in the services it provides and the goals that we are looking to achieve. The existing relationship also means that this is not a quick coming together of diverse councils, but rather a further expansion of common goals and areas where we can work together.

Please tell us what you don't like about this option

The uncertainty and difficulty in aligning all of these councils under this proposal is a concern and the main draw back to this proposal. If we are able to secure some assurances and work with them all it would be the preferred option, but until this point in time then the uncertainty makes it hard to consider. As with the previous proposal the uncertainty of Iwi involvement is problematic and will hinder this debate heading forward. It needs to be clarified so that the community can have a full picture on their role.

Option 3

Please tell us what you like about this option

There is nothing in this option that is desirable

Please tell us what you don't like about this option

This option is not desirable and will add no value to Palmerston North

Which councils would you like to see Palmerston North work with for future water services?

Manawatu, Horowhenua, Kapiti, Rangitikei, Whanganui, Ruapehu

How did you find out about this opportunity to have your say?

Council website

Local Water Done Well submission form



Submitted on	27 March 2025, 11:17PM
Receipt number	171
Related form version	4

Your contact details

First name	Steve
Last name	Allan
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	Yes
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Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

As presented It is the least undesirable. Other than option 3 which is legislatively not allowed, there is no financial commentary or statement as to what PNCC expectations of the a joint organizational structure are, other than wanting IWI roles. There is no financial modeling provided. for options 1 and 2 no commentary as to the current viability of the partner councils or their water assets. A key piece of information in choosing a bed partner / understanding advantages / or disadvantages.

Please tell us what you don't like about this option

Kapiti Coast should not be part of our joint organisation. They have well publicised deficiencies with respect all matters water. Under a joint needs based, pain gain model those benefiting will not be PNCC while our rate payers on a unified rating model will be the greatest contributors by numbers to the ability for the organisation to incur and service debt. Kapiti membership will a disadvantage of PNCC rate payers for considerable part of the initial 10 year planning period.

Option 2

Please tell us what you like about this option

2nd least desirable option.

Please tell us what you don't like about this option

A huge area of rural land that under the water done better precept have zero knowledge of the advantage or disadvantage of have such low population large area councils as part of organisations. Commentary about difficulty in accessing and providing service to expansive rural areas in current service based rural industries would not be easy to substantiate.

Option 3

Please tell us what you like about this option

If the same user based financial tools and borrowing arrangement were available to this model it would be preferred.

Please tell us what you don't like about this option

The current PNCC / organizational structures - managing water resources as an embedder entity rather than the ring fenced self managing business unit, like the airport and others as identified as advantage of option 1 could be no less viable than the unestablished multi-council organisations.



Which councils would you like to see Palmerston North work with for future water services?

exclude Kapiti from option 1

Please share any other feedback you have about water service delivery in the future

The informations provided do not describe Horizons involvement and seems to suggest that under a combined organisation stormwater asset operation and maintenance will stay with existing councils. The cost of implementing looming storm water management requirement have the same design , management and operation issues and cost as potable and waste water. What is the story here?

How did you find out about this opportunity to have your say?

- Council website
- Radio
- Family or friends
- Booklet in my mailbox

Local Water Done Well submission form



Submitted on	28 March 2025, 7:10AM
Receipt number	172
Related form version	4

Your contact details

First name	James
Last name	Veitch
Organisation you represent	Option 1
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	30-39
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:	Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)
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Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3

Option 1

Please tell us what you like about this option

Working directly with neighbouring councils. A shame the full Horizons Region compliment of councils cannot work together.

Please tell us what you don't like about this option

No direct control over decision-making. Potential for privatisation.

Option 2

Please tell us what you like about this option

Closer to full regional integration of water management. Most efficient use of resource in the long term.

Please tell us what you don't like about this option

Way too much uncertainty and divergent council decisions. Seems infeasible with no neighbouring councils already onboard.

Option 3

Please tell us what you like about this option

Not legal so didn't read it

Please tell us what you don't like about this option

Not legal so didn't read it

Which councils would you like to see Palmerston North work with for future water services?

All within Horizons Region.

Please share any other feedback you have about water service delivery in the future

Water should never be privatised and should be always be publicly owned

How did you find out about this opportunity to have your say?

Council website
Social media

Radio

Booklet in my mailbox

Poster, sign or billboard

Digital advertising, eg an advert on TVNZ+, Stuff, MetService etc

Local Water Done Well submission form



Submitted on	28 March 2025, 8:37AM
Receipt number	173
Related form version	4

Your contact details

First name	Felicity
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Last name	Jackson
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Postal address	
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Email	
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Phone	
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Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	60-69
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Do you live within the Palmerston North City Council boundary?	Yes
--	-----

Does Palmerston North City Council provide your drinking water and/or wastewater?	No
---	----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
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Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Option 1

Please tell us what you like about this option

No go

Please tell us what you don't like about this option

It's a way to go into more debt.
The new waste water standards are ridiculously high, who set these?

Option 2

Please tell us what you like about this option

Nothing to like about this option

Option 3

Please tell us what you like about this option

If it's not financially viable why is it an option?

Which councils would you like to see Palmerston North work with for future water services?

Start again with viable options.
PNCC received a bad audit report re over spending. Why is there now an option to go into mega debt which will use rate payers property as equity? Council needs to stop spending on non essential things I.e. Anzac park. Why has work been started on this when it was supposedly being put on hold after the 10 yr plan?
Concentrate on essential services only, stop wasting money and pandering to specific sections of society. Focus on water and roads.

Please share any other feedback you have about water service delivery in the future

Land based waster water discharge that only works in summer, how stupid is that!

How did you find out about this opportunity to have your say?

Family or friends

Local Water Done Well submission form



Submitted on	28 March 2025, 9:18AM
Receipt number	175
Related form version	4

Your contact details

First name	Geoff
Last name	McKay
Organisation you represent	
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	70-79
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:	Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)
--	--

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 2

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 1

Option 1

Please tell us what you like about this option

Better than option 2

Please tell us what you don't like about this option

Will be more burecrates and therefore costly

Option 2

Please tell us what you like about this option

Don't like

Please tell us what you don't like about this option

Worst of all options. Most costly

Option 3

Please tell us what you like about this option

I don't buy the bullshit that this is unsustainable. This is clearly the most simple, least burecratic option.

Please tell us what you don't like about this option

There is nothing I don't like about this option

Which councils would you like to see Palmerston North work with for future water services?

None

Please share any other feedback you have about water service delivery in the future

Keep things simple. No need to gold-plate things

How did you find out about this opportunity to have your say?

Booklet in my mailbox

This submission is from 16 students in Year 11 Geography at St Peters College. The project team spent lessons with them teaching them about our three waters and the potential changes.

We asked the students to think of different water users and what matters to them. They then identified that if a new water organisation was established, that they need to make sure these groups are kept informed and involved in different ways. They believe that elected members need to listen to young people and think of the environment when making a decision.

Later in the year they will be visiting our water treatment and wastewater treatment plant to learn more about our water services.

Students and young people

What things matter?

- Who owns the water?
- How much it will cost? is it affordable?
- Is it drinkable / Clean for drinking?
- Is it good for the environment

Why students and young peoples opinion matter:

- Because we're the ^{future} Generation
- We care about the environment and that in the future we'll be able to afford good, drinking water. because we also need to spend money on other things.
- Because we want a good amount of fresh water so we don't run out.

Peyton, Antonio, Ollie

ELDERLY PEOPLE \leq

COST (\$): If we can't pay will
it be turned off?
 ↳ water

QUALITY: Health issues

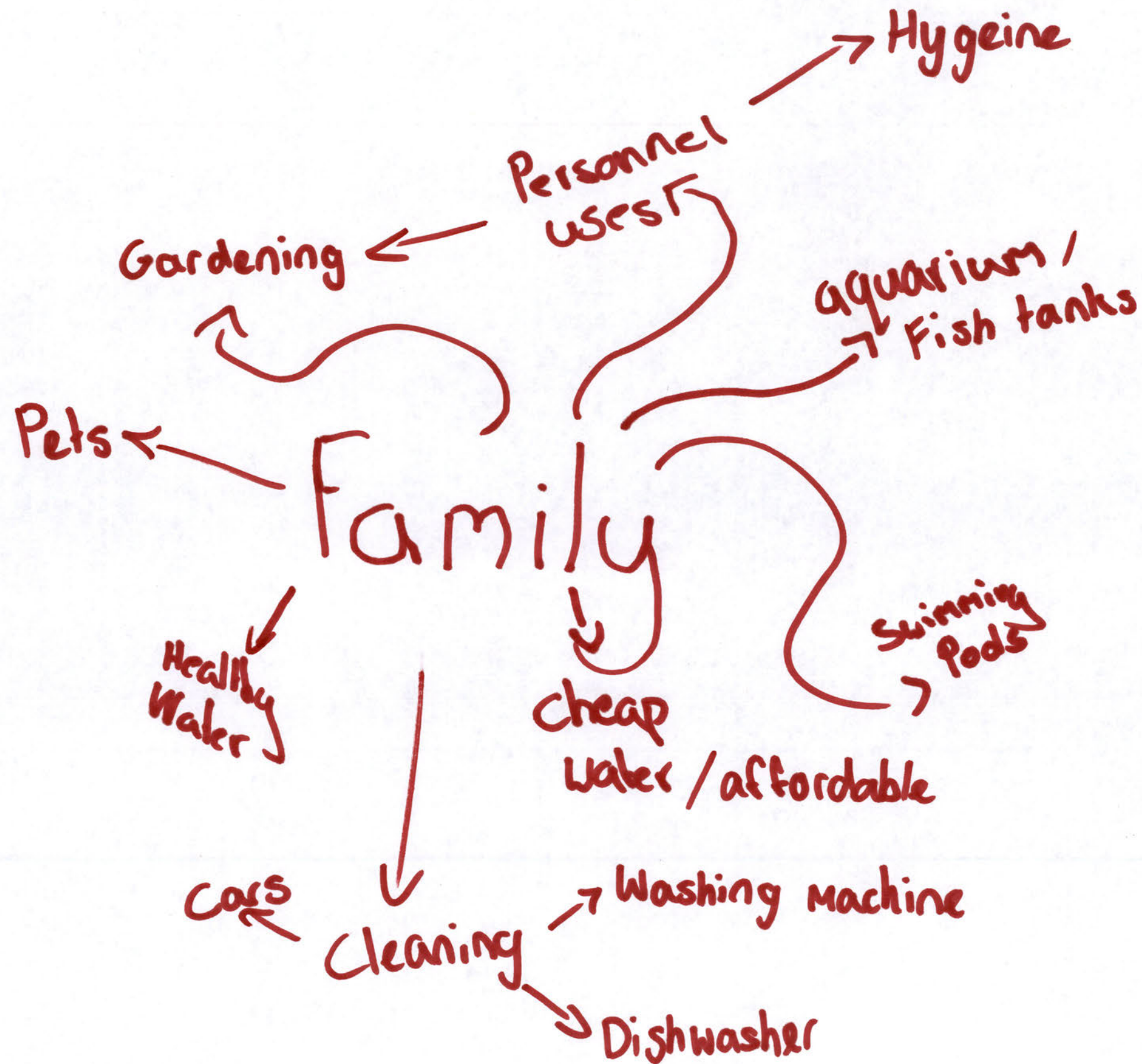
LIVE ALONE / RETIREMENT HOMES

↓
smaller
house

↓
Fund not
covering
costs

COMPLAIN!

- Maori need to be involved in the full process
- it is important and should be valued highly
- more information should be made available
- equal cost
- charged by the amount you use
- prioritised
- inclusive



Malvin, Delz, AJ, Coco, Liam

Students and young people

How to connect with these groups?

- Do a survey through social media and/or schools, universities
- from friends.
- at concerts, events that young people go to
- Give Aways.
- Public advertisement, Posters, TV & Social media ads.
- How to make sure everyone feels comfortable sharing?
- Encourage them to speak out their thoughts
- If you create a survey make it anonymous
- ~~Make it anonymous online or via~~

Antonio, Ollie, Peyton

~~13~~

GOVERNMENT

Isabela, Bella,
Laiza, Bree

Equality

Affordable for public
and maintenance

Safe
+ careful

Available

Helpful

Reliable

Less responsibility

Keeping up with
supply + Demand

Public Image

Environmentally
sustainable

Low
energy usage

Public communication

Long-term

Organised

fontera milk

- 1.) news, weather
- 2.) neighbours
- 3.) online / social media
- 4.) radio
- 5.) news paper
- 6.) letters
- 7.) friends & family

FARMERS + Businesses

- 1.) How much would it cost?
- 2.) Would I get more or less?
- 3.) Would it be cleaner?
- 4.) Do I still have to pay the fee on tank?
- 5.) Would the quality be monitored?
- 6.) Will it still be healthy for my stock?
- 7.) Would it be safe for crops?
- 8.) Would it take longer to get to my house?
- 9.) Will the quality be consistent?

How to connect with... Elderly people..

- Social events
- TV - ads
- Newspaper
- Letter mailed
- Social groups / activities
- Radio
- People go to retirement homes
- At bingo!



- People they trust & like
- Valued & special
- Families & friends



māori community C. C 00000000000000000000 ~~Danny~~ · Sajon Danny

- Our feed back
- more community events
- free
- prizes
- events at the square
- valued people from community
- Schools
- Churches
- Communities
- Kindergarten
- S.J house
- Sport Club

Malvin, Belz, 43, coco, Liam

How to get feedback from hard to reach groups

- Door to door
- Mail
- Posters or flyers
- Newspaper

Our feedback

To connect groups

- Social media
- Groups
- Billboards
- Protests
- Charity events
- Churches
- Bingo
- School speakers

How everyone feels comfortable

- Question box
 - Could be anonymous
- Social media
 - Music
 - Accounts dedicated for this

Isabela, Bella, Bree, Laiza

COMMUNICATION

Emails

Social Media
- informing public

Events
- school
- Social
- Sport
- inclusive

Calling

Talks at
Schools

Posters/Signs
- physical

Official
Websites
- contact details
- need to know
info

Surveys
- online/physical

Ads
- TV, websites,
radio
- Attention-catching
for all ages/groups

Local Water Done Well submission form



Submitted on	28 March 2025, 9:26AM
Receipt number	174
Related form version	4

Your contact details

First name	Ellis
Last name	Emerson
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	80 plus
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water?
Can the Council continue to make major investment in water infrastructure?)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3

Option 1

Please tell us what you like about this option

More compact, but large enough to be viable. I don't mind any of the options, provided our water is NOT privatised.

Please tell us what you don't like about this option

Squabbling council members. Other mayors who might be like Michael Laws and gum up the works of progress.

Option 2

Please tell us what you like about this option

A larger catchment area.

Please tell us what you don't like about this option

An unviable size. Too difficult to control who is in charge.

Option 3

Please tell us what you like about this option

Not very much to be positive about. When I came to P.N. twenty years ago, we were bragging about the quality of our water.

Please tell us what you don't like about this option

I think I said it all in the positive section.

Which councils would you like to see Palmerston North work with for future water services?

I am not totally familiar with all the councils, but surely it should be those surrounding us, even Hawkes Bay. That is where the Manawatu river rises, and where much of our water comes from.

Please share any other feedback you have about water service delivery in the future

I just don't want privatisation of our water. Any private company has to naturally put profit before services, no matter how well intentioned the company might be.

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	28 March 2025, 9:46AM
Receipt number	176
Related form version	4

Your contact details

First name	Cornelia
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Last name	Visser
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Postal address	
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Email	
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Phone	
-------	--

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	60-69
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Do you live within the Palmerston North City Council boundary?	Yes
--	-----

Does Palmerston North City Council provide your drinking water and/or wastewater?	No
---	----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Let's find out more about what matters to you

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Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades?)

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Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

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Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

Shared costs and decisions

Option 2

Please tell us what you like about this option

Shared costs.

Please tell us what you don't like about this option

Too many other councils involved. Not supported by other councils.

Option 3

Please tell us what you like about this option

Councils maintains control

Please tell us what you don't like about this option

Not financially sustainable.

Which councils would you like to see Palmerston North work with for future water services?

PN, Horowhenua, Manawatu, Kapiti councils

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	28 March 2025, 11:45AM
Receipt number	178
Related form version	4

Your contact details

First name	Tim
Last name	Parkinson
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	No
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

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Can the Council continue to make major investment in water infrastructure?)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 3

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 1

Option 1

Please tell us what you like about this option

The only 'benefit' of this option is that it appears to meet the financial criteria that central government has imposed on water services. I guess that the regulator might do a better job of protecting the water catchment than PNCC did when it allowed the wind millers to build in the 'environmentally sensitive' water catchment area.

Please tell us what you don't like about this option

- * Heavy regulatory costs (\$0.5b taken from councils to fund (unnecessary) regulators)
- * The only area that has a logical connection with PN w.r.t water services are the rural hinterlands of the city - mainly Manawatu, perhaps also Horowhenua. The needs of Kapiti Coast are utterly dissimilar to those of PN. So why the association?
- * Loss of control of water services: I imagine that there will be a cascade of services from the most densely populated to the least. So, can the rural areas and small towns expect to see their water services depleted at the expense of the cities/urban areas
- * The major problem with this, and all the other options, is the spendthrift track-record of PNCC in relation to water/wastewater expenditure. PN is not a wealthy city, and earlier proposals that are in the order of magnitude of \$billions, and proposals that add \$thousands to the costs on each household in the city, are clearly inappropriate. There is a limit to the amount of tax that can be squeezed out of households during a recession, and the council needs to take due regard of that. It would be nice to be able to afford a Rolls Royce water system, but we can't afford that. So design a Ford.

Option 2

Please tell us what you like about this option

PN is more closely aligned with its hinterland than with the Kapiti Coast. So this may be the better option. Not sure that Wanganui or Ruapehu have anything much to contribute to such an alignment, I guess that whether this option is better than 2 depends upon whether the main determinant is the ability of the partner councils to provide capital, or whether it is a holistic plan for water services for the benefit of PN and its hinterland

Please tell us what you don't like about this option

Risk of the needs of PN being promoted over the more rural/small town areas

Option 3

Please tell us what you like about this option

The mantra of 'not financially sustainable' is repeated often, but without any breakdown of \$\$ to justify that statement that I could find. Of course

it is better for PN to be in control of its own destiny than to be hooked up with other bodies whose constraints and agendas are different to those of PN. I suppose that this option is better than the last madcap ideas of 3 waters or 10 waters, but its disappointing that the same underlying principles still seem to be underpinning the latest directives from central government. I trust that the local authorities have, in toto, explained the folly of its ways to central government and not just rolled over and accepted this idea.

Further, there are other ways of looking at water management beyond 'reservoirs and sewage plants'. Copious amounts of water could be provided if each urban dwelling had a 5,000 gal tank for catching rainwater for their domestic use. Countries, such as Israel, where water is scarce, have developed innovative methods of water recycling that do not require substantial discharge of waste to water-courses or onto 'sacrifice' land. Such methods represent far more sustainable methods of water management than do present wasteful methods.

Please tell us what you don't like about this option

I think that telling your respondents how to respond ("This option is not financially sustainable and therefore it's not legally compliant") is a remarkably disingenuous way of obtaining open opinion of stakeholders.

Which councils would you like to see Palmerston North work with for future water services?

As above. The natural grouping is for PN and the hinterland with which it might share needs and provision of water supply and services. Unless the overarching criterion is provision of capital, in which the grouping doesn't matter much.

Please share any other feedback you have about water service delivery in the future

I suppose that the UK model of 'water authorities' that have total responsibility for water services might be better, with those authorities acquiring (i.e. buying) the water infrastructure from councils. But, whichever way the future of water services in NZ goes, I foresee it becoming an effete bureaucracy, costing millions of dollars and failing to deliver services. So, whatever it does, PNCC must ensure that the structures are accountable (i.e. really and actually accountable, not just once-in-a-blue-moon elections or some-such) for delivery of services and financial stewardship. I have very little confidence that this will be the case.

How did you find out about this opportunity to have your say?

Council website

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	28 March 2025, 12:53PM
Receipt number	177
Related form version	4

Your contact details

First name	Joanna
Last name	Saywell
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	No
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 2

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 1

Option 1

Please tell us what you like about this option

1. Cheaper rates for Palmerston North (I don't live in Palmerston North but I own three rental properties here). The costs for Palmerston North are shared across the other councils and ratepayers.
2. Theoretically, PNCC can borrow to a higher limit to pay for water services.
3. The new CCO is likely to want to centralise IT, customer services, telemetry controls, asset management services and senior engineering staff in a single location within the group of councils. This is the only way they can have any success at achieving "economies of scale". This centralisation is likely to be in Palmerston North so more employment in Palmerston North (more people wanting rental accommodation) and more spending in Palmerston North on re-arranging IT so that they align across all contributing councils.

Please tell us what you don't like about this option

1. Higher rates for my home in Feilding. MDC rates have always been the highest in the region with water services currently about \$600/property dearer than Palmerston North. This option would add another \$400-\$600 onto my MDC rates.
2. Centralising water services across several district councils will make it more difficult for rural customers to access advice on their rural schemes. Senior staff will need to travel further to inspect issues at other council districts so more money and time will be spent on travel. The CCO becomes one step removed from ratepayers so less accountable.
3. Centralising or making wholesale changes to IT systems comes at a high cost with a lot of information likely to be lost in the transfer.
4. Separating water engineers from roading or planning teams reduces the ability of councils to think strategically and plan infrastructure accordingly. Land developers lose the ability to talk to council as a whole and work with council to resolve issues. In Auckland, Watercare are telling developers that they are unable to service their land and therefore Auckland cannot have any further development or houses. This sounds like the tail wagging the dog.
5. Water engineers may feel that a few water leaks are not a problem in terms of cost but roading teams have to keep fixing the roads where slow leaks are weakening the sub-grade. Working together for a single council helps solve problems together.
6. Twenty years ago I opposed the creation of the water CCO in Wellington as I could not see any way it could save any money (the key advertised benefit at the time). Once a CCO is formed it is very difficult for it to revert back to individual council responsibility.
7. I have noticed that Council staff have a genuine connection to the

ratepayers as they are ratepayers themselves and live and work in the communities they serve. CCO staff are not connected with their communities to the same extent and don't even feel that they are council staff. They can feel remote and isolated, particularly water or wastewater operators who may be responsible for a plant that is several hundred kilometres away from the central office.

8. A CCO may prefer to outsource the operation of the treatment plants and reduce their responsibility still further.

9. High risk that one or more of the four councils prefers to opt out.

10. High cost of forming a CCO.

11. Service levels will drop and response times will increase (the current service levels are very good)

Option 2

Please tell us what you like about this option

1. Even more councils to share the cost for Palmerston North ratepayers.
2. All the benefits of Option 1 with more potential jobs in Palmerston North.

Please tell us what you don't like about this option

1. All the disadvantages of Option 1 but with greater costs and disruption attached.
2. Higher likelihood that one or more councils prefer to opt out or have their own separate group.

Option 3

Please tell us what you like about this option

1. We would have the true cost of water reflected in our rates, not stolen from other funding buckets within Council.
2. We can push stormwater spending over to the transportation budget and get NZTA subsidies.
3. We may be in a better position to claim money from central government for Nature Calls if we can demonstrate that everything else can be managed sustainably.
4. This would be the cheapest option as there is limited disruption to staff and no expensive CCO to create (estimated cost \$14m+)
5. There is no major physical separation of roading and water staff so it is easier for land developers to meet and discuss things with staff.
6. Council can continue strategic development taking into account all aspects.
7. Service levels will remain at their current high levels

Please tell us what you don't like about this option

1. My rates for my three Palmerston North properties will need to increase substantially (but they would under all options)

Which councils would you like to see Palmerston North work with for future water services?

Possibly Tararua

Please share any other feedback you have about water service delivery in the future

Would there be any interest in a PPP for building and operating the WWTP? This would leave the PPP to pay for and run the treatment plant as happened for the treatment plants in Wellington and Seaview

How did you find out about this opportunity to have your say?

Council website

Local Water Done Well submission form



Submitted on	28 March 2025, 1:35PM
Receipt number	179
Related form version	4

Your contact details

First name	Grace
Last name	Rosendale
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	50-59
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Community influence (Residents ability to shape water services)

decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

Cheapest cost

Please tell us what you don't like about this option

Relying on the other 3 district councils to make a decision on how water services will be managed in Palmerston North. Looking at the information on their websites, this is not their preferred option.

Option 2

Please tell us what you like about this option

None

Please tell us what you don't like about this option

Too many district councils are involved

Option 3

Please tell us what you like about this option

I am realistic to the expectation that one day we all will have to pay for water services. I hope that we only pay for what we use, the wastewater and maintenance

Please tell us what you don't like about this option

How much that we have to pay in the long run, it is a huge difference between having it for free now and to having pay at least \$3800 a year on top of our rates

Which councils would you like to see Palmerston North work with for future water services?

Manawatu and Horowhenua are our closest councils. I like to think that our local iwi will be closely consulted and listened to

Please share any other feedback you have about water service delivery in the future

All of us will have to pay for water services, it is a question of how much. At least it is not under private entity so as ratepayers we can still have a say

How did you find out about this opportunity to have your say?

Council website

Social media

Newspaper

Booklet in my mailbox

Poster, sign or billboard

Local Water Done Well submission form



Submitted on	28 March 2025, 2:07PM
Receipt number	180
Related form version	4

Your contact details

First name	John
Last name	Adams
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	70-79
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades?)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant): 3

Option 1

Please tell us what you like about this option

The geographic proximity. Possible economies of scale. Much more manageable with just four entities. Much easier to have accountable governance with a fewer number of councils involved.

Please tell us what you don't like about this option

Getting an alignment of needs - short term thinking

Option 2

Please tell us what you like about this option

Not a bad fall back position but the extra players add further complexity to the project

Please tell us what you don't like about this option

Short-term thinking by councils involved. difficulty of putting in place an effective governance structure with too many players

Option 3

Please tell us what you like about this option

Nothing

Please tell us what you don't like about this option

Everything. Just not viable

Which councils would you like to see Palmerston North work with for future water services?

Immediate neighbours/ not a wide geographic spread.

Please share any other feedback you have about water service delivery in the future

I would hate to see our council forced to cooperate by the Government with councils elsewhere in the country.

The consultation process is far too brief and forces local government to act hastily when decisions around this issue have huge implications for ratepayers and future generations. We need to get the decisions right - being forced into a tight timeframe for the sake of political expedience is not conducive to good decision-making.

I would urge all local authorities to enter into negotiations around this issue with a long-term outlook.

How did you find out about this opportunity to have your say?

Council website

Social media

City councillor

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	28 March 2025, 2:59PM
Receipt number	181
Related form version	4

Your contact details

First name	Fraser
Last name	Rolfe
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	50-59
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Other: That our reticulated water assets remain publicly owned.

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatu, and Kāpiti Coast District Councils.: 2

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 1

Option 1

Please tell us what you like about this option

There are economics of scale when providing services/building infrastructure for a larger number of people.

Please tell us what you don't like about this option

Wellington residents neglected to upgrade their water systems for 40 years, then retired to Kapiti coast where they will continue to demand low rates. They'll be a millstone around the PNCC's neck.

Option 2

Please tell us what you like about this option

I see a community among the residents of these council boundaries. Pragmatic folks who live and work and play mostly within their own region.

Please tell us what you don't like about this option

It will be like herding cats.

Option 3

Please tell us what you like about this option

If we can't/won't fund our own water services, then whom to we expect to pay for them? If there's ONE thing a city needs to take care of, it's its reticulated water systems. That's basically the definition of what a city is. If we refuse to do that for ourselves, we might as well plough PN back under.

One way or another, we'll soon be paying a fortune for our water services. If rate-payers think public ownership of our water infra is 'not financially sustainable', wait until we start getting the bills once it's all sold off. It's going to be many \$thousands a year for each property, regardless - so why not keep our assets in public hands?

Please tell us what you don't like about this option

I don't like the fact that so many rate-payers think [someone, anyone else] should fund our city's water systems. It's distressing that so many people are so gullible, and/or have so little regard for the future of the city and its inhabitants beyond the next five years or so.

Please share any other feedback you have about water service delivery in the future

No matter what, please keep our water infrastructure in public hands. The day we start renting our own water is the day we stop being a city.

How did you find out about this opportunity to have your say? Letter or email

Local Water Done Well submission form



Submitted on	28 March 2025, 3:22PM
Receipt number	182
Related form version	4

Your contact details

First name	Chris and Glenice
Last name	Saunders
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	I prefer not to say
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3

Option 1

Please tell us what you like about this option

co-ordination of the city council with the district councils must make for more coherence and efficiency

Option 2

Please tell us what you like about this option

no councils have this as their preferred option - it is casting the net too wide

Option 3

Please tell us what you like about this option

not financially sustainable

Which councils would you like to see Palmerston North work with for future water services?

Manawatu and Horowhenua particularly

How did you find out about this opportunity to have your say?

Booklet in my mailbox

This is the one of the most important decisions we'll make for our city in decades.

Have your say
on who manages

185

Have your say before
4pm Sunday 30 March

Palmy's Water

in the future



PAPAIOEA
PALMERSTON
NORTH
CITY

Read the options, and the potential costs at pncc.govt.nz/localwater

Your details

Name *Anna Pedley-Callaghan*

Phone 7(2)(a) Privacy

Email 7(2)(a) Privacy

Address 7(2)(a) Privacy

Name of organisation (if submitting on their behalf)

Demographic information

Age group*

☐ 9 and under

☐ 10-19

☐ 20-29

(We're asking people's age as this is a decision that will impact our city for decades and different age groups may have different opinions)

☐ 30-39

☒ 40-49

☐ 50-59

☐ 60-69

☐ 70-79

☐ 80 plus

☐ Prefer not to answer

Do you live within the Palmerston North City Council boundary?

Yes ☒

No ☐

Does the Palmerston North City Council provide your drinking water and/or wastewater?

Yes ☒

No ☐

Are you a Palmerston North City Council Trade waste and/or Commercial Water Customer?

Yes ☐

No ☒

(You are a business that pays for metered water and/or trade waste separately to your rates.)

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

Would you like to come to a hearing and speak to Elected Members about your submission?

Yes ☒

No ☐

If you ticked yes, we'll be in touch to confirm the date and time.

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.

- ☒ **Future water costs and investment**
How much will you pay for water?
Can the Council continue to make major investment in water infrastructure?
- ☒ **Maintaining non-water services**
Can the Council still deliver services like roads, recycling, parks, and libraries?
- ☐ **Funding other city priorities**
Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?
- ☐ **Innovation**
Using new ideas and technologies to make water services more efficient and sustainable.
- ☒ **Consistent water service**
Either the same or improved water services.
- ☐ **Cultural input**
Ensuring mana whenua involvement in water decisions.
- ☒ **Community influence**
Residents' ability to shape water services decisions and there be transparent decision making.
- ☐ **Growth planning**
Preparing water services for population growth.
- ☒ **Climate resilience**
Water services continue to, and improves on mitigating climate change (eg: against flooding).
- ☒ **Environmental benefits**
Improving outcomes for the environment.
- ☐ **Other** (please state)

Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

- 1 **Option 1:** 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.
- 2 **Option 2:** 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.
- 3 **Option 3:** Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us more about your thoughts on these options

Option 1: 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

More investment - cost spread out amongst other councils so rates increases are minimal. ~~More~~ More water resources available for rate payers.

Please tell us what you don't like about this option

Having multiple decision makers. Suggest a "board" or "water board" be set up for major decisions

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitikei District Council, Ruapehu District Council, Horowhenua District Council and Manawātū District Council.

Please tell us what you like about this option

~~Less~~ LESS ~~recouncils~~ councils involved

Please tell us what you don't like about this option

Increase in rates.

3

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

N/A

Please tell us what you don't like about this option

Increase in rates. Not caring for the environment as we should - "moving with the times". Old equipment more likely to break down

Which councils would you like to see Palmerston North work with for future water services? This could include councils named in this document, or others.

Any that are willing to contribute.

Please share any other feedback you have about water service delivery in the future

Privacy

All submissions may be made publicly available on our website, customer service centre, and some of our libraries. Your name will be published with your submission. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

We collect your contact information so we can keep you up to date with the proposal.

For more information, see our [privacy statement on our website - www.pncc.govt.nz/privacy](http://www.pncc.govt.nz/privacy)

Submission on PNCC's Local Water Done Well Consultation

From: Chris Teo-Sherrell

submission@pncc.govt.nz (PNCC's Local Water Done Well Consultation)

I wish to speak to Council about this matter. Preferred time – morning.

Due 30/3/2025

I live within the PN City boundary.

PNCC provides my drinking water and treats the majority of my wastewater.

I am not a PNCC Trade Waste or Commercial Water customer.

1. I do not support any of the options put forward by PNCC.
2. I don't support option 3 because it would apparently be illegal.
3. I don't support options 1 and 2 because they would take democratic control of water away from residents. Also, I am very skeptical of whether there would be any economies of scale when the 'markets' (i.e. the water networks) involved are completely separate and, even when combined, are small.
4. It appears that the major assumption of the modelling that has been done is that more people would result in lower per person costs but this seems questionable. For example, the amount of piping and pumps required each year by an entity serving 220,000 people is unlikely to be offered significantly better prices by suppliers of piping and pumps than offered to one serving 90,000 people because such relatively small quantities are involved annually.
5. Also costs often increase in steps, rather than increasing in a straight line with population. They may not increase much for initial increases in population as plant and people are used more fully. However, they may then increase suddenly with a small further increase in population as the existing plant and staffing becomes inadequate and new plant or people are required. To combine the operations of the networks in different districts might actually add costs, especially if a uniform standard is applied (assuming those with the highest standard would revolt at the prospect of a lower standard being applied and those with a lower standard might be satisfied with that).
6. Modelling depends on assumptions and because there are so many and because uncertainties are so great, especially in the longer term, results can only be high level. Which in everyday language means they shouldn't be relied on very much and may just give a general idea of possible outcomes.
7. Even if assumptions were few and the outcomes insensitive to them or if a high level of certainty was associated with the assumptions to which the model is most sensitive, I

would have concerns about the outcomes produced when even basic input data seems to have been wrongly calculated.

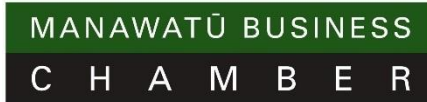
8. For example, in the table of additional ongoing CCO costs, on p35 of the Morrison-Low

Additional ongoing CCO Costs

Item	Value (\$000)	Rationale
Governance	\$ 180	Five Directors including Chair. Director fees based on avg of WWL and Watercare \$40K pa, Chair gets double.

report on the possible 4-council CCO, the first item is given as

9. If errors such as this are so obvious, what about the things that a reader can't detect.
10. It is not even clear that there is an overall long-term financial benefit from a combined CCO.
11. I question why residents have not been offered the option of a PNCC-only water CCO option? This would avoid the difficulties inherent in working with other councils in a combined CCO. It is hard enough exerting control on a single-Council CCO never mind on one shared with other councils with which agreement would be required to effectively exercise control.
12. A PNCC-only CCO would enable the financing advantages of such an entity to be attained while maintaining democratic control of water and avoiding the additional potential problems of multi-council entities, such as have been seen with Wellington Water Limited.
13. The increased regulation concerning ring-fencing of funds associated with water, the oversight of prices charged for water and the standards to be met in the treatment of water have potential benefits and these will accrue whether the CCO is single-council or multi-council so from that perspective there is no benefit to combining with other councils.
14. The modelling done shows that PNCC would be a major beneficiary of combining with KCDC, HDC and MDC because the city has a very major cost to bear in the near term, whereas KCDC and MDC do not. It seems very unlikely that residents of those districts will be happy to subsidise us so it seems very unwise to bank on them agreeing to the 4-Council CCO option.
15. I would support a PNCC-only water CCO.
16. With the exception of wastewater treatment being inadequate to protect the environment, a consequence of decisions made in the 1990s to go with the cheaper option, PNCC has provided very good water services. It is hard to see that this would improve under a joint CCO and I fear it would decline.



Submission to Palmerston North City Council (PNCC)

From

Manawatū Business Chamber (MBC)

Palmy's Water in the Future (Local Water Done Well)

March 28th, 2025

Mobile: 7(2)(a) Privacy

Email: 7(2)(a) Privacy

Contacts:

Amanda Linsley, CEO, Manawatū Business Chamber

Rahui Corbett, Chairperson, Manawatū Business Chamber

Manawatū Business Chamber Board Members: Ed Teece, Paul O'Brien, Blair Alabaster, Rachael Rakatau, Alex Boustridge, Angus Duncan, Hamish O'Brien, Nikki Maw, David Lanham.

The Manawatū Business Chamber ("MBC") is a 465+ Business Member organisation, that represents a sizeable proportion of the city and region's GDP and employment. We are funded by our members. The MBC advocates for business and promotes business growth that supports economic growth. MBC provide business services and networking opportunities.

This submission is presented to Council by the MBC Board

Palmy's Water in the Future (Local Water Done Well) - MBC would like to thank PNCC for the opportunity to make a submission to this consultation, below please find our feedback.

- 1.. MBC acknowledge and support PNCC's vision He iti ra, he iti pounamu,
 2. MBC acknowledge that of the Three (3) options presented only two (2) of them are feasible with Option 3 (Status Quo with changes; is PNCC continuing to manage and deliver the city's water services) being not financially sustainable and therefore not legally compliant).
 3. MBC support PNCC's Preferred Option 1 - 'The Four; A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū and Kāpiti Coast District Councils.
- For Palmerston North this makes the more sense as it is on paper the most affordable for the PNCC community and creates scalable opportunities with close neighbours. This should reduce costs and save money. This option considers future generational spending more than the others.
4. MBC acknowledge that there is a lot of work required to transition to another entity and many decisions to be made with regards to asset ownership, decision making, Iwi involvement, civil defence response etc. Funding of same and the financials are still largely unknown. Under a CCO owned collective; PNCC and the community will have less involvement in decision making.
 5. MBC acknowledge that whatever outcome is arrived at also depends on what the other District Councils decide and what is best for *their* communities which may not align with those of PNCC.

6. MBC are aware that the preferred options for the district councils are as follows:

MDC,	Inhouse, standalone – the status quo
Kāpiti,	Inhouse, standalone – the status quo
Horowhenua	A water services jointly owned by themselves, PNCC, Kāpiti and Manawatū DC

This aligns with PNCC

7. MBC is a regional Chamber and emphasises that this submission to PNCC is looking at the best option for Palmerston North which may not align with other councils within our region to whom we are also making submissions.

In summary:

MBC thank PNCC for the opportunity to submit on this important and complex decision with regards to the future of water for Palmerston North. We support Option 1 as the best possible solution for the city with the above statements considered.

We do not wish to speak to this submission on this occasion.

Signed on behalf of The Board of the Manawatū Business Chamber

A handwritten signature in black ink, appearing to read 'A J Linsley'.

A J Linsley – CEO

PALMERSTON NORTH WATERS

To : Palmerston North City Council
submission@pncc.govt.nz
Palmerston North

Attn : Democracy and Governance Manager

From : William John Bent

1. I am interested in all parts
2. I oppose the preferred options
3. I wish to be heard in support of my submission.
4. I do not wish to join with others.

John Bent
30 March 2025

REASONS

SUPPORTING OPTION THREE

- 1.** In my view the shifting a burden of \$1,700-00 per year from Palmerston North (PN) households onto neighbouring households [those receiving water services] is unconscionable/amoral/unfair, especially when a neighbouring district is currently discharging less than 95% of its wastewater [proximate to] to the Manawatu River.
- 2.** Successive councils have treated depreciation as a non-cash item which has lead/contributed to this situation and more so since the Local Government Act 2002 when councils were granted the "power of general incompetence" ,LGA s 12 , which has been freely exercised.
- 3.** Unfortunately substantial costs, both financial and non-financial, will be born by the households of PN, and
- 4.** These non-financial costs will also be born the other residents/ratepayers of PN.
- 5.** For all reasons given in support of Option Three.

From: Sally Pearce
Sent: Sunday, 30 March 2025 3:59 pm
To: Submission
Subject: Water done well

Kia ora

I agree that option one appears to be the most practical option listed.

For wastewater within the Manawatu River catchment we are obviously closely linked with Manawatū and Horowhenua.

I strongly support the intention to continue working with Rangitane o Manawatū and for iwi to have a clear and significant role in water management.

I am concerned that having a CCO managing water services will mean a reduction in opportunity for members of the community to participate and decision making in relation to our water services - it is very important that councils consults that the community when sitting up expectations for this new organisation. It is disappointing that the current consultation period is so short.

I am also concerned that environmental values may not be sufficiently prioritised in this new setup and that the national standards may not be high enough or suitable for the particular receiving environment of the Manawatū River and those waterways feeding into the awa.

Sally Pearce
Palmerston North

Submission for Palmys Water

This proposal for water seems to come from a good place, wanting to save money for the public. However, the two favoured options proposed have a couple of glaring issues.

In the past separation of costs have occurred in the form of Horizons. In order to save money for the public this separation was pushed forward by the council at the time. Many people have since felt that instead of saving costs both the rates from the council and Horizons cost ballooned. This felt like a betrayal from the council.

Bearing this in mind the proposal put forward simply claiming that these options will save costs without explaining why or how it does this feels disingenuous from the council. Why the water infrastructure that just needs maintenance and isn't mentioned to be requiring extensive upgrades raises questions as to why the urgency of this proposal is needed. Both option one and two claim it will reduce the costs involved but fails to explain how it will accomplish this. Are these costs a result of covering other regions' portions of the regulator and regulation body or are they from better lending terms when sourcing funding. From the proposal booklet extra costs of \$500,000 seem to be the expected for Palmerston North yet option 3 claims this will add \$3,800 a year for every residential ratepayer. This increased cost does not seem proportional to how much seems to be required from the booklet itself. Though rudimentary is the sole cost increase for the regulatory body and wages for a regulator (the \$500,000 from page three) only 132 residential ratepayers are needed to cover with the proposed increase. This cannot be the total amount of ratepayers in Palmerston North. Understanding why these financial assumptions are made is essential to the transparency around the water proposal.

Another core issue of the proposal is around accountability. Who will be there to talk about issues and where they will be stationed. Will this add another project and cost around constructing a building for another governing body similar to Horizons. Will we be expected to cover any costs from other councils if server problems occur. Many questions exist around how accountability can be maintained and any extra costs that will occur by centralising the governing of water.

Until further clarification around where the financial savings are expected be derived option 3 at least seems to offer maximum accountability around water infrastructure and the most safety for seeking redress if issues occur.