

205

This is the one of the most important decisions we'll make for our city in decades.

Have your say on who manages

Palmy's Water

in the future

Have your say before
4pm Sunday 30 March



PAPAIOEA
PALMERSTON
NORTH
CITY

Read the options, and the potential costs at pncc.govt.nz/localwater

Your details

Name Sue Morrison

Phone 7(2)(a) Privacy

Email 7(2)(a) Privacy

Address 7(2)(a) Privacy

Name of organisation (if submitting on their behalf)

Demographic information

Age group*

(We're asking people's age as this is a decision that will impact our city for decades and different age groups may have different opinions)

9 and under

10-19

20-29

30-39

40-49

50-59

60-69

70-79

80 plus

Prefer not to answer

Do you live within the Palmerston North City Council boundary?

Yes

No

Does the Palmerston North City Council provide your drinking water and/or wastewater?

Yes

No

Are you a Palmerston North City Council Trade waste and/or Commercial Water Customer?

(You are a business that pays for metered water and/or trade waste separately to your rates.)

Yes

No

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

Would you like to come to a hearing and speak to Elected Members about your submission?

Yes

No

If you ticked yes, we'll be in touch to confirm the date and time.

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.

Future water costs and investment

How much will you pay for water?

Can the Council continue to make major investment in water infrastructure?

Maintaining non-water services

Can the Council still deliver services like roads, recycling, parks, and libraries?

Funding other city priorities

Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?

Innovation

Using new ideas and technologies to make water services more efficient and sustainable.

Consistent water service

Either the same or improved water services.

Cultural input

Ensuring mana whenua involvement in water decisions.

Community influence

Residents' ability to shape water services decisions and there be transparent decision making.

Growth planning

Preparing water services for population growth.

Climate resilience

Water services continue to, and improves on mitigating climate change (eg: against flooding).

Environmental benefits

Improving outcomes for the environment.

Other (please state)

Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

3	Option 1: 'The Four' - A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.
2	Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.
1	Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us more about your thoughts on these options

Option 1: 'The Four' - A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

Please tell us what you don't like about this option

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitīkei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

Please tell us what you don't like about this option

Too many cooks in the kitchen
hard to get a consensus with everyone
wanting things to favour their region.

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

Please tell us what you don't like about this option

Which councils would you like to see Palmerston North work with for future water services?
This could include councils named in this document, or others.

Please share any other feedback you have about water service delivery in the future

Privacy

All submissions may be made publicly available on our website, customer service centre, and some of our libraries. Your name will be published with your submission. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

We collect your contact information so we can keep you up to date with the proposal.

For more information, see our [privacy statement on our website - www.pncc.govt.nz/privacy](http://www.pncc.govt.nz/privacy)

Local Water Done Well submission form



Submitted on	28 March 2025, 4:12PM
Receipt number	183
Related form version	4

Your contact details

First name	Harley
Last name	O'Hagan
Organisation you represent	New Zealand Defence Force
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	I prefer not to say
Do you live within the Palmerston North City Council boundary?	I prefer not to say
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	Yes

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Other: Due to the practicalities of servicing Linton Military Camp, NZ Defence Force has non-standard commercial arrangements with PNCC for water supply and wastewater services. NZ Defence Force requests that, whichever water service delivery option is pursued, council ensures

these arrangements are carried over and honoured by any new organisation.

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How did you find out about this opportunity to have your say?

Other: Notification service

Local Water Done Well submission form



Submitted on	28 March 2025, 4:21PM
Receipt number	184
Related form version	4

Your contact details

First name	Jenny
Last name	Poskitt
Organisation you represent	Ratepayer
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades?)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

Spread of risk, optimizing purchasing and decision-making utilizing expertise and economies of scale, sharing benefits/risks across urban and rural areas.

Please tell us what you don't like about this option

Limited historical relationships with Kapiti Coast. They may also have different concerns about coastal erosion/conditions.

Option 2

Please tell us what you like about this option

Logical geographical proximity and established relationships. Similar water challenges.

Please tell us what you don't like about this option

High proportion of rural areas - meaning smaller population base and larger geographical area to manage compared with Option 1. Also higher proportion of economically challenged areas that could struggle to pay for necessary infrastructure investment upgrades, and more difficult access to relevant expertise.

Option 3

Please tell us what you like about this option

Retains local control and influence.

Please tell us what you don't like about this option

Need fresh thinking, new ways of operating, need broader population base to draw on economically and strategically to make the necessary investments in water infrastructure.

Which councils would you like to see Palmerston North work with for future water services?

Suggest potential inclusion of councils named in Option 2, that is, possibly combining the populations of Option 1 and 2. However, that mega-structure may be too big or complex, so I would prefer the water engineers, resource/environmental planners and those with relevant expertise make the decision than someone like me who does not have expertise in this field.

Please share any other feedback you have about water service delivery in the future

I would like to see installation of emergency water tanks for all new builds (doing so might be incentivized through reduced cost of likely future water meters), encouragement of re-use of 'clean grey water' on residents' gardens/lawns, water of less than drinking water standard available for low cost/free car washing (such as at central council locations) to reduce usage of high quality drinking water.

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	28 March 2025, 6:32PM
Receipt number	186
Related form version	4

Your contact details

First name	Chinnu
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Last name	Benny
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Postal address

Email

Phone

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	30-39
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Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
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Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 2

How did you find out about this opportunity to have your say?

Council website

Local Water Done Well submission form



Submitted on	28 March 2025, 8:12PM
Receipt number	187
Related form version	4

Your contact details

First name	Gillian
Last name	Rapson
Organisation you represent	Massey University
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	I prefer not to say
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Cultural input (Ensuring mana whenua involvement in water decisions.)
Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Other: Council transparency

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 3

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 1

Option 1

Please tell us what you like about this option

More ratepayers per scheme = fewer dollars per ratepayer

Please tell us what you don't like about this option

Kapiti doesn't agree and Levin seems unaware of the proposal, and doesn't seem to need our help anyway.

Option 2

Please tell us what you like about this option

Water services are concentrated within and provide coverage of whole catchments (Rangitikei and Manawatu being the main ones). This makes sense in terms of at least stormwater.
Also it provides local employment for water issues arising across the region.

Please tell us what you don't like about this option

Fewer ratepayers to foot the bill, but there is likely no choice.

Option 3

Please tell us what you like about this option

At least this has the advantage of not relying on other organisations, and thus is actually achievable.

There is no explanation for how PNCC decided this was "not financially sustainable". It is likely to be extremely expensive, but that does not make it Unsustainable. This seems like misleading advertising if not misinformation.

Please tell us what you don't like about this option

Well, it is going to cost a lot, but no one seems keen to stop producing sewage. And if we can't trick someone else into helping us pay for treatment, then we just have to pay up.

Which councils would you like to see Palmerston North work with for future water services?

All councils within the Manawatu/Rangitikei catchments, and any other small adjacent catchments.

Please share any other feedback you have about water service

What water rates are proposed for those with self-contained collection

delivery in the future

and/or treatment systems? Surely this should have been included in the docos?

Are the proposed increases in rates adjusted to include the redirection of current water-focussed rates or are these in addition? This too, should have been in the docos.

How did you find out about this opportunity to have your say?

Council website

Family or friends

Booklet in my mailbox

Other: Inundation, which is wierd, considering this is more of a con than a consultation.

Local Water Done Well submission form



Submitted on	28 March 2025, 9:05PM
Receipt number	188
Related form version	4

Your contact details

First name	Tim
Last name	Carpenter
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	40-49
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades?)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant): 3

How did you find out about this opportunity to have your say?

Social media

Local Water Done Well submission form



Submitted on	28 March 2025, 9:24PM
Receipt number	189
Related form version	4

Your contact details

First name	Julia
Last name	Smart
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	70-79
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

Geographically this is a smaller but more populous area, which would mean there are more people to purchase the water services. This appears to be the most cost effective outcome for the rate payer.

Please tell us what you don't like about this option

the additional costs to me!

Option 2

Please tell us what you like about this option

Palmerston North already is part of the Horizons region and co-operates on environmental issues

Please tell us what you don't like about this option

This area is large, rural and less populated which would mean the cost to implement the water done better program is more costly. Servicing the water network is more complicated especially in weather events.

Option 3

Please tell us what you like about this option

PN City Council maintains control over our water assets.

Please tell us what you don't like about this option

PN City Council is already financially non-compliant. We would not be able to borrow to implement "Water done better" and still maintain the City assets.
GDP grew 0.7% in the last quarter so that does not cover the increase in wages or employment to pay for the costs. Unemployment is at 5.1% so again, there is not a good funding base to cover additional costs.

Which councils would you like to see Palmerston North work with for future water services?

The Councils mentioned in Option 1.

Please share any other feedback you have about water service delivery in the future

PN City Council has done a good job in maintaining and upgrading the 3 water services in our City, and I trust under the "Water done well" that the maintenance will continue. We certainly would not want to join the

How did you find out about this opportunity to have your say?

Social media

Booklet in my mailbox

212

Local Water Done Well submission form



Submitted on	29 March 2025, 8:12AM
Receipt number	190
Related form version	4

Your contact details

First name	Graeme
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Last name	Oliver
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Postal address	
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Email	
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Phone	
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Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	70-79
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Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
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Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
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Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

I think you have to consider your ratepayers who are all suffering alot of hardship these days with increased costs on everything.The cheapest option is always going to be the most attractive.Please consider all ratepayers in your decisions.This could be the final straw for many who cannot afford to stay in their own homes any longer

Which councils would you like to see Palmerston North work with for future water services?

As many central councils as possible to bring costs down

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	29 March 2025, 8:52AM
Receipt number	191
Related form version	4

Your contact details

First name	Bruce
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Last name	Irwin
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Postal address	
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Email	
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Phone	
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Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	40-49
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Do you live within the Palmerston North City Council boundary?	No
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Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
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Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
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Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

This give the option of creating an entirety that could work towards making systems that work for the region to as a whole in that the services needed now and in the future that are able to expand to create capabilities to generate revenue from providing services to other regions outside the four stake holders

Please tell us what you don't like about this option

How the share holding is going to be proportioned between the four stake holders

Option 2

Please tell us what you like about this option

It keeps within the Horizons area which should make consenting as group a more straight forward process

Please tell us what you don't like about this option

All share holders and groups involved should have to contribute financially to have a say into what & how the new organisation is run

Option 3

Please tell us what you like about this option

This maintains independence as a region

Please tell us what you don't like about this option

The finance for meeting the cost would come down to the rate payers

Please share any other feedback you have about water service delivery in the future

This new organisation could be a good stepping stone for the area as a whole to make something that is good for the area in creating a sustainable waste water management system that could generate income to pay its own way by investing in systems that use the byproduct from the waste to generate power and fertiliser. If the organisation could also expand its mandate to solid waste management too then this could bring about a new income source for the shareholders of the organisation ie the rate payers of the area.

How did you find out about this opportunity to have your say?

Letter or email

Local Water Done Well submission form



Submitted on	29 March 2025, 11:07AM
Receipt number	192
Related form version	4

Your contact details

First name	Judy
Last name	Eades
Organisation you represent	
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	70-79
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	I prefer not to say
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

How did you find out about this opportunity to have your say?	Letter or email
	Newspaper
	Booklet in my mailbox

Local Water Done Well submission form



Submitted on	29 March 2025, 11:37AM
Receipt number	193
Related form version	4

Your contact details

First name	Bernard
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Last name	Williams
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Postal address	
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Email	
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Phone	
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Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	70-79
-----	-------

Do you live within the Palmerston North City Council boundary?	Yes
--	-----

Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Consistent water service (Either the same or improved water services.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 3

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 1

Option 1

Please tell us what you like about this option

Nothing to like

Please tell us what you don't like about this option

Obtaining supply & disposal of brown water, PN has nothing in common with the other three.

Option 2

Please tell us what you like about this option

Nothing

Please tell us what you don't like about this option

Like option one, PN has nothing in common with the others.

Option 3

Please tell us what you like about this option

The status quo has worked for 100 years only to be stuffed up by incompetence of councils. Do your number 1 job.

Please tell us what you don't like about this option

Council trying to do a snowjob on ratepayers re. cost. Pro rata there is no more money to be borrowed for how many partners there are.

Which councils would you like to see Palmerston North work with for future water services?

None

Please share any other feedback you have about water service delivery in the future

Planning for the future should have been done every year for the last 100.

How did you find out about this opportunity to have your say?

Council website
Letter or email

Local Water Done Well submission form



Submitted on	29 March 2025, 1:18PM
Receipt number	194
Related form version	4

Your contact details

First name	Simon
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Last name	Mclvor
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Postal address	
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Email	
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Phone	
-------	--

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	30-39
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Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades?)

Consistent water service (Either the same or improved water services.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

The proposal would appear to allow councils to invest more into other projects and other infrastructure maintenance.

The ability for more borrowing, if managed well, could result in better services, and completed sooner than may have been otherwise possible.

Please tell us what you don't like about this option

A possible concern for me is that the Water Organisation appears to be independent to set charges for users and to set borrowing amounts. Granted 'the legislation requires that any organisation adopts pricing structures that reflect the cost of the services'. However, the Water Organisation would be the ones determining what the cost of the services are based on their decisions on where to invest. It seems they are free to borrow more and invest more (a potentially good thing) but therefore charge more based on the increased investment that the public has little recourse over it other than 'statements of expectation'.

The proposal would appear to have the Water Organisation charging separate to rates, similar to power or internet, however the user would not have the same leverage of switching service providers that they do with high power or internet charges. There will need to be strong regulation ensured when it comes to controlling user charges.

A concern is that the wording is such that 'climate change mitigation COULD be likely' and 'environmental outcomes COULD be possible' . I am sceptical that a Water Organisation will prioritise these outcomes without strong regulation.

There will be unlikely to be any local input in priorities or decision making. The Water Organisation may neglect Palmerston North in favour of other areas if it is financially or logistically better for them.

Option 2

Please tell us what you like about this option

The positives appear to match as with Option 1 which i generally support.

Please tell us what you don't like about this option

There will be no local decision making or prioritising of local needs. We have to trust that the Water Organisation has a good understanding of

all issues over a wide geographical region.

More councils giving recommendations to the Water Organisation board may result in indecisiveness and bureaucracy.

Option 3

Please tell us what you don't like about this option

It doesn't appear to be a viable option financially or legally.

Which councils would you like to see Palmerston North work with for future water services?

The four councils mentioned in option 1, (Manawatu, Horo, Kapiti, PNth) seems reasonable.

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	29 March 2025, 1:25PM
Receipt number	195
Related form version	4

Your contact details

First name	Renee
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Last name	N
-----------	---

Postal address

Email

Phone

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	20-29
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Do you live within the Palmerston North City Council boundary?	Yes
--	-----

Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

Collaboration between local people, including councils and iwi

Please tell us what you don't like about this option

Large space with different terrains and proximities to water may make it challenging to generalise an approach

Option 2

Please tell us what you like about this option

More specific to Palmerston North area

Please tell us what you don't like about this option

Dependent on unconfirmed collaboration

Option 3

Please tell us what you don't like about this option

Not financially sustainable, does not articulate long term plan for managing

Which councils would you like to see Palmerston North work with for future water services?

Horizons Regional Council, Horowhenua Regional council

How did you find out about this opportunity to have your say?

Council website

Letter or email

Social media

Local Water Done Well submission form



Submitted on	29 March 2025, 1:30PM
Receipt number	144
Related form version	4

Your contact details

First name	Peter W
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Last name	French
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Postal address

Email

Phone

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	60-69
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Do you live within the Palmerston North City Council boundary?	Yes
--	-----

Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Other: Fluoride free water

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 3

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 1

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 2

Option 1

Please tell us what you like about this option

Unless a new historical review can put Option 3 in better light (e.g. a new conclusion that waste water discharge on land is an unneeded too expensive option) then Option 1 is cheaper (if your analysis is correct); we will be better off working with other councils, e.g. a possible short supply of skilled workers can be shared across councils.

Please tell us what you don't like about this option

Option 1 might not exist... as "The four" might become "The two" - for example, Kapiti and Manawatu councils might "go it alone". Also, if it is true that more debt can be raised, it means more "money down the drain" in interest payments, and more future financial enslavement. Not happy to impose PN costs onto other communities, too.

Option 2

Please tell us what you like about this option

Option 2 includes Horowhenua District Council (also in Option 1) which might be more likely to join with us, plus Option 2 allows the possibility of joining forces with more councils than Option 1. This would improve efficiencies, e.g. the sharing of skilled workers (in possible short supply), and hopefully less administration costs.

Please tell us what you don't like about this option

Option 2 might enable the raising of debt to higher levels than if we were to "go it alone". That would mean more "money down the drain" in interest payments, and more financial enslavement to the current and future generations. Not happy if some of PN "unsustainable" costs are to be imposed onto other communities, either.

Option 3

Please tell us what you like about this option

Limited borrowing capacity means: less future debt enslavement; less "money down the drain" in interest payments. We won't impose PN costs onto other communities. We will be forced to - quickly - review the historical process that led to the expensive idea of disposal of waste water onto people's land. Any past "misinformation" will be exposed.

Please tell us what you don't like about this option

Getting the suggested review done - of the reasons that led to the expensive idea of disposal of waste water onto people's land - might be

difficult to achieve within the required time frames, unless the government sensibly agrees to an extension of time, but we have to try to stop the imposition of a huge increase in costs onto rate payers.

Which councils would you like to see Palmerston North work with for future water services?

I suggest: any council in NZ who wants to work with us, provided they demonstrate a clear intention to: 1) meet most required standards [not the fluoridation requirement]; 2) reduce costs in the long term for both their and our rate payers. Other councils might be dealing with "waste water" better than us; we need to share our expertise, and "brain storm" jointly on "waste water" issues to generate novel ideas/solutions.

Please share any other feedback you have about water service delivery in the future

When the dictatorial directive the government is removed - that forces councils to fluoridate water to avoid huge fines - the PNCC must stop the fluoridation of our water. Recent scientific evidence shows that the IQ of children is reduced by fluoridation, the thyroid is harmed too, and other adverse health issues arise, plus damage to the land.

How did you find out about this opportunity to have your say?

Letter or email

Local Water Done Well submission form



Submitted on	29 March 2025, 2:25PM
Receipt number	196
Related form version	4

Your contact details

First name	Shaun
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Last name	Crosswell
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Postal address

Email

Phone

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	40-49
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Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Other: Reducing nice to have spending and really focus on getting the basics right, Water, roads, parks, footpaths, roads.

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 2

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 1

Option 1

Please tell us what you like about this option

Nothing, you cant praise how well sorted Palmy water and sewage is at the beginning on the booklet and then start talking about a broken system.

Please tell us what you don't like about this option

This option does not pass the sniff test. There is no real substance to the claim of this being best for the city. You can still get purchasing scale without being directly in bed together with other local authorities. There is no explanation of how economically having groups of towns and cities, independent water systems and geography can help PN city to reduce costs. For someone who works in the private sector your claims have no merit. You would really need to show how this plan reduces costs per kilometre of pipe, spreads the cost over more people and growing debt helps the average PN rate payer. This is far from clear and sounds nice to have. Also please don't confuse local rates, ventral gov taxes and levies independent levies for water as anything other than the taxes they are on PN home owners. The money has to come from somewhere and that is the people on P.Nth. We only have to look at Wellington Water which is a similar model to show the benefits you claim are actually wrong and increases in cost and worse outcomes actually happen under this proposed model. PN rate payers own the water and sewage facilities of this city and they have been paid for over many generations. Strange that since PNCC has started running more vanity and nice to have projects we seem to have run out of money for doing the basics that PNCC owners (The rate Payers) expect. In summary I cannot believe this can be the most efficient options and I cant see how you have come to this consultation with the very poor details you have given us.

Option 2

Please tell us what you like about this option

Nothing

Please tell us what you don't like about this option

This is worse than option 1 and option 1 is terrible. Please start listening to the silent majority of the rate payers that pay for this city. Stop wasting money on things that are not the basics for running the city. We can afford to keep water in house if you stop silly spending on no essential services and squeaky wheel interest groups.

Option 3

Please tell us what you like about this option

This is my preferred option. You have already decided this isn't financially compliant. The issue I have with this is you have money for silly projects and non essential services. The booklet is full of scare tactics like we cant afford this and have transport, recycling, rubbish parks etc. You are talking nonsense, what about the other expenses this Council seems to love spending money on that isn't essential to all rate payers and very much vanity or nice to have why cant this be eliminated so that the basics are done right. You claim in the beginning that water is well under control in Palmy and then you say it isnt, which is it???? There is something fundamentally wrong with what you are providing the rate payers to review and the big one is you make very big claims and not one piece of evidence to back it up. Sound bites are not a business plan that rate payers can make decisions on and unfortunately I don't have confidence that this Council has the skills required to actually do what is right for the city removing all the vested interest groups that seem to influence Council with no regard for the majority of rate payers who just want a good cost effective basic service from their Council. The other options talk about debt and removing the water and sewage functions out of Council control, the cost doesnt disappear you are taking from rate payers pockets if it is central or local Government. I have lived in Auckland and water is ridiculously expensive, and as for Wellington surely anyone on the PN Council with a basic commercial back ground will realise the set up in Wellington is a outrageous with poor water management and high costs. Spend my money on the basics required, eliminate vanity projects and keep my assets where I can see them and more importantly keep decision making democratic and not via nameless faceless water committees.

Please tell us what you don't like about this option

That the people who are supposed to look after the assets of the rate and tax payers of PN city are not fully telling the truth about the options and the risks as well as benefits. There is no substance to any of your claims for option 1 and 2 where as anyone who has any common sense has seen the outcomes of water changes in other cities which this Council seems to be happy to ignore in the information provided in the booklet.

Which councils would you like to see Palmerston North work with for future water services?

None except for procurement which is your biggest claim for cost control. If purchasing scales is required then work with Central Govt to procure best costings. Money could be saved also by getting rid of the outrageous bureaucracy that is Horizons this money would go a long way to helping secure water, sewage and flood protection.

Please share any other feedback you have about water service delivery in the future

It doesnt have to be fancy the city has functioned well for many decades. Basic clean water and good sewage is all that is required. Water can be done well when Council gets back to basics, stop wasting my and my neighbours money on anything other than good basic essential services and leave private organisations to fund their own vanity projects, not the long suffering silent majority rate payer.

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	29 March 2025, 3:05PM
Receipt number	198
Related form version	4

Your contact details

First name	Maree
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Last name	Candish
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Postal address

Email

Phone

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	40-49
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Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 2

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 1

Option 1

Please tell us what you like about this option

It fixes a problem and there are less councils involved than option 2

Please tell us what you don't like about this option

I don't like that communities will lose the ability to have a say, and will lose their voice. I don't like the cost.

Option 2

Please tell us what you don't like about this option

Communities will lose the ability to have a say in the service they are paying for.

Option 3

Please tell us what you like about this option

More certainty about ownership, community ownership.

How did you find out about this opportunity to have your say?

Other: Ashhurst library

221

Local Water Done Well submission form



Submitted on	29 March 2025, 4:07PM
Receipt number	199
Related form version	4

Your contact details

First name	Robert
Last name	van Bentum
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

This option provides a coherent region with some critical size. The Councils share similar challenges around meeting growing demand for services while seeking to improve services for existing users.

Please tell us what you don't like about this option

Not clear what happens when some of the participants do not join e.g. Manawatu DC have indicated their preferred option is to go it alone. This option leaves the smaller Councils in the region to fend for themselves with the benefits of joining with a larger neighbour.

Option 2

Please tell us what you like about this option

This is closest to the original regional entity proposed by the previous government. This option recognises the responsibility Palmerston North has for the wider region.

Please tell us what you don't like about this option

This option does not have the necessary scale so the costs and revenue from PNCC dominate the finances of the option. It isn't clear what happens if one or two of the Council's elect to go it alone. Under this scenario the option provides marginal benefits.

Option 3

Please tell us what you like about this option

Very little to commend it.

Please tell us what you don't like about this option

The key challenge of this option is the financial affordability which is largely due to the assumed costs of Nature Calls. Without a radical re-think of the Nature Calls solution this option cannot proceed. It does not address the affordability challenge except to allow the CCO to increase its debt through borrowing.

Which councils would you like to see Palmerston North work with for future water services?

I continue to support the largest possible regional water entity comprising the entire Horizons Region as well as KCDC. The larger the entity the greater the opportunity for economies of scale and standardisation of service delivery. In any case to enable the entity to be financially sustainable, PNCC must re-consider the options for Nature Calls and identify a more cost effective solution to the currently budgeted

\$480m.

Please share any other feedback you have about water service delivery in the future

I believe there are several critical flaws in the assessment and modelling.

1. There is no acknowledgement that the cost of Nature Calls is the 'elephant in the room' for all options. The options for re-consenting the PN Wastewater Treatment Plant need to be re-visited in the light of the proposed wastewater discharge standards and the need to find a more affordable staged approach.
2. The costings assume a 2% rate of inflation. This is unrealistically conservative and significantly underestimates the potential increase in water charges.
3. Water metering is indicated as likely, yet is not clear if the implementation has been included in the modelling. While metering simplifies charges and potentially reduces costs for securing additional water supplies, given the low cost of producing water in Palmerston North, it isn't clear it will result in any overall savings.

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	29 March 2025, 5:48PM
Receipt number	200
Related form version	4

Your contact details

First name

Last name

Postal address

Email

Phone

Hearing

Do you want to speak to Council in support of your submission?

Demographic information

Age

Do you live within the Palmerston North City Council boundary?

Does Palmerston North City Council provide your drinking water and/or wastewater?

Are you a Palmerston North City Council trade waste and/or commercial water customer?

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

Seems feasible and financially viable.

Option 2

Please tell us what you don't like about this option

Too many councils.

Option 3

Please tell us what you don't like about this option

It isn't compliant or sustainable

How did you find out about this opportunity to have your say?

Social media

Family or friends

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	29 March 2025, 5:51PM
Receipt number	201
Related form version	4

Your contact details

First name	Kenneth
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Last name	Bidlake
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Postal address

Email

Phone

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	50-59
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Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 2

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 1

Option 1

Please tell us what you like about this option

Apparent deferred costs through loans to limit rates increases. Potential to share resources and infrastructure and hence be more efficient.

Please tell us what you don't like about this option

The Kapiti Coast is too far away to provide any efficiencies in the Manawatu. Its is not clear what proportion of total spending is required in each area i.e. who will be propping up who. Why would an area/district/council agree to fund another area?
Bigger groups will have to fund a board and will they save the \$100k central govt monitoring fee per area? Will water monitoring costs reduce with this option?

Option 2

Please tell us what you like about this option

Potential for shared ideas and resources. Could there be one lab across all these areas with some expansion or is there already only 1?

Please tell us what you don't like about this option

Its not clear why the savings will not be as great. Higher transport cost to fix pipes is rubbish, a local contractor or local council worker should be used rather than arguing a council worker would travel from the bottom of Kapiti to Tararua to make a repair.
Separation means limited chance to share treatment costs. Perhaps some management could be centralised.

Option 3

Please tell us what you like about this option

No risk of funding development in other areas less prepared than ours. We stick to managing our local area which we understand best and have experience with. Less listening to other areas problems.
Pushes spending priority to where it is needed rather than traditional nice to haves like parks, arts and community events.

Please tell us what you don't like about this option

Potential non compliance with the central govt system/standard. But perhaps we need to push back on the requirement to ring fence our spending unless we merge/partner. We don't need to merge to provide safe treated water. Perhaps the reality is we can spend to prevent degradation below our current standard but not improve our std without

central govt support. What environmental priority is more important climate change (central govt is relaxing on this) or river cleanliness? The costs for river cleanliness can at least be partially pushed back on those with resource consents to discharge to the river.

Which councils would you like to see Palmerston North work with for future water services?

Perhaps those with the Horizons area but I'm happy as is.

Please share any other feedback you have about water service delivery in the future

Our drinking water quality is good and so is our flood control. Perhaps we need to let go of some of the wastewater improvements. And explain the cost per rate payer to those who want the river improved. And what services will have to be cut to achieve the wastewater improvements so not only rate payers but all residents contribute.

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	29 March 2025, 6:22PM
Receipt number	202
Related form version	4

Your contact details

First name	Jessica
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Last name	Hunt
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Postal address	
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Email	
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Phone	
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Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	30-39
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Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
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Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades?)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

Based on the info the council has put out this seems to benefit the most amount of people and be the most sustainable and cost effective.

Option 2

Please tell us what you don't like about this option

This option doesn't seem to work.

Option 3

Please tell us what you don't like about this option

This option is not financially sustainable

Which councils would you like to see Palmerston North work with for future water services?

The ones in option 1, kapiti, horowhenua etc.

How did you find out about this opportunity to have your say?

Letter or email

Booklet in my mailbox

Digital advertising, eg an advert on TVNZ+, Stuff, MetService etc

Local Water Done Well submission form



Submitted on	29 March 2025, 6:40PM
Receipt number	203
Related form version	4

Your contact details

First name	Suzette and Darrel
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Last name	Patterson
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Postal address

Email

Phone

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	60-69
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Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades?)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 2

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 1

Option 1

Please tell us what you like about this option

Nothing.

Please tell us what you don't like about this option

Do not want to be part of an external water organisation

Option 2

Please tell us what you like about this option

Nothing

Please tell us what you don't like about this option

Do not want to be part of an external water organisation

Option 3

Please tell us what you like about this option

The council should be able to manage funding better by properly prioritising projects. Stop wasting money on the love to haves and start investing in the basics.

Please tell us what you don't like about this option

Nothing

Which councils would you like to see Palmerston North work with for future water services?

None

Please share any other feedback you have about water service delivery in the future

It has been under resourced and under staffed and needs to be systematically upgraded.

How did you find out about this opportunity to have your say?

Social media

Local Water Done Well submission form



Submitted on	29 March 2025, 6:58PM
Receipt number	197
Related form version	4

Your contact details

First name

Last name

Postal address

Email

Phone

Hearing

Do you want to speak to Council in support of your submission?

Demographic information

Age

Do you live within the Palmerston North City Council boundary?

Does Palmerston North City Council provide your drinking water and/or wastewater?

Are you a Palmerston North City Council trade waste and/or commercial water customer?

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades?)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Other: can't decide, mix of most of the rest of above...

Option 1

Please tell us what you like about this option

Seems like the most cost-friendly of the options (around \$2100 per year within 10 years, excluding inflation), with a reasonably tight geographical area to service, thus operationally quite efficient

Please tell us what you don't like about this option

PNCC's 'preferred' option is this one, Option 1, the 4C CCO model. Yet this preference appears to be based on outdated information on the 'preferred' options of 2 of the other Councils involved. For 2 of the 4 Cs, a 'modified' status quo / in house option is their 'preferred' scenario in their own consultation material. For MDC, the status quo is seen as 'financially best' for their ratepayers, and for Kapiti, in-house is preferred as being 'lowest average cost' to their community over the medium time frame. Frankly, from the modelling, I'm not too surprised that MDC and Kapiti's preferred options are not the 4C option, which would from my limited understanding apparently see them/their ratepayers effectively subsidising PNCC's huge Nature Calls costs in the short/medium time frame. Of the other 3 in the 4C, only Horowhenua also prefers the 4C model like PNCC does. Assuming (on basis of costs to ratepayers) the public consultations in MDC and Kapiti support their own Council's preferred options, that leaves Horowhenua and PNCC to either buddy up together, or with other local Councils in the Horizons area, as per Horowhenua's "all willing Councils" option, or PNCC's "up to six" Option 2. One risk is that PNCC are 'preferring', as Option 1, what now, because of the above, seems to be a less likely option than a variant of Option 2, and that, based on least apparent cost to PNCC ratepayers, public consultation will likely largely support this preference as the 'least evil' of the choices available. Then, if Option 1 does not work out because other Councils want to do something different, PNCC ratepayers will feel 'let down' and 'unlistened to' by PNCC (again????), and PNCC will end up with egg on face as having 'promoted' an 'unviable' option, and need to spend more money going 'back to the table' to sort out something under Option 2, which may be rushed and sub-optimal due to the central Govt imposed time frames. Also, I wonder if the fact that Kapiti Coast District Council comes under Greater Wellington Regional Council whilst the rest of the 4 are under Horizons might mean problems/conflicts for the 4C CCO involved with complying with different regional water standards?

Option 2

Please tell us what you like about this option

A permutation of this seems like the most feasible option, based on Option 1 not coming to fruition due to KDC and MDC not wanting to be part of "The Four", as mentioned in Option 1 above. That would leave appear to leave PNCC and HDC as possible buddies in a 'half of the 4' CCO which meets both PNCC's Option 2 and HDC's Option 2 (all willing) consultation options. From the Morrison Low summary, this would appear to cost residential ratepayers around \$2500 per year within 10 years (unadjusted for inflation). (If MDC could somehow be 'roped in' too, this would reduce equivalent cost to around \$2300 p.a., but this 'the 3' combo is not one MDC is consulting on. However they do have "The 2" (MDC/PNCC) at a little over \$2300 equivalent cost, so might be prepared to join the PNCC/HDC party???? If no-one else wants to buddy up with PNCC, then the one Council (PNCC only) CCO variant at \$2700 is at

least considerably cheaper than the status quo with changes Option 3.

Please tell us what you don't like about this option

The unknown re who is going to buddy up with who, and what it might actually cost. Which probably in part accounts for the fact it is no Council's preferred option. The fact that PNCC has this huge Nature Calls project upcoming is likely off-putting for other Councils, as presumably their ratepayers would be taking on part of those costs in the short-to-medium time frame; PNCC is likely to not be the most popular bath buddy. The bigger combinations including Ruapehu, Whanganui and Rangitikei with PNCC and/or MDC (which is not consulting on these combinations) and/or HDC are likely geographically too large for operational efficiency. Rushed timeframe for negotiating with other Councils to decide on possible combinations means best local decisions may not be made...

Option 3

Please tell us what you like about this option

Better the devil you know... Status quo, no question about who is responsible for what, no 'muddying of the waters' re who is responsible for stormwater. More direct control by Council, more direct local community involvement.

Please tell us what you don't like about this option

The \$3800 per year within 10 years, though I can't find the info in the consultation material as to how this figure is calculated - assuming it comes from the different borrowing power of in-house vs CCO. Is this amount so large because of imminent Nature Calls? Why else is PNCC's in-house model not financially sustainable/legally compliant, when 2 smaller Councils (Kapiti and MDC) find that their own in-house model is lowest cost/financially best for their ratepayers? Are they being so naive/short-term thinking as to not recognise their own potential capital projects further into the future, and the potential benefits of price harmonization of larger collaborations? Or what am I missing here?

Which councils would you like to see Palmerston North work with for future water services?

If it were feasible I'd say stay with PNCC, whether status quo, or as a single Council CCO... But costs seem to put 'the 4' as per Option 1 the best choice, even though we don't have such close ties with Kapiti as with the other 2. If that doesn't work out then PNCC/MDC/HDC seems like an option worth considering more than just PNCC/HDC.

Please share any other feedback you have about water service delivery in the future

1. I did not rank the 3 options deliberately, I could not. I cannot support an Option (1, 3) that appears at present to be unviable, or one (2) that at present has so many different permutations.
2. This whole water service delivery process is being rushed from above, seemingly to fit the central government political cycle. Surely best decision making at local operational level should not be so rushed? Do the benefits of local Councils getting together to lobby for an extension to the timeframes imposed from above outweigh the disadvantages of any such extension crossing into the next local election period?
3. How would each Council in a multi-Council CCO arrangement be represented proportionally on the Shareholder Council? By relative population? By relative net financial contribution (assets less debt) to the water organisation? Some other way? How would potential need for changes in shareholder make-up over time be handled (eg different population growth rates of different Councils, different amounts of infrastructure needed/provided within each Council area)? How would any profits be divided back appropriately to benefit the different communities of the different Councils?
4. If water is charged separately in future, what rules would apply to inability to pay the relevant bills? Can't just cut off supply of such a basic essential, or stop collecting waste water... Will those that can (barely) afford to pay end up subsidising those that can't/won't with higher prices?

5. Charging for water - consideration might be given to a fixed charge for a 'reasonable' amount of water per household/toilet pan/floor area/resident, with a per cubic metre charge after that. Everyone needs a basic amount of water for drinking/cooking/hygiene, I'd hate to see personal/community health take a downward slide as people try to scrimp on water use to save money.

6. Can foresee some people also trying to minimise piped water consumption by DIY roof collection systems etc. but whilst that may be great for garden and car wash it may not be safe for drinking - how to monitor this??? And if a property that is currently on piped supply becomes self-sufficient through roof collection or via a bore, then how will the costs of wastewater collection from that property be charged unless there is either a meter on the sewer pipe or else a fixed cost component in the charging system?

7. Promotion of grey water tanks, water-saving flushes, efficient showerheads and other devices in new builds should be considered by Councils in building regulations, and possibly incentives for retro-fitting similar could be offered by the Councils/CCOs.

8. What are the rules now for charging for water where there is no current connection but a property is within whatever appropriate distance from water services and considered capable of being connected? How might or might not this change in future? Is it appropriate/fair to initiate water charges on an existing stand-alone property with roof/bore collection and a septic tank waste system just because that property lies within an area of growth that will have piped services?

How did you find out about this opportunity to have your say?

Council website

Social media

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	29 March 2025, 7:11PM
Receipt number	204
Related form version	4

Your contact details

First name

Last name

Postal address

Email

Phone

Hearing

Do you want to speak to Council in support of your submission?

Demographic information

Age

Do you live within the Palmerston North City Council boundary?

Does Palmerston North City Council provide your drinking water and/or wastewater?

Are you a Palmerston North City Council trade waste and/or commercial water customer?

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

I like that there will likely be clear expectations, responsibilities and measurements that expectations are met. It is important to me that the option chosen is publicly owned by Councils/ratepayers.

Please tell us what you don't like about this option

I would have preferred to say don't know as we do not know what these will be in real terms. I don't like the thought that the service provider could be contracted out to a private provider who will be wanting to make a profit.

Option 2

Please tell us what you like about this option

That it is owned by ratepayers/Council's.

Please tell us what you don't like about this option

It sounds like it is less workable in practice.

Option 3

Please tell us what you like about this option

I understand this is not a possibility so don't know why it was included in the consultation.

Please tell us what you don't like about this option

I understand this is not a possibility so don't know why it was included in the consultation.

Which councils would you like to see Palmerston North work with for future water services?

Those that work constructively with PNCC and have common ground.

Please share any other feedback you have about water service delivery in the future

I am totally against any privatisation of water. It is important that those on low incomes can access water as needed.

How did you find out about this opportunity to have your say?

Council website

Social media

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	29 March 2025, 7:19PM
Receipt number	205
Related form version	4

Your contact details

First name	Simon
Last name	Tankersley
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	40-49
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Community influence (Residents ability to shape water services)

decisions and there be transparent decision making.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 2

Option 1

Please tell us what you like about this option

Potential for lower costs and efficiencies of scale

Please tell us what you don't like about this option

1. Potential that Palmerston North rates won't decrease sufficiently to reduce costs for Palmerston North residents overall (pncc rates + water rates = more)

Option 2

Please tell us what you like about this option

Potential increased efficiencies of scale

Please tell us what you don't like about this option

Geographic spread

Option 3

Please tell us what you like about this option

1. More control over overall rates charged to residents of Palmerston North. Council can make decisions to move money to or away from water services to keep rates affordable.

2. Water services closely geographically located, simpler to manage

Please tell us what you don't like about this option

Less sharing of costs across a larger base of people

Which councils would you like to see Palmerston North work with for future water services?

I don't have enough information to comment on this. Just request they be geographically close

Please share any other feedback you have about water service delivery in the future

Keep it as affordable as possible and plan ahead with as few surprises in terms of rates increases as possible. Ensure it is a core service delivered well. Ensure that with it being moved to another entity that PNCC rates reduce accordingly.

How did you find out about this opportunity to have your say?

Social media

Family or friends

Other: Rural games

Local Water Done Well submission form



Submitted on	29 March 2025, 7:58PM
Receipt number	206
Related form version	4

Your contact details

First name

Last name

Postal address

Email

Phone

Hearing

Do you want to speak to Council in support of your submission?

Demographic information

Age

Do you live within the Palmerston North City Council boundary?

Does Palmerston North City Council provide your drinking water and/or wastewater?

Are you a Palmerston North City Council trade waste and/or commercial water customer?

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

Sounds like the most sustainable option short and long term.

Option 3

Please tell us what you don't like about this option

Clearly the status quo hasn't been working so time to try something else

How did you find out about this opportunity to have your say?

Letter or email

Social media

230

Local Water Done Well submission form



Submitted on	29 March 2025, 8:26PM
Receipt number	207
Related form version	4

Your contact details

First name	Raj
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Last name	Singh
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Postal address

Email

Phone

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	40-49
-----	-------

Do you live within the Palmerston North City Council boundary?	Yes
--	-----

Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

Infrastructure is shared by close by councils

Option 2

Please tell us what you like about this option

Still a better option than last optionally

Please tell us what you don't like about this option

Shared between Councils which are far and cover bigger area than PN city with less population than PN. PN City ratepayers will end up paying more and other councils will pay less.

Option 3

Please tell us what you like about this option

Nothing

Please tell us what you don't like about this option

Very expensive and not legally possible

Which councils would you like to see Palmerston North work with for future water services?

Horowhenua, Rangitikei, Tararua or Whanganui

How did you find out about this opportunity to have your say?

Council website

Letter or email

Social media

231

Local Water Done Well submission form



Submitted on	29 March 2025, 8:43PM
Receipt number	208
Related form version	4

Your contact details

First name	Laura
Last name	Hutchinson
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	30-39
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 2

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 1

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you don't like about this option

I dont trust anything this council put out as a good idea ever since Featherston Street. Sorry but you just do what you like. I know this is off subject but I now no longer trust what you suggest as a good option because of that.

Option 2

Please tell us what you like about this option

Its not the one the council are suggesting

Which councils would you like to see Palmerston North work with for future water services?

How the hell would I know. Seriously how is anyone actually suppose to answer this. Will you be providing us any information on these councils around this matter so we can make an educated choice.

Please share any other feedback you have about water service delivery in the future

I am very engaged with our community and can honestly say I have heard very little about this other than Facebook. I feel for our elderly who are not as social media savvy and are totally unaware of what is happening . If this decision is so big why are the residents in Palmy not voting for the specific thing. Rather submission and actual vote that is fair and transparent

How did you find out about this opportunity to have your say?

Social media

Local Water Done Well submission form



Submitted on	29 March 2025, 8:48PM
Receipt number	209
Related form version	4

Your contact details

First name	Brier
Last name	Reichenbach
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	20-29
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

Close to each other, manageable

Please tell us what you don't like about this option

perhaps too small, possibly add another district

Option 2

Please tell us what you like about this option

large amount of councils, costs could be minimised and shared amongst the ratepayers and councils

Please tell us what you don't like about this option

none sharing borders, if we're to collaborate it should be with at least one neighboring council that shares a border

Option 3

Please tell us what you like about this option

nothing

Please tell us what you don't like about this option

it's illegal and short-sighted

Which councils would you like to see Palmerston North work with for future water services?

I don't personally have a preference about which ones to work with, as long as there is a solid plan and water resources are managed effectively and improved upon.

Please share any other feedback you have about water service delivery in the future

I am very concerned about the cost, if it is going to increase from our current water bill. In the pamphlet it talked about introducing water meters and I think this could be a solution it should also be thought through. WATER IS A HUMAN RIGHT and people shouldn't be charged for needing more of it because they have a large family that needs twice or three times the amount of water to do the dishes, laundry and showering etc. Perhaps some sort of pricing bracket similar to taxes where price is determined by size of property and house, number of people living there and and medical needs - people with disabilities who take longer to bathe/shower because of mobility issues etc. But a standard cost for everyone is also unfair for people who have a

built in pool or something else that consumes a large amount of water.

How did you find out about this opportunity to have your say?

Letter or email

Booklet in my mailbox

Other: library

233

Local Water Done Well submission form



Submitted on	29 March 2025, 8:58PM
Receipt number	210
Related form version	4

Your contact details

First name	Helen
------------	-------

Last name	Dollery
-----------	---------

Postal address

Email

Phone

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	60-69
-----	-------

Do you live within the Palmerston North City Council boundary?	Yes
--	-----

Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Community influence (Residents ability to shape water services)

decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

Proximity
Existing relationships
Best of the options foisted on us by the coalition government's water policy

How did you find out about this opportunity to have your say?

Council website
Social media
Newspaper
Booklet in my mailbox

Local Water Done Well submission form



Submitted on	29 March 2025, 10:08PM
Receipt number	212
Related form version	4

Your contact details

First name	Holly
Last name	Darton
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	20-29
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 3

Please tell us what you don't like about this option

Not financially sustainable

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	30 March 2025, 1:39AM
Receipt number	214
Related form version	4

Your contact details

First name	Matthew
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Last name	Sells
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Postal address	
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Email	
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Phone	
-------	--

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	30-39
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Do you live within the Palmerston North City Council boundary?	Yes
--	-----

Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 2

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 1

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

Has 4 good partners

Please tell us what you don't like about this option

Need to join with more councils

Option 2

Please tell us what you like about this option

Able to join with more than 4 which is great

Please tell us what you don't like about this option

Harder to agree with everyone at the start

Option 3

Please tell us what you like about this option

Nothing really

Please tell us what you don't like about this option

Expensive

Which councils would you like to see Palmerston North work with for future water services?

As many as we can

Please share any other feedback you have about water service delivery in the future

We need to plan for the future and start investing in our critical infrastructure now

How did you find out about this opportunity to have your say?

Council website

Letter or email

Social media

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	30 March 2025, 7:04AM
Receipt number	215
Related form version	4

Your contact details

First name	David
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Last name	Dunn
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Postal address	
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Email	
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Phone	
-------	--

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	50-59
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Do you live within the Palmerston North City Council boundary?	Yes
--	-----

Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades?)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Other: How it will affect people on low incomes & how you seriously expect them to pay. How it will affect renters especially on low incomes, I've seen absolutely no information about how this will be implemented. Instead of charging citizens for paying a fee for using water the council should be funding it from rates etc instead of wasteful spending projects like the new confusing bus service. I read the news article about the failures of the pncc by the auditor general & it sounds like mismanagement of planning for projects & a lot of mistakes are being made as a result so I don't accept citizens should pay more for water because of it

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 3

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 1

Option 1

Please tell us what you like about this option

Nothing

Please tell us what you don't like about this option

Everything

Option 2

Please tell us what you like about this option

Nothing

Please tell us what you don't like about this option

Everything

Option 3

Please tell us what you like about this option

It's fine how it is

Please tell us what you don't like about this option

That it's not a legally compliant

Which councils would you like to see Palmerston North work with for future water services?

I don't really know

Please share any other feedback you have about water service delivery in the future

Charges shouldn't be passed onto citizens, it should be covered by rates, I read about the auditor general failing pncc & it sounds like you've made a right balls up regarding financial planning of projects so you should be funding the money from elsewhere since you've made a mess

How did you find out about this opportunity to have your say?

Booklet in my mailbox

237

Local Water Done Well submission form



Submitted on	30 March 2025, 8:50AM
Receipt number	216
Related form version	4

Your contact details

First name	Andrew
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Last name	WESTON
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Postal address

Email

Phone

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	30-39
-----	-------

Do you live within the Palmerston North City Council boundary?	Yes
--	-----

Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades?)

Consistent water service (Either the same or improved water services.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant): 3

How did you find out about this opportunity to have your say?

Social media

Local Water Done Well submission form



Submitted on	30 March 2025, 9:35AM
Receipt number	217
Related form version	4

Your contact details

First name	Adam
Last name	Robertson
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 2

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 1

Option 1

Please tell us what you like about this option

Best theoretical value for money

Please tell us what you don't like about this option

To many councils. Hard to get consensus, all want what is best for themselves.

Option 2

Please tell us what you like about this option

Nothing

Please tell us what you don't like about this option

To many councils. To hard to get consensus.

Option 3

Please tell us what you like about this option

One council is best for ratepayers.
Easier to get decisions made.

Please tell us what you don't like about this option

Expensive but not expecting others to subsidise our demands.
You appear to be threatening us referring to being not an option, when clearly it is.

Which councils would you like to see Palmerston North work with for future water services?

Nil

How did you find out about this opportunity to have your say?

Other: Lucky spotting on last day for submissions, when looking at item about roadworks. Why was this not advised to the public if such a big issue.

Local Water Done Well submission form



Submitted on	30 March 2025, 10:38AM
Receipt number	218
Related form version	4

Your contact details

First name	Carl
Last name	Timms
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	30-39
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 2

Option 1

Please tell us what you like about this option

Sounds like most economically viable

Option 3

Please tell us what you don't like about this option

This would be my preference, but sounds cost prohibitive.

Which councils would you like to see Palmerston North work with for future water services?

Horowhenua

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	30 March 2025, 10:53AM
Receipt number	219
Related form version	4

Your contact details

First name	Margie and Arne
Last name	Comrie and Evans
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	70-79
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

We would be a large enough part of the group to have a major influence, but, with Kapiti "on our team" have more influenced with central government.

Please tell us what you don't like about this option

We feel a bit guilty about "leaving out in the cold" the smaller members of our region

Option 2

Please tell us what you like about this option

It's 'the right thing to do". (See comment under option one.)

Please tell us what you don't like about this option

(See option one comment.) Seems too big a sacrifice, just to be 'noble".

Option 3

Please tell us what you like about this option

ALWAYS ENJOY A JOKE!

Which councils would you like to see Palmerston North work with for future water services?

Palmerston North City Council, Horowhenua, Manawatu and Kapiti Coast District Councils.

Please share any other feedback you have about water service delivery in the future

In respect of the board:
1. There should be ACTIVE transparency of board deliberations, supported by full time communication staff with regular releases to all media.
2. Defined term of office.
3. Maori representation: They have had much more experience of New Zealand water than the rest of us.

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	30 March 2025, 11:04AM
Receipt number	221
Related form version	4

Your contact details

First name	Hilary
------------	--------

Last name	Smith
-----------	-------

Postal address	
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Email	
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Phone	
-------	--

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	60-69
-----	-------

Do you live within the Palmerston North City Council boundary?	Yes
--	-----

Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Please share any other feedback you have about water service delivery in the future

I do not think this questionnaire represents genuine consultation. I appreciate that the Council legally has to consult, but this is a fake consultation and a waste of money because there is only one viable option presented and the central issue is not addressed. We are being asked pointless questions and irrelevant questions like which councils PN will work with (without being given enough information to make an informed choice), and what our priorities are (of course they are all important). The real issue for this consultation is how we will pay for our water. In

small print at the end of page 5 of the 12-page document there is a statement "A water organisation would charge for water. They could use fixed charges (like we have) or have water meters. We expect water meters would be likely." Why? This is actually the crux of the matter, and there is NO reason given as to why this would be likely, pros and cons, etc. In other areas of Aotearoa where they have water meters it is clear that this disproportionately affects the poorer citizens, with landlords adding this cost onto rents, etc. It seems disingenuous to skate over this central issue.

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	30 March 2025, 11:10AM
Receipt number	222
Related form version	4

Your contact details

First name

Last name

Postal address

Email

Phone

Hearing

Do you want to speak to Council in support of your submission?

Demographic information

Age

Do you live within the Palmerston North City Council boundary?

Does Palmerston North City Council provide your drinking water and/or wastewater?

Are you a Palmerston North City Council trade waste and/or commercial water customer?

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

The cost - with increasing costs we need to have an affordable option for future generations. I struggle with this Option as already some Councils have indicated that this isn't their preferred option so I'm not sure what happens then

Please tell us what you don't like about this option

Including Kapiti - geographically too far away

Option 2

Please tell us what you like about this option

I actually think this could be a better option although more costly. More realistic to look at working with Horowhenua & Manawatu

Option 3

Please tell us what you like about this option

Well - you're telling us this isn't legally compliant so no use even considering it

Which councils would you like to see Palmerston North work with for future water services?

Horowhenua and Manawatu

Please share any other feedback you have about water service delivery in the future

I actually think we need to start looking at introducing water meters and that it's user pays. This happens in many other NZ cities and seems fair. You pay for what you use - even if it was phrased in over several years e.g. 1st yr = pay 25% of your water usage, and gradually increase it. This would hopefully make people think about what they are doing with their water useage e.g. install water tanks to store rainwater - although if we move to MDH and small sections this may not work!

Would like to see PNCC provide a revised document once submissions have been received so we can review the options before a decision is made. Another consultation process.

If the Govt changes in 2026 will this see another change in direction?

Having drop-in sessions are all very well - I would actually just prefer just

to attend a presentation with Q & A

How did you find out about this opportunity to have your say?

Social media

Family or friends

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	30 March 2025, 11:31AM
Receipt number	223
Related form version	4

Your contact details

First name	Wendy
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Last name	Brenkley
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Postal address

Email

Phone

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	60-69
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Do you live within the Palmerston North City Council boundary?	Yes
--	-----

Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

Geographical closeness

Please tell us what you don't like about this option

Horowhenua polluted lake & relationships between iwi in each area.
Concern regarding make up of new water boards management - may prioritise certain areas over others.
Concern regarding water costs and how billed. Especially for low income, disabled, pensioners & community services card holders.
Concern regarding large Kapiti population & limited water catchment area

Option 2

Please tell us what you like about this option

Within Horizons Regional Council boundary - known geographic area.

Please tell us what you don't like about this option

Huge geographical area much sparsely populated.

Option 3

Please tell us what you like about this option

local water engineers know local systems

Please tell us what you don't like about this option

Unaffordable & does not meet legal requirements

Which councils would you like to see Palmerston North work with for future water services?

?some southern authorities have teamed up with other metropolitan areas not including the intervening rural areas.

Please share any other feedback you have about water service delivery in the future

What will be the PNCC shareholder percentage (p18)?
Does the terminology shareholder indicate that this will ultimately be a for profit organisation?
Council's ability to influence decisions under "statement of expectations" if not meeting expectations

How did you find out about this opportunity to have your say?

Other: Library

Local Water Done Well submission form



Submitted on	30 March 2025, 11:33AM
Receipt number	224
Related form version	4

Your contact details

First name	Beth
Last name	Tolley
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	70-79
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades?)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 2

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 1

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

Option 1 is I think the best of the 3 not great options. Im well aware PNCC whis not responsible for that because Central Government has changed the rules and is not providing funding.

Please tell us what you don't like about this option

Uncertainty as to whether other councils will agree to join with us. The higher cost of borrowing when it is done by a local body e.g. CCO as opposed the central government which gets the lowest interest rates.

Option 2

Please tell us what you like about this option

The more councils that come together to form a water board theoretically the cheaper it should get because of increased scale -sharing experts and knowledge etc

Please tell us what you don't like about this option

Uncertainty about which councils would join

Option 3

Please tell us what you like about this option

local direct control

Please tell us what you don't like about this option

Too expensive -would put other council services at risk

Which councils would you like to see Palmerston North work with for future water services?

Any nearby council that has a boundary with PNCC or another Council that chooses to work with us

Please share any other feedback you have about water service delivery in the future

Quality is important for drinking water
Steps to encourage reduced consumption of high quality water. e.g water tanks on all new housing and subsidy to get water tanks on existing homes
Water meters could be helpful in reducing consumption but Im concerned about the impact this may have on large families with a low

income

How did you find out about this opportunity to have your say?

Family or friends

Booklet in my mailbox

Other: PNCC library

Local Water Done Well submission form



Submitted on	30 March 2025, 11:52AM
Receipt number	225
Related form version	4

Your contact details

First name	Hugh and Renee
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Last name	Dingwall
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Postal address	
----------------	--

Email	
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Phone	
-------	--

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	40-49
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Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades?)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

- It spreads the cost across more people to allow for economies of scale.
- It's the most realistic

Please tell us what you don't like about this option

N/A

Option 2

Please tell us what you like about this option

N/A

Please tell us what you don't like about this option

- Unrealistic - uncertain how many other councils will want to join.

Option 3

Please tell us what you like about this option

N/A

Please tell us what you don't like about this option

This is not realistic because it's not legally compliant, all other considerations are irrelevant because of this.

Which councils would you like to see Palmerston North work with for future water services?

We should prioritise Horowhenua and Kapiti.

Please share any other feedback you have about water service delivery in the future

We are disappointed that our water service delivery has come to this. We had a brilliant opportunity to share costs, and share governance with iwi and central government via 3 Waters. PNCC put in a huge amount of work, and funding, and consultation towards that, and now it feels as if we are fumbling to find an acceptable replacement.

We are concerned about where mana whenua sit in this, as we want them to have more say as kaitiaki of our land and waters rather than having Council bend to the will of people who have zero expertise in this matter. That's what has led us to this dilemma.

We need to have a separate Council Controlled Organisation to take care of waters in the short term, until we have a central government that is smart and brave enough to support us in the future.

We are absolutely against privatisation of waters, and whatever options we end up with, need to have safeguards against that.

How did you find out about this opportunity to have your say?

Council website

Social media

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	30 March 2025, 12:21PM
Receipt number	226
Related form version	4

Your contact details

First name

Last name

Postal address

Email

Phone

Hearing

Do you want to speak to Council in support of your submission?

Demographic information

Age

Do you live within the Palmerston North City Council boundary?

Does Palmerston North City Council provide your drinking water and/or wastewater?

Are you a Palmerston North City Council trade waste and/or commercial water customer?

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

Working with neighbouring council a n cost sha8

Option 2

Please tell us what you don't like about this option

Too broad

Option 3

Please tell us what you don't like about this option

Nothing changes

Which councils would you like to see Palmerston North work with for future water services?

As above

How did you find out about this opportunity to have your say?

Letter or email

Social media

Local Water Done Well submission form



Submitted on	30 March 2025, 12:36PM
Receipt number	227
Related form version	4

Your contact details

First name	Georgina
Last name	Wharepapa
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	50-59
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

All of the pros.

Option 2

Please tell us what you don't like about this option

Uncertainties.

Option 3

Please tell us what you don't like about this option

All of the cons.

Which councils would you like to see Palmerston North work with for future water services?

The Councils in option 1.

How did you find out about this opportunity to have your say?

Council website

Social media

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	30 March 2025, 12:38PM
Receipt number	213
Related form version	4

Your contact details

First name	Katherine
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Last name	Murray
-----------	--------

Postal address	
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Email	
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Phone	
-------	--

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	30-39
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Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

Lower costs due to more scale; not as expensive in the future as the other options. This is the major selling point, from my perspective.

This affordability in turn hopefully enables PNCC to continue providing other services to a satisfactory standard, whereas it sounds like Option 3 puts other council services at jeopardy. It would be detrimental to the community to not have enough resources/borrowing/revenue to be able to continue to maintain rubbish and recycling, parks, the museum and library, community centres and city roads. Who will want to stay and live here if we have good water and nothing else, because everything else is run-down?

An advantage of this option over Option 2 is it involves partnering with neighbouring councils that are close by and we are more familiar with. The component councils in this proposed option stays pretty tidy - all of these councils falls in a straight, contiguous line on the map; there is no fragmentation/confusion with some councils in the Manawatu-Wanganui-Horowhenua region choosing to be joined together and others not.

Please tell us what you don't like about this option

The loss of local and community control, representation and direct input into the water services is very concerning. I am concerned about how a water organisation formed for/from multiple councils and regions will fairly prioritise works across the different regions - will some regions have to wait for upgrades or maintenance? Will we still be able to adequately protect our city against flooding?

The increased level of borrowing available to a water services organisation is also a bit concerning - 500% is a big cap. Especially as it sounds like we won't have a lot of say over the amount of borrowing the water services organisation will do on our behalf. It feels like there could be a higher potential for misuse of debt.

This option feels like it involves placing a lot more trust in other entities - a water services organisation, the Commerce Commission to regulate prices and make sure the borrowing and prices are not too extreme etc. - than the status quo.

Finally, will we be disadvantaging other regions if we join with them, making their rates/charges more expensive due to our big upcoming projects like Nature Calls? This is what the modelling seems to suggest and although we might benefit from it, it seems a bit unfair. Are the other

regions getting sufficient benefit from this option? It sounds like two of the councils proposed for this option don't have this option as their preferred one and would prefer to keep their status quo, so how feasible is this option really?

Option 2

Please tell us what you like about this option

Advantages are similar to Option 1 - lower costs, more affordable due to scale, therefore enabling PNCC to continue delivering other services.

This affordability in turn hopefully enables PNCC to continue providing other services to a satisfactory standard, whereas it sounds like Option 3 puts other council services at jeopardy. It would be detrimental to the community to not have enough resources/borrowing/revenue to be able to continue to maintain rubbish and recycling, parks, the museum and library, community centres and city roads. Who will want to stay and live here if we have good water and nothing else, because everything else is run-down?

I am not too concerned about which particular councils would want to work with us.

Please tell us what you don't like about this option

Same as for Option 1, not having direct control/representation of the water assets through council anymore, losing some degree of our say over what happens.

I am concerned about how a water organisation formed for/from multiple councils and regions will fairly prioritise works across the different regions - will some regions have to wait for upgrades or maintenance? Will we still be able to adequately protect our city against flooding?

The increased level of borrowing available to a water services organisation is also a bit concerning - 500% is a big cap. Especially as it sounds like we won't have a lot of say over the amount of borrowing the water services organisation will do on our behalf. It feels like there could be a higher potential for misuse of debt.

This option feels like it involves placing a lot more trust in other entities - a water services organisation, the Commerce Commission to regulate prices and make sure the borrowing and prices are not too extreme etc. - than the status quo.

Will we be disadvantaging other regions if we join with them, making their rates/charges more expensive due to our big upcoming projects like Nature Calls? This is what the modelling seems to suggest and although we might benefit from it, it seems a bit unfair. Are the other regions getting sufficient benefit from this option?

It sounds like these other councils are less interested in working with us.

Some of these areas are further away; this could get complicated if some want to work with us and some don't - may end up with a fragmented and discontinuous pattern of councils working together which seems less than ideal. Not as simple/straightforward compared to Option 1.

Option 3

Please tell us what you like about this option

This would be the preferred option if there were any way for it to be financially feasible. Based on the modelling and statements PNCC has made so far, this is not the case, and this option will ultimately be unaffordable and unsustainable, so I have had to rank it last.

I like this option because it would be good to retain control of our own

water assets and to be able to continue to have a direct say over them. Obviously, residents of Palmerston North and PNCC are always going to care more about our own people and region and water issues than anyone else, so giving up some of the decision-making power seems like it will decrease community influence and control over something vital that directly affects us all.

Please tell us what you don't like about this option

The proposed increases in charges are too expensive for most residents; don't want to lose out on our other services and facilities as a result of unaffordability; especially don't want to have to pay lots more for water and then receive any less services than we have now.

Which councils would you like to see Palmerston North work with for future water services?

I don't have particularly strong opinions on this. A little bit concerned none of the other councils will actually choose to work with us and then what - the option of going it alone has been said to be too expensive! Probably, the closest regions to us/neighbouring regions would be best, such as Horowhenua, Manawatu, Wanganui.

Please share any other feedback you have about water service delivery in the future

The documentation makes it sound like water meters are inevitable. I am a bit uncomfortable with this. While I understand the advantages of monitoring for leaks, collecting data for planning, and ensuring people who use a lot of water for leisure purposes like pools pay a fair share, I am concerned this opens the door to loss of control for community members, water privatisation in the future, and that it might make the situation less affordable for less well-off community members etc.

How did you find out about this opportunity to have your say?

Council website
Letter or email
Newspaper
Booklet in my mailbox
Other: Library information stand at the Central Library

Local Water Done Well submission form



Submitted on	30 March 2025, 12:55PM
Receipt number	228
Related form version	4

Your contact details

First name	Alison
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Last name	Hill
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Postal address

Email

Phone

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	70-79
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Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	No
---	----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

The best thing about this option appears to be is that it's the least expensive for the ratepayer and IF it's managed properly should result in excellent provision of water to those within its boundaries

Please tell us what you don't like about this option

Getting qualified people who can work together to run the new water entity might be a mission. Who will oversee that organisation to ensure that it delivers what it's meant to efficiently? Who will they be accountable to? This option being the best one is very dependent on the aforementioned factors.

Option 3

Please tell us what you like about this option

Pointless to discuss if it's not legally compliant.

Which councils would you like to see Palmerston North work with for future water services?

The ones listed in Option One I guess. I have no knowledge of the strengths/weaknesses of the various Councils so can't really comment.

Please share any other feedback you have about water service delivery in the future

I live on a lifestyle block and have a water tank which supplies us with our water.
I don't think it would be at all fair to have to contribute financially to a new water entity whose services we will not use. This issue needs to be taken into consideration when the preferred option is selected.
Also I think the time has come for people to be charged for the water they use. I don't think a flat water rate should be applied to all water users in the area.

How did you find out about this opportunity to have your say?

Newspaper

Local Water Done Well submission form



Submitted on	30 March 2025, 1:08PM
Receipt number	229
Related form version	4

Your contact details

First name	Bruce
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Last name	HILL
-----------	------

Organisation you represent	Private
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Postal address	
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Email	
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Phone	
-------	--

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	70-79
-----	-------

Do you live within the Palmerston North City Council boundary?	Yes
--	-----

Does Palmerston North City Council provide your drinking water and/or wastewater?	No
---	----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water?
Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3

Option 1

Please tell us what you like about this option

Seems a manageable option. Least painful of the options

Please tell us what you don't like about this option

I have questions about how those who do not use the potable supply (or only use it occasionally) will be covered so that they are not unfairly penalised. Similar comments in regard to wastewater and stormwater.

Option 2

Please tell us what you like about this option

Simpler to 1 but more expensive

Please tell us what you don't like about this option

Say comments at under 1

Option 3

Please tell us what you like about this option

No comment

Please tell us what you don't like about this option

No comment

Which councils would you like to see Palmerston North work with for future water services?

Option 1 named bodies

Please share any other feedback you have about water service delivery in the future

On our lifestyle block we have a rainwater tank which services most of our needs. During periods where there is no rain ie drought, we do augment our needs from the slow trickle system coming from the Bunnythorpe bore. However, we do not believe we should be charged a flat rate as per the city dwellers. Rather we should be metered and charged based on usage. I guess that metering everyone would be the fairest way to cover swimming pool owners at one end of the scale and occasional users at the other.

Similarly we do not use the city sewage system or the stormwater system.

How did you find out about this opportunity to have your say?

Newspaper

Local Water Done Well submission form



Submitted on	30 March 2025, 1:13PM
Receipt number	230
Related form version	4

Your contact details

First name	Pat & Josie
Last name	Hickson & Grace
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades?)

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

Affordability, practicality, better environmental impacts, and climate change mitigation.

Please tell us what you don't like about this option

Council's statement of expectations needs to ensure that residents of Palmerston North who have already contributed to the ongoing maintenance and upgrade of water infrastructure and significant flood protections in the past are not disadvantaged by linking to other regions that may have not made similar investments. Kapiti in particular has significant potential coastal incursion and existing water supply issues that could prove costly. Residents outside of these areas should not be disadvantaged in relation to past investment equity.

Option 2

Please tell us what you like about this option

Only viable as distant second option if option one is rejected.

Please tell us what you don't like about this option

More costly for residents than option 1. Too many regions with significant disparities in past investment, and current and projected contributory populations.

Option 3

Please tell us what you like about this option

Sounds attractive as superficially appears to allow autonomy; however the veneer of autonomy would be cancelled out by lack of financial practicality.

Please tell us what you don't like about this option

Does not appear to be a viable option - far too costly and restrictive in relation to Council other important Council activities that benefit our communities.

Which councils would you like to see Palmerston North work with for future water services?

Manawatu, Horowhenua, Kapiti

Please share any other feedback you have about water service delivery in the future

We support the introduction of water meters, and incentivisation of residential and business water conservation, capture, storage, usage and attenuation. Social equity issues need to be addressed when developing pricing structures.

We are fundamentally opposed to the privatisation of our water supply, infrastructure, or the administration of these resources.

We support genuine consultation, collaboration and partnership with mana whenua Iwi in relation to the control and management of our water resources and infrastructure

How did you find out about this opportunity to have your say?

Council website

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	30 March 2025, 1:40PM
Receipt number	231
Related form version	4

Your contact details

First name

Last name

Postal address

Email

Phone

Hearing

Do you want to speak to Council in support of your submission?

Demographic information

Age

Do you live within the Palmerston North City Council boundary?

Does Palmerston North City Council provide your drinking water and/or wastewater?

Are you a Palmerston North City Council trade waste and/or commercial water customer?

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

If it's the council's preferred option for the reasons council literature stated, it makes the most sense to me.

Please tell us what you don't like about this option

The affordability angle. My concern is that a lot of households either won't be able to afford it, or will be put under extreme financial duress by it. And many may have to default on their payments

Option 2

Please tell us what you like about this option

The possibility it might be affordable for ratepayers

Please tell us what you don't like about this option

According to the literature you provided, it doesn't sound readily achievable

Option 3

Please tell us what you like about this option

According to the literature you provided: I like nothing about it, if it isn't sustainable

Please tell us what you don't like about this option

According to the literature you provided, it doesn't seem sustainable

Which councils would you like to see Palmerston North work with for future water services?

Any councils you can, if it is going to make things more affordable for ratepayers

Please share any other feedback you have about water service delivery in the future

I understand that as a ratepayer, I need to help cover costs for the area I live in. And that PNCC's Mayor has tried to play the cards our council's been dealt, the best he can (since the demise of Labour's 3 waters proposal - which I voted for).

I also understand it probably won't be as easy to create the same sorts of entities since the demise of Labour's proposal. And therefore, it probably also won't be easy to achieve the same economies of scale - &

ultimately reduce the financial burden on ratepayers.

Irrespective of the challenges though, who else are better qualified/informed to lobby for better proposals from central government (outside central government elections) than local governments in similar situations as PNCC? Especially for those they represent, who aren't as readily able to do so themselves?

Otherwise, saddling citizens with unrealistically expensive costs for basic amenities like water 3 waters provision:

- will have disastrous financial consequences for many households generally
- will make the affordability of other basic amenities more difficult for many households
- will reduce for many households' ability to support funding anything outside the most basic of amenities
- all of which will flow-on effects to the broader economic functioning of the region & country as well.

So I hope PNCC and other regions in similar or worse positions can campaign central government to put forward something more affordable than PNCC's preferred option here

How did you find out about this opportunity to have your say?

Family or friends

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	30 March 2025, 1:52PM
Receipt number	233
Related form version	4

Your contact details

First name	Mary
Last name	Kurvink
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3

Option 1

Please tell us what you like about this option

I think councils mentioned for this option would work together better than those in option 2 , mainly due to geographical location.

Option 2

Please tell us what you like about this option

The councils from Whanganui, Ruapehu and Rangitikei are slightly geographically isolated from Manawatu and are basically aligned with rivers other than our river - the Manawatu river.

Option 3

Please tell us what you don't like about this option

Doesn't come across as actual viable option choice if it really is not legal6 compliant.

Which councils would you like to see Palmerston North work with for future water services?

PNCC, Horowhenua, Manawatu District Council, Horizons

How did you find out about this opportunity to have your say?

Radio

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	30 March 2025, 1:53PM
Receipt number	234
Related form version	4

Your contact details

First name	Kevin
Last name	Waters
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	70-79
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

Good spread, but with reservations about Kapiti

Please tell us what you don't like about this option

I don't like being lumped with Kapiti as they have serious water supply and quality issues

Option 2

Please tell us what you don't like about this option

Very spread out to rationalise machinery and resources.
Not most beneficial to me

Option 3

Please tell us what you like about this option

Would be nice to be stand alone,

Please tell us what you don't like about this option

Council empire building. And major rates increases

Which councils would you like to see Palmerston North work with for future water services?

Whanganui, Levin,

Please share any other feedback you have about water service delivery in the future

Remove fluoride, a wasted treatment. Over 90% would not be consumed by people

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	30 March 2025, 2:38PM
Receipt number	238
Related form version	4

Your contact details

First name	John & Margaret
------------	-----------------

Last name	Wood
-----------	------

Postal address	
----------------	--

Email	
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Phone	
-------	--

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	I prefer not to say
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Do you live within the Palmerston North City Council boundary?	Yes
--	-----

Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

Financially more sustainable.
Legally compliant.
More able to plan for and manage future growth needs.
Water services would improve.
Unlikely to have negative outcomes on other council services.

Option 2

Please tell us what you like about this option

Legally compliant.

Please tell us what you don't like about this option

Too many councils would be involved.
Would cause operational challenges.
Overhead costs would be more expensive, so less affordable.

Option 3

Please tell us what you don't like about this option

Not financially sustainable for community.
Not legally compliant.
It would impact on other council services.

Which councils would you like to see Palmerston North work with for future water services?

Manawatu.
Horowhenua.
Kapiti.

Please share any other feedback you have about water service delivery in the future

It may be necessary to have meters to encourage responsible use of water by residents and commercial customers.
Encourage people to install water tanks to collect rainwater to use on gardens, lawns, and trees. Unfortunately, this may not be possible for everyone with the proposed median density housing with very little or no room for these.

How did you find out about this opportunity to have your say?

Radio

Newspaper

Family or friends

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	30 March 2025, 2:43PM
Receipt number	239
Related form version	4

Your contact details

First name	Madison
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Last name	McNeur
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Postal address	
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Email	
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Phone	
-------	--

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	20-29
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Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant): 3

Option 3

Please tell us what you don't like about this option

It's not an option - the cost will be too much

Which councils would you like to see Palmerston North work with for future water services?

Horowhenua, Manawatū, and Kāpiti Coast District Councils.

How did you find out about this opportunity to have your say?

Social media

Local Water Done Well submission form



Submitted on	30 March 2025, 2:45PM
Receipt number	240
Related form version	4

Your contact details

First name	Zayne
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Last name	Dhillon
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Postal address	
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Email	
-------	--

Phone	
-------	--

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	20-29
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Do you live within the Palmerston North City Council boundary?	Yes
--	-----

Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

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Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant): 3

Option 3

Please tell us what you don't like about this option

The cost is too much

Which councils would you like to see Palmerston North work with for future water services?

Horowhenua, Manawatū, and Kāpiti Coast District Councils.

How did you find out about this opportunity to have your say?

Social media

Local Water Done Well submission form



Submitted on	30 March 2025, 2:47PM
Receipt number	241
Related form version	4

Your contact details

First name	Mia
Last name	Dhillon
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	20-29
Do you live within the Palmerston North City Council boundary?	No
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 3

Please tell us what you don't like about this option

I can't afford it

Which councils would you like to see Palmerston North work with for future water services?

Horowhenua, Manawatū, and Kāpiti Coast District Councils.

How did you find out about this opportunity to have your say?

Social media

259

This is the one of the most important decisions we'll make for our city in decades.

Have your say before 4pm Sunday 30 March

Have your say on who manages Palmy's Water in the future



Read the options, and the potential costs at pncc.govt.nz/localwater

Your details

Name *Angela Heald*

Phone **7(2)(a) Privacy** Email **7(2)(a) Privacy**

Address **7(2)(a) Privacy**

Name of organisation (if submitting on their behalf)

Demographic information

Age group*

(We're asking people's age as this is a decision that will impact our city for decades and different age groups may have different opinions)

<input type="checkbox"/> 9 and under	<input type="checkbox"/> 10-19	<input type="checkbox"/> 20-29
<input type="checkbox"/> 30-39	<input checked="" type="checkbox"/> 40-49	<input type="checkbox"/> 50-59
<input type="checkbox"/> 60-69	<input type="checkbox"/> 70-79	<input type="checkbox"/> 80 plus
<input type="checkbox"/> Prefer not to answer		

Do you live within the Palmerston North City Council boundary? Yes No

Does the Palmerston North City Council provide your drinking water and/or wastewater? Yes No

Are you a Palmerston North City Council Trade waste and/or Commercial Water Customer? Yes No

(You are a business that pays for metered water and/or trade waste separately to your rates.)

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

Would you like to come to a hearing and speak to Elected Members about your submission?

Yes No If you ticked yes, we'll be in touch to confirm the date and time.

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.

- Future water costs and investment**
How much will you pay for water?
Can the Council continue to make major investment in water infrastructure?
- Maintaining non-water services**
Can the Council still deliver services like roads, recycling, parks, and libraries?
- Funding other city priorities**
Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?
- Innovation**
Using new ideas and technologies to make water services more efficient and sustainable.
- Consistent water service**
Either the same or improved water services.
- Cultural input**
Ensuring mana whenua involvement in water decisions.
- Community influence**
Residents' ability to shape water services decisions and there be transparent decision making.
- Growth planning**
Preparing water services for population growth.
- Climate resilience**
Water services continue to, and improves on mitigating climate change (eg: against flooding).
- Environmental benefits**
Improving outcomes for the environment.
- Other** (please state)

Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

- 1 **Option 1:** 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.
- 2 **Option 2:** 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.
- 3 **Option 3:** Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us more about your thoughts on these options

Option 1: 'The Four' - A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

Cheapest.

Please tell us what you don't like about this option

*Partnership w other councils
- the unknown.*

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitīkei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

Please tell us what you don't like about this option

To many partners

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

Please tell us what you don't like about this option

Not sustainable.

Which councils would you like to see Palmerston North work with for future water services?
This could include councils named in this document, or others.

The best run ones!

Please share any other feedback you have about water service delivery in the future

Privacy

All submissions may be made publicly available on our website, customer service centre, and some of our libraries. Your name will be published with your submission. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

We collect your contact information so we can keep you up to date with the proposal.

For more information, see our [privacy statement on our website - www.pncc.govt.nz/privacy](http://www.pncc.govt.nz/privacy)

260

This is the one of the most important decisions we'll make for our city in decades.

Have your say on who manages

Palmy's Water

in the future

Have your say before
4pm Sunday 30 March



Read the options, and the potential costs at pncc.govt.nz/localwater

Your details

Name *Carlin watt*

Phone 7(2)(a) Privacy

Email 7(2)(a) Privacy

Address 7(2)(a) Privacy

Name of Organisation (if submitting on their behalf)

Demographic information

Age group*

- 9 and under 10-19 20-29
- 30-39 40-49 50-59
- 60-69 70-79 80 plus
- Prefer not to answer

(We're asking people's age as this is a decision that will impact our city for decades and different age groups may have different opinions)

Do you live within the Palmerston North City Council boundary?

Yes No

Does the Palmerston North City Council provide your drinking water and/or wastewater?

Yes No

Are you a Palmerston North City Council Trade waste and/or Commercial Water Customer?

Yes No

(You are a business that pays for metered water and/or trade waste separately to your rates.)

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

Would you like to come to a hearing and speak to Elected Members about your submission?

Yes No

If you ticked yes, we'll be in touch to confirm the date and time.

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- Environmental benefits**
Improving outcomes for the environment.
- Other** (please state)

Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

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- 3 **Option 3:** Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us more about your thoughts on these options

Option 1: 'The Four' - A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

the relative certainty that this option provides and the lower cost for a similar service

Please tell us what you don't like about this option

limited interaction by residents

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitīkei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

Please tell us what you don't like about this option

the lack of certainty around which councils might join and complication from managing the larger region

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

Please tell us what you don't like about this option

Which councils would you like to see Palmerston North work with for future water services?
This could include councils named in this document, or others.

Horowhenua, Manawatu and Kapiti

Please share any other feedback you have about water service delivery in the future

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