	1	
Your contact details		
First name	Olivia	
Last name	Goodman	
Organisation you represent		
Hearing		
Do you want to speak to Council in support of your submission?	No	
Question 1: Food scraps and green waste		
Do you support our plan to introduce a food scraps kerbside collection service?	Yes	
Are there any comments you'd like to make?		
What should be included in the kerbside collection service?	Food scraps and green waste	
Please tell us your thoughts		
Question 2: Review of services		
Do you support our plan to investigate different ways of delivering kerbside collection services?		
Are there any comments you'd like to make?		
Question 3: Waste minimisation target		
Do you support our plan to include these performance standards as our waste minimisation target?	Yes	
Are there any comments you'd like to make?		
What target should we set instead?		
Question 4: Other comments		



#### Privacy

All submissions may be made publicly available on our website, at our customer service centre, and at some of our libraries.

Your contact details (but not your name) are confidential and will not be published. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

We may share your submission (but not your name or contact information) with government agencies and national utility providers to help us assess the information.

We collect your contact information so we can keep you up to date with the proposal. For more information, see our privacy statement - pncc.govt.nz/privacy

We're keen to hear your feedback on our draft Waste Management and Minimisation Plan.

Complete the form below to let us know about any comments, suggested improvements or general feedback you have.

CON.		

Name

Marel

Organisation (if applicable)

Postal address

Email

7(2)(a) Privacy

Phone / Please provide a daytime contact number

### Our draft plan includes 24 actions.

Many of these actions relate to things we are already doing, like using education to promote waste reduction, collecting waste and recycling, and operating the Awapuni Resource Recovery Centre.



Please let us know if you have any comments or suggestions in relation to any of these actions.



FOOD SCRAPS AND GREEN WASTE		
More than half of all potentially divertible material in our waste stream. Much of that is found in our kerbside collections. We're planning to in This could potentially include a green waste collection as well.		
Do you support our plan to introduce a food scraps kerbsic collection service?	Yes No	o Not sure
Why do you say that?		
A food Scraps bin at local p	wks and by the	recycling bins
A food Scraps bin at local p in town would be really useful	as well.	0 0
SHOULD THE KERBSIDE COLLECTION SERVICE INCLUDOR FOOD SCRAPS AND GREEN WASTE?	FOOD SCRAPS ONLY,	
Food scraps only	Food scraps and green w	aste
Neither		
Why do you say that?		



#### **REVIEW OF SERVICES**

We are the last council in New Zealand to directly provide a kerbside waste collection service, alongside our kerbside recycling collection service. Other councils either contract this service to another provider, or leave it to the private sector to manage waste collection from households. In addition to our role as a waste and recycling collector we also have responsibilities as a regulator – we have the ability to license waste collectors, and we have the responsibility to plan for waste management and minimisation in our city (via the WMMP – the document we are consulting on).

> We're proposing to do a comprehensive review of the way we deliver these kerbside collection services.

<ul> <li>We want to evaluate whether there is a better way to deliver these services that will improve our waste minimisation outcomes.</li> <li>We also want to investigate if our role as a waste collector is limiting our ability to regulate other waste collectors.</li> </ul>			
Do you support our plan to investigate different ways of delivering kerbside collection services?	Yes	No	Not sure
Why do you say that?			



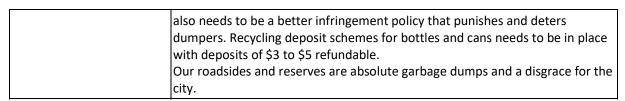
WASTE MINIMISATION TARGET			
The Ministry for the Environment announced performance standards for councils, to increase the percentage of household kerbside waste that is diverted from landfill. These performance standards aren't in effect yet, but are planned to be introduced later this year.			ousehold kerbside aced later this year.
<ul> <li>The performance standards aim for 30% of household kerbside waste to be This target rises to 50% by July 2030.</li> <li>We've included these performance standards as our waste minimisation target from the standards are changed or delayed then we may amend our WMMP to reflect the</li> </ul>	get, subject to th		later this year.
Do you support our plan to include these performance standards as our waste minimisation target?	Yes	☐ No	Not sure
Why do you say that?			
If you don't support these performance standards as our waste in what target should we set instead?	minimisation t	arget,	



GENERAL OR OTHER COMMENTS	
Cleaver NO Glass instructions on oran, needed as Some people put Glass in orange colour isn't visible enough.	ge lid recycle bins are them. The current
	Thanks for
	providing your feedback
	We'll use your feedback to provide advice to our elected members on any changes that should be made to the draft WMMP.
	Once they have made their decisions and adopted the final WMMP, we'll publish it on our website.

Your contact details	
First name	Ayumi
Last name	Shino
Organisation you represent	
Hearing	
Do you want to speak to Council in support of your submission?	No
Question 1: Food scraps and green waste	
Do you support our plan to introduce a food scraps kerbside collection service?	Yes
Are there any comments you'd like to make?	
What should be included in the kerbside collection service?	Food scraps and green waste
Please tell us your thoughts	
Question 2: Review of services	
Do you support our plan to investigate different ways of delivering kerbside collection services?	I don't know / not sure
Are there any comments you'd like to make?	
Question 3: Waste minimisation target	
Do you support our plan to include these performance standards as our waste minimisation target?	Yes
Are there any comments you'd like to make?	
What target should we set instead?	
Question 4: Other comments	
	We really need a way to dispose of unwanted topsoil. We're currently paying a lot of money to have a flexibin picked up and go into the landfill.

Your contact details		
First name	Neil	
Last name	Ward	
Organisation you represent		
Hearing		
Do you want to speak to Council in support of your submission?	No	
Question 1: Food scraps and	green waste	
Do you support our plan to introduce a food scraps kerbside collection service?	Yes	
Are there any comments you'd like to make?		
What should be included in the kerbside collection service?	Food scraps and green waste	
Please tell us your thoughts	Obviously limited in volume to one bin per period. (week?)	
Question 2: Review of servic	es	
Do you support our plan to investigate different ways of delivering kerbside collection services?	Yes	
Are there any comments you'd like to make?	Currently we have up to four private firms providing(competing with PNCC) kerbside waste collection. This means four, or five trucks per period collecting on the same day, same location, increasing road congestion and greenhouse gas emission. There should only be one collection per location provided by PNCC. Providing food and green waste collection will support the reduction of multiple trucks.	
Question 3: Waste minimisation target		
Do you support our plan to include these performance standards as our waste minimisation target?	Yes	
Are there any comments you'd like to make?		
What target should we set instead?		
Question 4: Other comment	s	
	The waste strategy should include zero or reduced transfer station costs for urban (household) waste going to landfill. This is to stop or reduce the roadside dumping of domestic waste-furniture, fridges, microwaves, TV, beds, bags of house waste, etc. on the roads and waterways and parks and reserves adjoining the city. Commercial waste should continue to be charged. There	



Your contact details		
First name	norman	
Last name	cooper	
Organisation you represent		
Hearing		
Do you want to speak to Council in support of your submission?	No	
Question 1: Food scraps and green waste		
Do you support our plan to introduce a food scraps kerbside collection service?	Yes	
Are there any comments you'd like to make?		
What should be included in the kerbside collection service?	Food scraps and green waste	
Please tell us your thoughts	Have wheelie bin for 20 odd years. 95% every fortnight would be green waste. Would be on average 90% full each fortnight. Not every house may want one.	
Question 2: Review of services		
Do you support our plan to investigate different ways of delivering kerbside collection services?	Yes	
Are there any comments you'd like to make?	Save the land fill from food and green waste.	
Question 3: Waste minimisation target		
Do you support our plan to include these performance standards as our waste minimisation target?	Yes	
Are there any comments you'd like to make?	Brisbane had green collection 100L bin when my daughter started living there in 1999 to stop there dumps getting filled up with green waste.	
What target should we set instead?		
Question 4: Other comments		

Your contact details	
First name	Allan
Last name	Wright
Organisation you represent	
Hearing	
Do you want to speak to Council in support of your submission?	No
Question 1: Food scraps and green waste	
Do you support our plan to introduce a food scraps kerbside collection service?	No
Are there any comments you'd like to make?	
What should be included in the kerbside collection service?	Neither
Please tell us your thoughts	Food scraps need to go in compost bins to good back on gardens or around trees
Question 2: Review of services	
Do you support our plan to investigate different ways of delivering kerbside collection services?	I don't know / not sure
Are there any comments you'd like to make?	
Question 3: Waste minimisation target	
Do you support our plan to include these performance standards as our waste minimisation target?	
Are there any comments you'd like to make?	
What target should we set instead?	
Question 4: Other comments	
	All pallet wrapping from all businesses need to be recycled. The place I work for recycles pallet wrap,cardboard, and other plastic

### 217

From: Submission

**Subject:** FW: Draft on Landfill doc WMMP submission

From: Wendy Dawid <>

**Sent:** Wednesday, 24 April 2024 9:41 pm **To:** Peter Ridge <peter.ridge@pncc.govt.nz>

Subject: Draft on Landfill doc

Hi There,

We moved here from Tauranga last year and were interested to comment on your plan. While living in Papamoa Beach, we had both a green waste bin, which we paid a little extra for, if ordered, which could be put out once a month, which, really should have been once weekly when lawn clippings were collecting, and we were also provided with a small food scraps bin, which would be picked up once weekly, every collection day.

We thought that the small bin for Garden waste that we are using here, to go out every Monday is a better plan, so the lawn clippings do not break down and smell. Our neighbours are adding their kitchen food scraps waste to their bins as well, but now they are using disposable bags in these bins to contain everything that breaks down in a week and makes water. We thought a separate small food scraps bin worked very well in Tauranga and also saved a lot of water waste in flushing an Insinkerator disposal unit. An upgraded kitchen usually has pull-out bins for general waste and composting waste, so if these are lined with recycle quality liner bags, the liner bag with kitchen scraps could all go into a smaller Food scraps bin for a weekly collection.

Kind Regards, W & W Dawid

Your contact details		
First name	Marilyn and Bruce	
Last name	Bulloch	
Organisation you represent		
Hearing		
Do you want to speak to Council in support of your submission?	No	
Question 1: Food scraps and	green waste	
Do you support our plan to introduce a food scraps kerbside collection service?	Yes	
Are there any comments you'd like to make?	The proportion of material that would be diverted from the waste stream would be reduced. The production of compost is a useful resource.  Composting would reduce anaerobic decomposition if this material was buried in a landfill.	
What should be included in the kerbside collection service?	Food scraps and green waste	
Please tell us your thoughts	Yes, we support the collection of food scraps and green waste but they should be separated out. Food scraps can be contaminated with the likes of animal bones, etc. The practicalities of the processing these materials should be left to the operators. Food scraps can be also cooked up in giant boilers and then composted once cooled.	
Question 2: Review of service	es ·	
Do you support our plan to investigate different ways of delivering kerbside collection services?	Yes	
Are there any comments you'd like to make?	We support weighing up all the options, although if clear benefits for change are not evident, we favour the service being retained by PNCC.	
Question 3: Waste minimisation target		
Do you support our plan to include these performance standards as our waste minimisation target?	Yes	
Are there any comments you'd like to make?	If the proposed targets can be achieved it will demonstrate to the commercial collection services what they can likewise attain. It appears that the firm that runs the Matthews Avenue collection facility do not do any sorting of general waste, but they do have separate bins for metal and green waste. They are depending on the integrity of the public to sort their waste.  Re-useable items are often damped into waste bins when they could be taken to apportunity shore.	
What target should we set	to opportunity shops.	
vviiat taiget siloulu we set		

instead?

#### Question 4: Other comments

We generally support the whole Draft Plan but make further comment as follows:

Page 26 Objective 3.3 Licensing of Waste Collectors. We suggest the funding of this requirement for license fees from Waste Collectors be funded from the Waste Collectors themselves.

Page 26 Objective 3.4 Develop and implement a Construction Site Waste Management Plan. We disagree with the funding from rates for these management plans. We agree with the requirement for management plans, but people who carry out construction should absorb the cost for their own plans. The Council could provide a template to produce these plans and provide information on the disposal of waste. Waste needs to be disposed of in a good environmental way.

Page 26 Objective 4.2 Provision and Size of Public Space Rubbish Bins. We have commented to PNCC on this matter on numerous occasions in the past. We are dissatisfied with the number of bins provided and their size. Some bins have been removed from outside shops and not replaced, We have calculated the capacity of almost all of the bins as about 45 litres, the size of domestic rubbish bins. These bins can rapidly overflow as their capacity is too small. We think that the bins should be at least three times their current capacity, about 120 litres. We live between a group of shops and a takeaway and every day pick up discarded packaging, aluminium cans and bottles. This gets tiresome. We support the current provision of bins where waste is separated but they are limited in their availability.

Page 27 Objective 5.4 Provide a Biennial Hazardous Material Collection We support this but suggest making this valuable collection event being held annually rather than biennially. We know that people can take hazardous waste materials to the Awapuni Recycling Centre but many people are not aware of this disposal method. More public awareness is required here. The one weekend collection is good and compels people to take action on cleaning out old sheds and garages. People need to be aware of the hazardous nature of some of these materials. Often containers are not labelled. Animals can die through ingestion of things like glycol (Anti Freeze). Often containers have leaked into their surrounds.

#### Resource Recovery Centre.

Many local councils have an under-cover facility where items which still have a useful life can be taken for re-use, repurposing and for sale. Over the years people have requested that such a centre be provided in Palmerston North but nothing has happened. We would support the provision of such a centre in Palmerston North.

We see no mention of disposal methods for the following items: Electronic Waste, Household Appliances such as Fridges and Washing Machines, Furniture, Mattress and Bed Deconstruction. These items may have been covered in the more comprehensive Draft Plan.

PNCC Albert Street Depot.

We would like to see the retention of this depot for, among other reasons, such as a recycling drop-off point. Under the Draft Future Development Strategy 2024 this site has been tagged as a future location for residential housing. We have opposed the repurposing of this land for housing in our submission on this matter.

Your contact details		
First name	Bob	
Last name	Bob	
Organisation you represent		
Hearing		
Do you want to speak to Council in support of your submission?	No	
Question 1: Food scraps and green waste		
Do you support our plan to introduce a food scraps kerbside collection service?	Yes	
Are there any comments you'd like to make?		
What should be included in the kerbside collection service?	Food scraps and green waste	
Please tell us your thoughts		
Question 2: Review of services		
Do you support our plan to investigate different ways of delivering kerbside collection services?		
Are there any comments you'd like to make?		
Question 3: Waste minimisation target		
Do you support our plan to include these performance standards as our waste minimisation target?		
Are there any comments you'd like to make?		
What target should we set instead?		
Question 4: Other comments		

### 

From:	Katrin Stroppel Jones
Sent: To:	Sunday, 28 April 2024 8:37 pm Submission
Subject:	PNCC long term plan
•	
Hello,	
My biggest concern ist was	te!
_	n the Manawatu to collect clean soft plastic.
It all goes into LANDFILL.	
LANDFILL is filthy and shou	· ·
	where is the next hole going to be.
clean " WASTE TO Energy	ntry is waste/ rubbish still buried in the ground, we need a
0,	rubbish bags should be put towards a <b>clean, high tech.</b> "Waste to Energy Plant", these
•	tic emission and energy can be utilised at the end.
We don't want to put all th	is plastic waste into our soil, it won't break down for hundreds of years.
Prioritise, please!!	<b>,</b>
Warm Regards,	
Katrin	
Katrin Stroppel-Jones	
Health Consultant	
Phone:	
Mobile:	
Website:	

### DRAFT WASTE MANAGEMENT 22 + MINIMISATION PLAN

### SUBMISSION FORM



#### **Privacy**

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Your contact details (but not your name) are confidential and will not be published. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

We may share your submission (but not your name or contact information) with government agencies and national utility providers to help us assess the information.

We collect your contact information so we can keep you up to date with the proposal. For more information, see our privacy statement - pncc.govt.nz/privacy

We're keen to hear your feedback on our draft Waste Management and Minimisation Plan.

Complete the form below to let us know about any comments, suggested improvements or general feedback you have.

CONTACT	DETAILS		
Name	RHONA	MARY ANNE JOHNSON	7
Organisation	(if applicable)		
Postal addres	7(2)	)(a) Priva	CV
Email	- \	/(,	<b>J</b>
Phone / Plea	ase provide a daytime contact	7(2)(a) Privacy	23/4/2029

### Our draft plan includes 24 actions.

Many of these actions relate to things we are already doing, like using education to promote waste reduction, collecting waste and recycling, and operating the Awapuni Resource Recovery Centre.



Please let us know if you have any comments or suggestions in relation to any of these actions.



FOOD SCRAPS AND GREEN WASTE	FOOD SCRAPS AND GREEN WASTE			
More than half of all potentially divertible material in our waste stream is organic material like food scraps and green waste.  Much of that is found in our kerbside collections. We're planning to introduce a food scraps kerbside collection by 2028.  This could potentially include a green waste collection as well.				
Do you support our plan to introduce a food scraps kerbsic collection service?	e Yes	No	Not sure	
Why do you say that?				
CONCERN OF ANTS, INSE	ets, DOGS	4 CATS	+ SMELL	
4 EXTRA COST.				
WHO WOULD POLICE THE	FOOD SERA	PS 4 GREA	on waste?	
	,			
SHOULD THE KERBSIDE COLLECTION SERVICE INCLUDE FOOD SCRAPS ONLY, OR FOOD SCRAPS AND GREEN WASTE?				
OR FOOD SCRAPS AND GREEN WASTE?				
OR FOOD SCRAPS AND GREEN WASTE?  Food scraps only	Food scraps and	HAY RE		
		HAY RE		
Food scraps only		HAY RE		
Food scraps only  Neither  Why do you say that?	Food scraps and	l green waste	IAC LIVING	
Food scraps only  Neither  Why do you say that?	Food scraps and	I green waste	IAC LIVING	
Food scraps only  Neither  Why do you say that?	Food scraps and	I green waste	IAC LIVING	



#### **REVIEW OF SERVICES**

We are the last council in New Zealand to directly provide a kerbside waste collection service, alongside our kerbside recycling collection service. Other councils either contract this service to another provider, or leave it to the private sector to manage waste collection from households. In addition to our role as a waste and recycling collector we also have responsibilities as a regulator – we have the ability to license waste collectors, and we have the responsibility to plan for waste management and minimisation in our city (via the WMMP – the document we are consulting on).

<ul> <li>We're proposing to do a comprehensive review of the way we deliver these kerbside collection services.</li> <li>We want to evaluate whether there is a better way to deliver these services that will improve our waste minimisation outcomes.</li> <li>We also want to investigate if our role as a waste collector is limiting our ability to regulate other waste collectors.</li> </ul>			
Do you support our plan to investigate different ways of delivering kerbside collection services?  Yes  No Not sure			
Why do you say that?			
AN HAPPY WITH CHRENT SERVICES.			
THERE ARE OTHER COLLECTORS OF GREEN WASTE.			
SO DONT REALLY NEED ANYMORE.			



WASTE MINIMISATION TARGET	R. C. St.	ALC: NO	
The Ministry for the Environment announced performance standards for councils, to increase the percentage of household kerbside waste that is diverted from landfill. These performance standards aren't in effect yet, but are planned to be introduced later this year.			
<ul> <li>The performance standards aim for 30% of household kerbside waste to be diverted from landfill by July 2026.         This target rises to 50% by July 2030.     </li> <li>We've included these performance standards as our waste minimisation target, subject to them being confirmed later this year.         If they are changed or delayed then we may amend our WMMP to reflect those changes.     </li> </ul>			
Do you support our plan to include these performance standards as our waste minimisation target?	Yes	1 No	Not sure
Why do you say that?			
STANDARDS, TOO HIGH.			
If you don't support these performance standards as our waste n what target should we set instead?	ninimisation to	arget,	
SUPPOPT, A PECULO BE RELATED  RESIDING AT A HO	TO NO	amber C Lesidenti Lemise	OF PEOPLE AL
(2) to 15%, , by July			
(3) 7 REMEMBER YEARS AGO THORE WAS			
NO BLOGET FOR H	OUSTHE	to KGRE	351DE COLLECTION
OF WASTE, THEREFORE N			
TIME. NOW COUR			
FUNDS POR A CHANGE - FROM MATERIZIONMENT.  (4) IF STANDARDS DO GO AHDAD, I SUGGEST REROSIDE TRUCKS  DO A REPENT RUN TO PICK UP BLANN OVER RINS &  PLIGHT THEM. AS OFTEN LYING ON ROAD/CRASS.—  CAN BE DANGEROUS POR CARS & PEOPLE RANIMACS.			



GENERAL OR OTHER COMMENTS
DISCOUNT PATE - FOR RESIDENT TAKING OWN
CREEN WASTE DIRECT AT TRANSFER STATION,
WASTE - KERDSIDE COLLECTION WORKS RINE
CURRENTLY, AND MANY YEARS BEFORE.
IF KERDSIDE COLLECTION IS NOT COLLECTED
WITHOUT GET HOME FROM WORK AROUND 445PM
DITEN I GET HOME FROM WORK AROUND 445PM  PRIMETSION NORTH  PNOC COLLECTORS IN  J PINCY & DITY COUNCIL, THOYASAID THE BE
THERE SOON YES THEY CAME. MINTER A  OVER MANY YEARS  FON TIMES A NO COLLECTION HAPPENED.
SUGGET PUSTER

COLLECTING WHAT WEIGHT IF KNOWN
WASTE COLLECTION IS
HOWERED A LEGISLATION IS TOO

CompricaTED.



# Thanks for providing your feedback

We'll use your feedback to provide advice to our elected members on any changes that should be made to the draft WMMP.

Once they have made their decisions and adopted the final WMMP, we'll publish it on our website.

Your contact details		
First name	Tracy	
Last name	O'Connor	
Organisation you represent		
Hearing		
Do you want to speak to Council in support of your submission?	No	
Question 1: Food scraps a	and green waste	
Do you support our plan to introduce a food scraps kerbside collection service?	No	
Are there any comments you'd like to make?	Our household is composting all of our food scraps through worm bins  Do not want to pay for food scraps collection that I will not use	
What should be included in the kerbside collection service?		
Please tell us your thoughts	Green waste only with an opt in for food scraps	
Question 2: Review of ser	vices	
Do you support our plan to investigate different ways of delivering kerbside collection services?	Yes	
Are there any comments you'd like to make?		
Question 3: Waste minimisation target		
Do you support our plan to include these performance standards as our waste minimisation target?	Yes	
Are there any comments you'd like to make?		
What target should we set instead?		
Question 4: Other comme	ents	
	1. As noted in the Statement of Proposal the site at Awapuni Recovery Park is nearing the end of its life. Our family lived in Perth WA for a number of years and experienced an amazing recycling centre in Bullsbrook where ratepayers can drop	

of unwanted items and pick up good 2nd hand items some for a small price. It was really well utilised and a huge bonus to the community. It is worth a phone call to them to discuss what they do. RECYCLING CENTRE BULLSBROOK WESTERN AUSTRALIA

+61 8 9207 8697

2. <u>WWW.COMMUNITYCOMPOST.CO.NZ</u> tells the story of a NZ community operated compost centre where they accept food scraps and green waste then turn it all into a mixed compost. This may be an option for the proposed food scraps - eg contribute to the food scraps initiative and get some ready made compost in return or bring in a trailer and pay a small fee. This group have a video available on YouTube

Your contact details		
First name	Matt	
Last name		
Organisation you represent		
Hearing		
Do you want to speak to Council in support of your submission?	No	
Question 1: Food scraps	s and green waste	
Do you support our plan to introduce a food scraps kerbside collection service?	Yes	
Are there any comments you'd like to make?	Please see my attached full text submission. Summary: food scraps does not go far enough, we need to also introduce green waste.	
What should be included in the kerbside collection service?	Food scraps and green waste	
Please tell us your thoughts	Please see my attached full text submission. Summary: There are other benefits by offering a combined service of food and green waste collection.	
Question 2: Review of s	ervices	
Do you support our plan to investigate different ways of delivering kerbside collection services?	No	
Are there any comments you'd like to make?	Please see my attached full text submission. Summary: The council needs to keep this service in house and not contract their waste collection services out to private contractors. Council looses direct control by contracting out such services and are removed from operational aspects which could see the council's goals towards waste minimisation not being met.	
Question 3: Waste minimisation target		
Do you support our plan to include these performance standards as our waste minimisation target?	Yes	
Are there any comments you'd like to make?	Please see my attached full text submission.	
What target should we		

set instead?

#### Question 4: Other comments

This submission starts and ends with the below privacy request statement. If full text (3126 words) exceeds this online form submission, I am happy to email it through.

\_\_\_

Personal contact details including full name, postal address and phone number associated with this submission are to be kept private however the Palmerston North City Council are welcome to make contact with myself to discuss this submission. My private details are not to be published or accessible to the public or media. The email address associated with this submission is already in the public domain, associated with the YouTube channel mentioned in this submission. I welcome aspects of my discussion points in this submission to be available to the public and media if they are relevant.

\_\_.

Since I was a child, I have had an interest in rubbish trucks and waste collection which led me to documenting them for YouTube (
<a href="https://www.youtube.com/@NZRubbishTrucks">https://www.youtube.com/@NZRubbishTrucks</a>). As an adult, I still periodically do filming for my channel. Some may think my interest is strange or unusual but it has given me a perspective of the changes over the years and shown me a point of view of how Palmerston North manages their waste versus other councils which I have also documented. I was born and grew up in Palmerston North, continuing to live in

this city of which I own my home and subsequently contribute to the council's rates. I am not one to get involved in such council matters (this is my first submission), so my apologies if my feedback is out of context or does not meet the grounds for a formal submission, but hopefully some of the points below may be of some value towards this draft plan.

#### What I would like to see:

I would like the council to maintain their existing council operated and managed waste collection service for the city. This is a very unique point of difference as no other New Zealand council does this. By being in control, the council can have a more hands-on approach towards their waste minimisation plan and not rely on outsourced providers. For example Palmerston North City council has gone the extra mile for many years to collect and separate glass bottles into colours and have specific trucks for this, but would other operators care to go to this length? I think Dunedin has only recently started collecting and seperating glass by colour through their contractor Enviro NZ. Another example in the news this month (source Stuff 18 April 2024) Invercargill council is accepting feedback on introducing glass specific residential wheelie bins, removing glass from being mixed in their other recycling (but from the sounds of it they will not be separating their colours). This simply sounds primitive to someone living in Palmerston North who has had this service for decades - even before the introduction of glass crates to Palmerston North.

I understand that being the direct employer of waste collection staff is a possible burden that the council may rather not have to bear. I often see ads looking for collection staff listed on recruitment sites such as TradeMe. I understand that being a direct employer of the waste collection staff comes with other council benefits such as a living wage, 5 weeks Annual Leave, gym access etc which is at a cost to the council that would not be required by contracting out this service to a private company. However these benefits and the reasonable hours of work when compared to other private contractors makes being a waste collection staff

member of the Palmerston North City Council a more appealing one. I would consider working for the council with these benefits over another private contractor.

Collecting food scraps is not enough, even if this is what the central Government has outlined that councils must offer by 2030. As identified in this draft plan, green waste is still a massive part of our general waste stream. I documented the trial of food scraps which seemed to be successful. But from my observations when looking at Auckland and their food scraps program, they have special trucks and special 30 litre bins which come at a cost. We know how windy our city can be and know how our glass crates blow around the streets. Therefore I propose the council goes one step further and collects combined food and green waste by providing residents with 120 litre wheelie bin for this mixed waste stream.

If the council was to provide a 120 litre wheelie bin, the council would not need to buy specialised trucks to collect food scraps, the council could look at using side arm rubbish trucks like they do for the existing 240 litre recycling bins. These vehicles are easier to come by/no special design requirements and would not require special training between the different vehicles for collection staff. These vehicles could be interchanged between waste streams depending on demand; trucks could be used for recycling or green/organics making them more universal. The use of 120 litre bins would be easier to source than the special food scrap bins and wheelie bins could be repurposed for other waste streams if needed in the future.

I would like to see a better program for battery recycling. The business I currently work for in a retail setting sees a lot of customers buying new batteries and are left with nowhere to easily dispose of their old ones. If they choose to leave them with us, we simply put them into our general waste on their behalf. I pitched to the council many years ago if they would support us in collecting and diverting these from landfill but this, at the time, was declined and we would be charged to dispose of them in an environmentally friendly way. I understand that collecting and processing batteries does come at the cost to the council but better access to battery recycling within the city could help reduce the daily risk of "hot loads" where rubbish trucks have been known to catch on fire through batteries shorting in the hopper and body of the truck. Batteries catching fire is a risk at any stage of the waste collection process including at the transfer station or landfill. There are many valuable resources within batteries that will never be reclaimed by sending them to landfill so having a more accessible and safe way to dispose of batteries for residents may be another unique initiative for the Palmerston North City Council that will be the envy and set the way for other councils in New Zealand.

I understand that the council's general waste and the majority of general waste collected in the city by private companies goes to the Matthew's Ave transfer station which is run by Enviro NZ. What controls does the council have with this private company to ensure they are doing their utmost to ensure that materials are recovered at the transfer station and diverted from landfill (such as metals, organics, recycling etc)? As an opinion only, Enviro NZ may have a vested interest in sending waste to the Bonny Glen landfill as this is also operated by Enviro NZ and keeping their staff employed and business model growing.

A council funded inorganics day may help minimise the cost of fly tipping and illegal dumping of waste within our city. This may help with collecting materials in a way of which some things could be recovered and recycled appropriately; being more

environmentally friendly. If people know this will occur every 6 months for example, people may not be inclined to illegally dump rubbish or leave things like furniture etc on the side of the road which comes at a cost to the council to keep on top of this issue and clean it up. This might be similar to the "hazardous materials" collection weekends with a central drop off location or better approach may be a "door to door" collection where inorganics can be placed out at the curb on the usual council collection day during the council defined inorganics week. Spreading it out over a week, based on existing council collection days, would spread the collection load over the week and allow it to be more manageable with volume and staffing requirements.

Palmerston North City Council needs to continue to lead the charge and demonstrate to other councils how waste management and recovery should be done. Let us be the example in leading the way. We cannot go backward even if the central Government may be trying to streamline our waste management processes. Palmerston North City Council needs to maintain its operations of waste collection for the city and not contract this out. As evident in the Stuff news story 26 April 2024 regarding delays in street sweeping within the Palmerston North city for two years in a row, subcontracting out work to private companies may not give the best results and could cause the council provide more money than initially expected to those private contractors so they can provide basic services. If the council runs their own services directly, they have control and control of the operations.

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Comments from the draft plan:

Issue: "Most households use wheelie bins provided by private companies to dispose of waste, rather than Council rubbish bags":

>Do people use wheelie bins because they are more robust than plastic bags and not something you forget to buy at the local supermarket/hardware store? Is this change because the council no longer delivers rubbish bags to your door like I remember as a kid when rubbish bags were paper? Or is it because people are worried about the amount of plastic bags being used and can reduce this by having a reusable bin? It would be interesting to know what percentage are renters vs owners of properties and whether they use rubbish bags or private wheelie bins. Could the rule of placing out the rubbish bag before 7.30am on collection day not be convenient to all, so being able to place out a wheelie bin the night before be more accommodating to residents?

> Solution: Would the council look at providing small 80 litre wheelie bins and would this reduce residents from going to private companies? People may switch back to the council as a waste collection provider with proper promotion including a costing breakdown; residents in the city are already paying for waste and recycling services in rates and they could save money while allowing the council to regain majority control towards the goal of waste minimisation and correct collection of waste streams.

People may avoid using the official council bags due to risk of them easily being ripped open, people being able to see into the bags through the plastic and animals/vermin which may tear into the bags either on the street or on people's private property before collection day. A reusable and solid wheelie bin would fix some of these issues however I understand that only part of the waste collection service is funded through rates, the rest is picked up through the user pays aspect of buying rubbish bags. So does the council need to look towards the wheelie bin tag system similar to what Auckland is using where people buy tags to put onto their bins if they wish to have it collected? This would not disadvantage those who

only put out a rubbish bag periodically rather than those who put rubbish bags out weekly.

Providing a wheelie bin would allow the council to use the more widely accepted side arm rubbish trucks which could see the reduction in driver/runner injury through not physically lifting rubbish into a hopper; keeping the driver out of contact from the waste. Injuries could be caused through repetitive strain of lifting weight to a particular height, injury of getting in and out of a vehicle and injury through sharps in the rubbish bags etc. However this would require an upskilling of more drivers and becomes a more challenging pathway into the industry due to these side load trucks requiring a class 4 licence over the current class 2 entry level truck licence which can be used on the existing glass and refuse trucks operated by the council. The council would still need to maintain a degree of class 2 vehicles to allow the new waste collection staff a pathway to grow within the council operation.

In my documentation of the way waste is collected around the country, I discovered Rangiora offers both official rubbish bag and wheelie bin residential waste collection by the same truck on the same day. The finer details on how this is paid for is not something I have looked into but maybe this is something that could offer the best of both world for the PNCC or at least a transitional phase between bag and bin options: <a href="https://youtu.be/UjUlpIJKXAU">https://youtu.be/UjUlpIJKXAU</a>.

If wheelie bins were provided for waste, recycling and organics, the council could streamline their waste collection fleet of trucks and obtain more side loader vehicles which could add diversity to the fleet by being interchangeable between waste streams. The council will still need to operate their unique glass trucks and some smaller rear loader vehicles for smaller streets that the larger side loader trucks cannot go.

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Issue: "Most households use a private waste collection service, which uses larger wheelie bins instead of the 60 litre plastic bags that we provide. The Waste Assessment shows that the larger wheelie bins provided by private waste collectors contain a significantly higher proportion of recyclable and organic and green waste material."

> Feedback: Another thing to consider is the private providers sometimes offer collection days which do not line up with council collection days. Therefore do residents feel that taking one bin out to the curb once a week is easier than taking different bins in and out over multiple days? Does the council need a by-law which dictates to private waste providers the days of which they can collect waste and in what areas to ensure there is fair play for all operators including the council and allow for residents to make better decisions?

Is there a need for more promotion of the City Council's waste collection service to those who are moving into our city for work or study? There were calendars sent out to homes when the new recycling wheelie bin program started, but many years on, how are we still keeping our newest residents informed on collection days and services offered by the council? Many people rent and subsequently do not see/receive the rates information with breakdown of service information. As people transition away from postal rates invoices, how else are people in the city receiving useful information about the city without them directly going to the PNCC website or being diligent enough to subscribe to PNCC social media outlets? Seeing wheelie bins on the side of the street from private contractors is a great

advertisement for them if you are new to the city and unsure what services are on offer in the city.

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Issue: "The NZ situation: The NZ Waste Strategy 2023 Te Rautaki Para sets out a new direction for waste minimisation, emphasising the need to transition to a circular economy. One of the first steps has been the requirement for all local authorities to offer a standardised kerbside recycling service. We aligned our kerbside recycling collection service with the new requirements on 1 February 2024, removing aerosol cans, and plastic caps and lids from the list of permitted items in our recycling collection."

> Feedback: This change was upsetting that councils with the infrastructure to collect and process a wider range of recyclables such as the PNCC now have to stop and align with the lowest common denominator rather than supporting the development of infrastructure for those councils who could not process materials. Example PNCC were able to collect aerosol cans and process them correctly but now they have been instructed by the central Government that they cannot collect these to align with other councils. Now we are producing more landfill waste.

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Issue: "5: Provide recycling collection services ... including ... public space recycling bins throughout the city."

> Feedback: From my documentation over the years, it is known that the "public space recycling bins" is simply "greenwashing" due to the high cross contamination rate between recycling and non-recycling materials in these recycling bins. It is known that the recycling collected from these bins end up in the same truck, unseparated, with the general waste from the neighbouring general waste bins in these public spaces. This is only because people do not always do the right thing and it is not a reflection on the Council.

> Solution: Remove all public recycling bins with promotional signage recommending people take their recyclables home with them to be disposed of correctly and educate the community that these recycling bins have been removed due to issues with cross contamination caused by people not doing the right thing. This may come as a cost saving to the council on installing and maintaining recycling bins that are not being used correctly.

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Issue: "In September 2023 the Ministry for the Environment announced policy decisions designed to improve household recycling and food scraps collections." > Feedback: As stated before and identified in this draft plan, this does not go far enough and other green waste collection services need to be offered in the city. If the central Government says this is not following their plan, this is where the council needs to stand on its feet and outline the benefits of taking it to the next level. I understand PNCC has a good green waste recovery facility which may not be on offer to other councils and this therefore deviates from the central Government's goal of a blanket approach across the country. However, as mentioned earlier, this is not satisfactory especially if councils already have the means to recover and process things correctly. And in some cases councils can gain revenue from their recovered materials, for example selling glass by colour or compost back to the community.

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Personal contact details including full name, postal address and phone number

associated with this submission are to be kept private however the Palmerston North City Council are welcome to make contact with myself to discuss this submission. My private details are not to be published or accessible to the public or media. The email address associated with this submission is already in the public domain, associated with the YouTube channel mentioned in this submission. I welcome aspects of my discussion points in this submission to be available to the public and media if they are relevant.

-- END SUBMISSION --

Your contact details		
First name	Eleanor	
Last name	Ridge	
Organisation you represent		
Hearing		
Do you want to speak to Council in support of your submission?	No	
Question 1: Food scraps and green waste		
Do you support our plan to introduce a food scraps kerbside collection service?	Yes	
Are there any comments you'd like to make?		
What should be included in the kerbside collection service?	Food scraps and green waste	
Please tell us your thoughts		
Question 2: Review of services		
Do you support our plan to investigate different ways of delivering kerbside collection services?	I don't know / not sure	
Are there any comments you'd like to make?	I think it is better for this to stay with the council, costs quickly escalate after an initial apparent saving with contractors.	
Question 3: Waste minimisation target		
Do you support our plan to include these performance standards as our waste minimisation target?	Yes	
Are there any comments you'd like to make?		
What target should we set instead?		
Question 4: Other comments		
	I think it's also important to continue to encourage home composting of food and green waste as the most sustainable option	

Your contact details		
First name	Nikki	
Last name	Brodsky-Jones	
Organisation you represent		
Hearing		
Do you want to speak to Council in support of your submission?	No	
Question 1: Food scraps and green waste		
Do you support our plan to introduce a food scraps kerbside collection service?	Yes	
Are there any comments you'd like to make?		
What should be included in the kerbside collection service?	Food scraps and green waste	
Please tell us your thoughts		
Question 2: Review of services		
Do you support our plan to investigate different ways of delivering kerbside collection services?	I don't know / not sure	
Are there any comments you'd like to make?		
Question 3: Waste minimisation target		
Do you support our plan to include these performance standards as our waste minimisation target?	Yes	
Are there any comments you'd like to make?		
What target should we set instead?		
Question 4: Other comments		
1		

Your contact details			
First name	Laurie		
Last name	Bouwmeester		
Organisation you represent			
Hearing			
Do you want to speak to Council in support of your submission?	No		
Question 1: Food scraps and green waste	Question 1: Food scraps and green waste		
Do you support our plan to introduce a food scraps kerbside collection service?	Yes		
Are there any comments you'd like to make?			
What should be included in the kerbside collection service?	Food scraps and green waste		
Please tell us your thoughts			
Question 2: Review of services			
Do you support our plan to investigate different ways of delivering kerbside collection services?	Yes		
Are there any comments you'd like to make?	Give all houses a wheelie bin for rubbish rather than bags		
Question 3: Waste minimisation target			
Do you support our plan to include these performance standards as our waste minimisation target?	Yes		
Are there any comments you'd like to make?			
What target should we set instead?			
Question 4: Other comments			

Your contact details		
First name	Rachel	
Last name	Butler	
Organisation you represent		
Hearing		
Do you want to speak to Council in support of your submission?	No	
Question 1: Food scraps and green waste		
Do you support our plan to introduce a food scraps kerbside collection service?	Yes	
Are there any comments you'd like to make?		
What should be included in the kerbside collection service?	Food scraps and green waste	
Please tell us your thoughts		
Question 2: Review of services		
Do you support our plan to investigate different ways of delivering kerbside collection services?	Yes	
Are there any comments you'd like to make?		
Question 3: Waste minimisation target		
Do you support our plan to include these performance standards as our waste minimisation target?	Yes	
Are there any comments you'd like to make?		
What target should we set instead?		
Question 4: Other comments		

Your contact details	
First name	Margo
Last name	Thomas
Organisation you represent	
Hearing	
Do you want to speak to Council in support of your submission?	No
Question 1: Food scraps and green waste	
Do you support our plan to introduce a food scraps kerbside collection service?	Yes
Are there any comments you'd like to make?	
What should be included in the kerbside collection service?	Food scraps and green waste
Please tell us your thoughts	
Question 2: Review of services	
Do you support our plan to investigate different ways of delivering kerbside collection services?	No
Are there any comments you'd like to make?	
Question 3: Waste minimisation target	
Do you support our plan to include these performance standards as our waste minimisation target?	No
Are there any comments you'd like to make?	
What target should we set instead?	
Question 4: Other comments	
1	

Your contact details		
Tour contact details		
First name	Troy	
Last name	Aplin	
Organisation you represent		
Hearing		
Do you want to speak to Council in support of your submission?	No	
Question 1: Food scraps and green waste		
Do you support our plan to introduce a food scraps kerbside collection service?	Yes	
Are there any comments you'd like to make?	Must include green waste.	
What should be included in the kerbside collection service?	Food scraps and green waste	
Please tell us your thoughts	Please include greenwaste	
Question 2: Review of services		
Do you support our plan to investigate different ways of delivering kerbside collection services?	Yes	
Are there any comments you'd like to make?		
Question 3: Waste minimisation target		
Do you support our plan to include these performance standards as our waste minimisation target?	Yes	
Are there any comments you'd like to make?		
What target should we set instead?		
Question 4: Other comments		

Your contact details	Your contact details	
First name	Jane	
Last name	Fraser	
Organisation you represent		
Hearing		
Do you want to speak to Council in support of your submission?	No	
Question 1: Food scraps and green waste		
Do you support our plan to introduce a food scraps kerbside collection service?	Yes	
Are there any comments you'd like to make?		
What should be included in the kerbside collection service?	Food scraps and green waste	
Please tell us your thoughts	It's a great investment for the environment and will reduce waste which also, means saving some people money on weekly basis	
Question 2: Review of services		
Do you support our plan to investigate different ways of delivering kerbside collection services?	Yes	
Are there any comments you'd like to make?		
Question 3: Waste minimisation target		
Do you support our plan to include these performance standards as our waste minimisation target?	Yes	
Are there any comments you'd like to make?		
What target should we set instead?		
Question 4: Other comments		

Your contact details		
First name	Bridgette	
Last name	Taylor	
Organisation you represent		
Hearing		
Do you want to speak to Council in support of your submission?	No	
Question 1: Food scraps and green waste		
Do you support our plan to introduce a food scraps kerbside collection service?	Yes	
Are there any comments you'd like to make?		
What should be included in the kerbside collection service?	Food scraps and green waste	
Please tell us your thoughts		
Question 2: Review of services		
Do you support our plan to investigate different ways of delivering kerbside collection services?	Yes	
Are there any comments you'd like to make?		
Question 3: Waste minimisation target		
Do you support our plan to include these performance standards as our waste minimisation target?	Yes	
Are there any comments you'd like to make?		
What target should we set instead?		
Question 4: Other comments		

Your contact details		
First name	Tracy	
Last name	Kersel	
Organisation you represent		
Hearing		
Do you want to speak to Council in support of your submission?	No	
Question 1: Food scraps and g	green waste	
Do you support our plan to introduce a food scraps kerbside collection service?	Yes	
Are there any comments you'd like to make?	The sooner the better. Make sure containers are pest/animal proof!	
What should be included in the kerbside collection service?	Food scraps and green waste	
Please tell us your thoughts		
Question 2: Review of service	s	
Do you support our plan to investigate different ways of delivering kerbside collection services?	Yes	
Are there any comments you'd like to make?	I think waste collection is one of the fundamental roles of council. There is an opportunity here to consider our holistic waste picture and improve it. Reducing the admin between setting the rules and then having to regulate the sector to ensure the rules are being followed, by doing the collection and disposal yourself, makes sense. Surely will reduce wasted spend and redirect it more purposefully.	
Question 3: Waste minimisation target		
Do you support our plan to include these performance standards as our waste minimisation target?	Yes	
Are there any comments you'd like to make?		
What target should we set instead?		
Question 4: Other comments		

Your contact details		
First name	Almira	
Last name	Pinlac	
Organisation you represent		
Hearing		
Do you want to speak to Council in support of your submission?	No	
Question 1: Food scraps and green waste		
Do you support our plan to introduce a food scraps kerbside collection service?	Yes	
Are there any comments you'd like to make?		
What should be included in the kerbside collection service?	Food scraps and green waste	
Please tell us your thoughts		
Question 2: Review of services		
Do you support our plan to investigate different ways of delivering kerbside collection services?	Yes	
Are there any comments you'd like to make?		
Question 3: Waste minimisation target		
Do you support our plan to include these performance standards as our waste minimisation target?	Yes	
Are there any comments you'd like to make?		
What target should we set instead?		
Question 4: Other comments		

Your contact details		
First name	Dianne	
Last name	Eales	
Organisation you represent		
Hearing		
Do you want to speak to Council in support of your submission?	No	
Question 1: Food scraps and green w	aste	
Do you support our plan to introduce a food scraps kerbside collection service?	I don't know / not sure	
Are there any comments you'd like to make?		
What should be included in the kerbside collection service?	Food scraps and green waste	
Please tell us your thoughts	I agree that we should have a kerbside collection for green waste. We have a reasonably large section so this would suit us. I trialled the food waste scheme in Highbury, but as we are a small family of 2, this was not suited to us.	
Question 2: Review of services		
Do you support our plan to investigate different ways of delivering kerbside collection services?	Yes	
Are there any comments you'd like to make?		
Question 3: Waste minimisation target		
Do you support our plan to include these performance standards as our waste minimisation target?	Yes	
Are there any comments you'd like to make?		
What target should we set instead?		
Question 4: Other comments		

Your contact details		
First name	Stephanie Poulton	
Last name	Poulton	
Organisation you represent		
Hearing		
Do you want to speak to Council in support of your submission?	No	
Question 1: Food scraps and green was	ste	
Do you support our plan to introduce a food scraps kerbside collection service?	No	
Are there any comments you'd like to make?	It has to be optional. You trialled on a friends street and her fridge/freezer wasn't big enough to store the waste until collection. People will have different needs needs to be opt-in and personalised.	
What should be included in the kerbside collection service?	Food scraps and green waste	
Please tell us your thoughts	Opt-in service for people. Some people use a lawn service that takes away the grass. Opt-in to what each household needs, or leave it alone.	
Question 2: Review of services		
Do you support our plan to investigate different ways of delivering kerbside collection services?	No	
Are there any comments you'd like to make?	They do a great job. Don't waste the money. Don't cut jobs. It's not broken.	
Question 3: Waste minimisation target		
Do you support our plan to include these performance standards as our waste minimisation target?	No	
Are there any comments you'd like to make?	Looking at numbers is different than looking at the needs of the poeple. People first.	
What target should we set instead?		
Question 4: Other comments		

Vous contact datails		
Your contact details		
First name	Michelle	
Last name	Tomlin	
Organisation you represent		
Hearing		
Do you want to speak to Council in support of your submission?	No	
Question 1: Food scraps and green waste		
Do you support our plan to introduce a food scraps kerbside collection service?	Yes	
Are there any comments you'd like to make?	The bins/containers need to be insect and rodent proof How will you deter people from putting meat scraps and bones in there? Will this service be at extra cost or is it covered by our rates like current recycling services?	
What should be included in the kerbside collection service?	Food scraps and green waste	
Please tell us your thoughts		
Question 2: Review of services		
Do you support our plan to investigate different ways of delivering kerbside collection services?	Yes	
Are there any comments you'd like to make?		
Question 3: Waste minimisation target		
Do you support our plan to include these performance standards as our waste minimisation target?	Yes	
Are there any comments you'd like to make?		
What target should we set instead?		
Question 4: Other comments		



### Palmerston North Council – Draft WMMP 2024 submission

#### Our view

The Glass Packaging Forum (GPF) has enjoyed a productive working relationship with Palmerston North City Council for a number of years. The efforts Council has invested in improving glass recovery set a benchmark for other councils to follow, as evidenced by your low percentage of glass reported in kerbside waste (3.9%).

The GPF continues to advocate for best practice collection methodology which maximises the quality and quantity of glass available for recycling. As an industry organisation whose members are committed to circular outcomes for their packaging, we are encouraged by the steps Palmerston North City Council have outlined in their Draft Waste Management and Minimisation Plan and look forward to seeing Council continue to increase its diversion rates in the coming years.

#### Opportunities to increase glass recovery

We commend the succinct nature of your Draft WMMP and would like to provide comment on the following points.

#### Objective 3.2: Data collection

Data collection is key to positive change, so it's heartening to see this addressed within your plan. We look forward to working with you on achieving this objective.

#### **Objective 3.3: Licencing waste collectors**

In the GPF's view, it's imperative that all those in the resource recovery sector play an active role in supplying quality data. This informs future conversations by measuring performance and provides a clear pathway for improvements. Licencing Palmerston North's waste collectors is a meaningful and effective way to improve your data and ensures all those involved do their part in diverting as much waste as possible from landfill. The GPF strongly encourages Council to act on this proposal.

#### Objective 3.5: Developing waste management plans for events

Events provide a significant opportunity to increase your waste diversion. Active waste diversion at events is now the norm, which the GPF actively supports and encourages. We recently funded the Northland Fritter Festival in Whāngarei to provide glass separation on site, which resulted in an 81 per cent diversion rate and 461kg of glass being recycled. We acknowledge that you have identified this as an area for improvement in Palmerston North and would encourage mandatory recycling at events, particularly large-scale, as part of your waste management plans.

#### Objective 5.2: Provision of kerbside recycling for non-residential properties

Waste diversion from non-residential properties offers a huge opportunity for Council to improve its waste management. Palmerston North City Council is already achieving great results with residential kerbside recycling. The extension of kerbside recycling to non-residential properties, particularly those in hospitality, is not only a logical next step, it offers a great solution to increase local glass



diversion rates. We would welcome the opportunity to work with Council on developing this aspect of your glass recovery.

Congratulations again on all the progress Palmerston North is making in resource recovery. We look forward to continuing to work with you in this area.

**Dominic Salmon** 

**Scheme Manager** 

**Glass Packaging Forum** 

Your contact details		
First name	Adelle	
Last name	Bolger	
Organisation you represent		
Hearing		
Do you want to speak to Council in support of your submission?	No	
Question 1: Food scraps and green	waste	
Do you support our plan to introduce a food scraps kerbside collection service?	I don't know / not sure	
Are there any comments you'd like to make?	My in-laws do this in the Ireland. The smell is horrendous if not collected quickly. And it's not hot over there. The bin stench is unreal, they now have cleaning company's disinfecting them. Causes rodent problems too. Idea is nice but it's not pleasant.	
What should be included in the kerbside collection service?	Food scraps and green waste	
Please tell us your thoughts	Might as will do green waste as well if it does start up.	
Question 2: Review of services		
Do you support our plan to investigate different ways of delivering kerbside collection services?	Yes	
Are there any comments you'd like to make?		
Question 3: Waste minimisation target		
Do you support our plan to include these performance standards as our waste minimisation target?	Yes	
Are there any comments you'd like to make?		
What target should we set instead?		
Question 4: Other comments		
	I think the promoting of recycling you've been doing is fantastic, involving the kids is great way to motivate for the parents and educate them for a cleaner future.	

Your contact details		
First name	Freda	
Last name	Simkin	
Organisation you represent		
Hearing		
Do you want to speak to Council in support of your submission?	No	
Question 1: Food scraps and green waste		
Do you support our plan to introduce a food scraps kerbside collection service?	Yes	
Are there any comments you'd like to make?		
What should be included in the kerbside collection service?	Food scraps and green waste	
Please tell us your thoughts	A lot of green waste are weeds that have seeded, and therefore are not suitable for the home compost bin.	
Question 2: Review of service	s	
Do you support our plan to investigate different ways of delivering kerbside collection services?	Yes	
Are there any comments you'd like to make?		
Question 3: Waste minimisati	on target	
Do you support our plan to include these performance standards as our waste minimisation target?	I don't know / not sure	
Are there any comments you'd like to make?	What gets thrown out and in which manner varies from household to household. For example Applying minimum standards to a household that already composts what they can and ensures that recyclable items are rinsed out and put in the recycle bin would be counterproductive.	
What target should we set instead?		
Question 4: Other comments		
	Definately well advertised waste collection that is not recyclable, or cannot be put in the general rubbish bins, would be effective. A collection of items such as broken furniture, electronics etc run every 6 months kerbside collection done by the council - not everyone has transport that they can get these things up to Awapuni.	

Your contact details	
First name	Nivy
Last name	Thomas
Organisation you represent	
Hearing	
Do you want to speak to Council in support of your submission?	No
Question 1: Food scraps and green waste	
Do you support our plan to introduce a food scraps kerbside collection service?	Yes
Are there any comments you'd like to make?	
What should be included in the kerbside collection service?	Food scraps and green waste
Please tell us your thoughts	
Question 2: Review of services	
Do you support our plan to investigate different ways of delivering kerbside collection services?	Yes
Are there any comments you'd like to make?	
Question 3: Waste minimisation target	
Do you support our plan to include these performance standards as our waste minimisation target?	Yes
Are there any comments you'd like to make?	
What target should we set instead?	
Question 4: Other comments	
	Do you have study tours for kids to understand the importance and process of waste management?

Your contact details		
First name	Sidsel	
Last name	Jensen	
Organisation you represent		
Hearing		
Do you want to speak to Council in support of your submission?	No	
Question 1: Food scraps and green w	vaste	
Do you support our plan to introduce a food scraps kerbside collection service?	Yes	
Are there any comments you'd like to make?		
What should be included in the kerbside collection service?	Food scraps and green waste	
Please tell us your thoughts		
Question 2: Review of services		
Do you support our plan to investigate different ways of delivering kerbside collection services?	Yes	
Are there any comments you'd like to make?		
Question 3: Waste minimisation target		
Do you support our plan to include these performance standards as our waste minimisation target?	Yes	
Are there any comments you'd like to make?		
What target should we set instead?		
Question 4: Other comments		

Your contact details			
First name	Ruth		
Last name	Calton		
Organisation you represent			
Hearing			
Do you want to speak to Council in support of your submission?			
Question 1: Food scraps and green waste			
Do you support our plan to introduce a food scraps kerbside collection service?	Yes		
Are there any comments you'd like to make?			
What should be included in the kerbside collection service?	Food scraps and green waste		
Please tell us your thoughts			
Question 2: Review of services			
Do you support our plan to investigate different ways of delivering kerbside collection services?	Yes		
Are there any comments you'd like to make?			
Question 3: Waste minimisation target			
Do you support our plan to include these performance standards as our waste minimisation target?	Yes		
Are there any comments you'd like to make?			
What target should we set instead?			
Question 4: Other comments			
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Your contact details			
First name	Judith		
Last name	Bignell		
Organisation you represent			
Hearing			
Do you want to speak to Council in support of your submission?	No		
Question 1: Food scraps and green waste			
Do you support our plan to introduce a food scraps kerbside collection service?	No		
Are there any comments you'd like to make?	I find the idea of food waste accumulation and collection "Yukky" and see it as a potential health hazard. I'm also concerned about bad smell. I will absolutely not engage with it. I have a very functional worm farm that I use, it is neither smelly or unhealthy, it is eco-friendly and the plants i grow seem to do well with the products.  Freezing scraps til rubbish day seems a good idea, but i don't have much freezer space for this.		
What should be included in the kerbside collection service?	Food scraps and green waste		
Please tell us your thoughts	Green waste collection is potentially useful to me. Family members in other centers have this option and benefit greatly. Food waste mixed with / buried in other green waste seems far less offensive.		
Question 2: Review of services	3		
Do you support our plan to investigate different ways of delivering kerbside collection services?	Yes		
Are there any comments you'd like to make?	Just make sure any changes are not OTT cost wise		
Question 3: Waste minimisation target			
Do you support our plan to include these performance standards as our waste minimisation target?	No		
Are there any comments you'd like to make?	Amend PNCC targets if government makes the amendment.		
What target should we set instead?	Unsure, work towards the target more slowly		
Question 4: Other comments			
	More tours through the facility, it makes ratepayers feel more connected, informed and supportive.		

Your contact details			
First name	Bette		
Last name	Flagler		
Organisation you represent			
Hearing			
Do you want to speak to Council in support of your submission?	No		
Question 1: Food scraps and green waste			
Do you support our plan to introduce a food scraps kerbside collection service?	Yes		
Are there any comments you'd like to make?	Absolutely.		
What should be included in the kerbside collection service?	Food scraps and green waste		
Please tell us your thoughts	If you can't include green waste for some reason, provide a free drop off point.		
Question 2: Review of services			
Do you support our plan to investigate different ways of delivering kerbside collection services?	Yes		
Are there any comments you'd like to make?	We use an independent waste management company because they provide a wheelie bin for our waste and NOT plastic bags that PNCC uses. It's ridiculous to use plastic bags. If PNCC continues to collect waste, please get wheelie bins.		
Question 3: Waste minimisation target			
Do you support our plan to include these performance standards as our waste minimisation target?	Yes		
Are there any comments you'd like to make?			
What target should we set instead?			
Question 4: Other comments			

Your contact details			
First name	Jenny		
Last name	Randall		
Organisation you represent			
Hearing			
Do you want to speak to Council in support of your submission?	No		
Question 1: Food scraps and green waste			
Do you support our plan to introduce a food scraps kerbside collection service?	Yes		
Are there any comments you'd like to make?			
What should be included in the kerbside collection service?	Food scraps and green waste		
Please tell us your thoughts			
Question 2: Review of services			
Do you support our plan to investigate different ways of delivering kerbside collection services?	Yes		
Are there any comments you'd like to make?			
Question 3: Waste minimisation target			
Do you support our plan to include these performance standards as our waste minimisation target?	Yes		
Are there any comments you'd like to make?			
What target should we set instead?			
Question 4: Other comments			
	our food waste goes into my compost mainly but most of the green waste contains too many seeds so a collection would be welcomed		